

Assessment Report- 4 Column



Student Services - Veterans Services

Mission Statement: Veterans Services mission at Moreno Valley College is to serve veterans with dignity, respect and honor. Committed to provide effective and timely services in a safe, challenging and supportive learning environment that will prepare them to pursue their future academic and career endeavors.

Annual Updates

2017 - 2018

Highlights and Accomplishments: - The total number of students served in your program/department: 265
 - The number of students who completed degrees/certificates in your program/department: 26
 - The number of faculty and staff in your program/department: PT Counselor/Faculty; 1 FT Classified/Veterans Services Specialist
 - Initiatives and goals accomplished: The implementation of the Disability Support Services and Veterans Resource Center collaboration in order to provide veterans and dependents with DSS information and accommodations if needed to achieve academic success, increase course completion and graduation rates.

Major Developments and Changes: The major developments and changes in your department should include staffing changes, new procedures/initiatives, etc.: The addition of a PT Veterans Academic Support Services Counselor housed in the VRC.

Outcomes	Assessment Methods	Assessment Results	Action Plans
<p>SLO 2 (VRC/DSS) - Veteran students with disabilities will name educational limitations and the Veteran Academic Support Services Counselor will determine academic adjustments and services that would assist with course completion and academic success.</p> <p>Goal Status: Active</p> <p>Assessment Cycle: 2016 - 2017, 2017 - 2018</p> <p>Start Date: 06/01/2017</p> <p>Activity_v4: Veteran Academic Support Services Counseling will be provided at a location close to Veterans Resource Center to</p>	<p>Direct: Institutional Research or Other Data - Retrieve data from previous year and compare the number of students enrolled in DSS to this academic year.</p> <p>Performance Target (Required)*: Increase Veteran enrollment into Disability Support Services by 10%.</p>	<p>Semester Assessed: 2017-2018</p> <p>Performance Target Met?: Yes</p> <p>38 Veteran students have registered with DSS and are receiving accommodations. (06/28/2018)</p> <p>Name and Contact Information : Lizette Tenorio x 6157</p> <p>Total # of Students Assessed: 265</p>	<p>Action Plan: Provide direct counseling to Veteran students and dependents in the VRC and share information about DSS services to those who qualify. Coordinate a process within the Veterans Services Resource Center to identify a Veterans Academic Support Services Counselor to assist in identifying educational limitations for veteran students (06/28/2018)</p> <p>Action Plan Number: 1</p>
		<p>Semester Assessed: 2016-2017</p> <p>Performance Target Met?: Yes</p>	<p>Action Plan: Provide students with Disability Support Services</p>

<i>Outcomes</i>	<i>Assessment Methods</i>	<i>Assessment Results</i>	<i>Action Plans</i>
<p>encourage veterans with disabilities to sign up for academic adjustments for higher academic engagement in the classroom.</p>		<p>20 Veteran and dependent students have been informed of DSS services and have thus signed for services and utilized them. (06/28/2017) Name and Contact Information : Lizette Tenorio x 6157 Total # of Students Assessed: 310</p>	<p>(DSS) information via New Veteran Student orientation and Veteran specific brochures. Action Plan Additional staffing for the Veterans Resource Center to further expand the Veteran student orientation, create brochures and literature and outreach. (06/28/2017) (06/28/2017) Action Plan Number: 1</p>
<p>SAO 1 - The Veteran Resource Center will counsel Veteran and dependent students in the department. VRC will track counseling related to student education plans, academic advising, resources, student support services on campus, and crises counseling. Goal Status: Active Assessment Cycle: 2017 - 2018 Start Date: 08/28/2017</p>	<p>Direct: Institutional Research or Other Data - Pull counseling records from SARS to tally how many counseling sessions were provided to students. Performance Target (Required)*: 50</p>	<p>Semester Assessed: 2017-2018 Performance Target Met?: Yes 182 veteran and dependent students were seen for follow up appointments. (06/28/2018) Name and Contact Information : Lizette Tenorio x6157 Total # of Students Assessed: 405</p>	<p>Action Plan: To implement a process within the VRC for veterans and dependents to see the VA Counselor for follow up appointments at mid term tp provide additional academic advising, student support services, on and off campus. (06/28/2018) Action Plan Number: 2</p>