

Assessment Report- 4 Column



Student Services - Outreach

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Program Review report submitted: Spring 2018

Mission Statement: The Outreach department of Moreno Valley College strives to motivate and empower students in pursuit of their educational goals by promoting awareness of support services, academic programs, certificate programs and other scholastic opportunities. We are devoted to the educational success of all students including prospective, incoming, transfer and those continuing their collegiate endeavors.

Annual Updates

2017 - 2018

Highlights and Accomplishments: - The total number of students served in your program/department

- The number of students who completed degrees/certificates in your program/department
- The number of faculty and staff in your program/department
- Initiatives and goals accomplished

One of the major accomplishment obtain this year was the increase in the total number of students and community members served by the Outreach department, compared to last year. Through college fairs, classroom presentations, community event and other outreach efforts 3,876 contacts were made, compared to last year's 1,464.

In addition to assisting with the High School Senior Day and the Enrollment Series within our feeder high schools, Outreach significantly contributed in the advertisement and recruitment of the Moreno Valley College Promise.

Some of the new activities that Outreach did this year included assisting local high schools with Financial Aid workshops, providing services to local charter schools, hosting a fall Transition to Success workshop for high school seniors graduating from local alternative high schools, and assisted with the recruitment of Guidance 45 high school seniors. The Outreach department assisted with promoting the ESL classes by supporting the ESL Community Liaison.

Major Developments and Changes: As it pertains to personnel, in January a new employee has been added to the Outreach Department Anthony Alvarez was hired on as 50% Adult Education and 50% Outreach.

Outcomes

Assessment Methods

Assessment Results

Action Plans

| Outcomes | Assessment Methods | Assessment Results | Action Plans |
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| <p>SLO 1 2016-17, 2017-18 - Students will demonstrate their understanding of degrees, transfer, certificates, CTE, BCTC, and student support services offered at Moreno Valley College. Surveys will be used to track this SLO.</p> <p>Goal Status: Active</p> <p>Assessment Cycle: 2016 - 2017, 2017 - 2018</p> <p>Start Date: 07/01/2016</p> <p>Inactive Date: 06/30/2017</p> <p>Activity_v4: MVC High School Senior Day</p> | <p>Direct: Institutional Research or Other Data - A Likert Scale survey will be used to capture students' understanding of what Moreno Valley College has to offer, as it pertains to academic opportunities and support services.</p> <p>Performance Target (Required)*: 80% will be those who participate in completing a survey will express that they have a better understanding of what Moreno Valley College has to offer.</p> <p>Related Documents: survey results 2.pdf</p> | <p>Semester Assessed: 2017-2018</p> <p>Performance Target Met?: Yes</p> <p>High school seniors who attended the MVC Senior Day event participated in presentations that shared information on the Transfer and Associate degrees, BCTC and CTE programs, as well as opportunities offered at MVC. Students also learned about the different MVC student support programs and services. From the 390 participants who completed the survey, 303 (78%) reported that they had gained a better understanding of the CTE programs offered at MVC and BCTC. 334 (86%) reported that they gained a better understanding of the MVC student support programs and services. 390 (87%), reported that they gained a better understanding of the transfer and associate degree options. 334 (86%) reported that they MVC Resource Fair helped them make an early connection with programs and services available at MVC. 336 (86%) reported that overall, they were satisfied with their participation in the MVC HS Senior Day. (06/28/2018)</p> <p>Notes/Reflections: This year we hosted four HS Senior Day events, which allowed our schools to bring more students and it decrease the amount of students that we had per event.</p> <p>Related Documents: Event Agenda.docx MVC Senior Day - Revised.pub</p> | <p>Action Plan: For the 2019 Senior Day events we plan to review the event agenda and improve in areas that need improvement. We will seek out feedback and suggestions from high school counselors and administrators. Within our campus tours we will include more CTE department presentations, for example, Medical Assisting, Gaming and Simulation, Cyber Security, and others.</p> <p>In addition, during MVC's 2019 Spring Break, we will work with MVC deans and local high school administrators to coordinate High School Junior Day events. The focus will be careers, four systems of higher education and the opportunities available at a community college (MVC). (06/28/2018)</p> <p>Action Plan Number: 1</p> |
| | | <p>Semester Assessed: 2016-2017</p> <p>Performance Target Met?: Yes</p> <p>High school seniors who attended the MVC Senior Day events participated in presentations that shared information on the different BCTC and CTE programs and opportunities offered at MVC. Students also learned about the different MVC student support programs and services. Through a survey 79% (215 out of 271 students) of the students reported that they had gained a better understanding of the programs offered at BCTC and MVC's CTE programs. 86% (240 out of 271 students) of the students also reported that they gained a better understanding of the college student support programs and services offered at MVC.</p> | <p>Action Plan: For the 2018 Senior Day events we plan to review the event agenda and improve in areas that need improvement. We will seek out feedback and suggestions from high school counselors and administrators. We will also design the event so it all takes place in SAS 121, because it will ensure that all students participate in the MVC Resource Fair. We will also need to identify the maximum amount of students that we can host at each event, based on our building space</p> |

| Outcomes | Assessment Methods | Assessment Results | Action Plans |
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| | | <p>(07/07/2017)</p> <p>Notes/Reflections: This objective was partially met because one of the two goals was met. In moving forward we will reach out to high school staff to ask for suggestions on how we can improve our event. We will also evaluate the event agenda and improve in areas that need improvement.</p> <p>Related Documents:</p> <p>Senior Day 2017.pdf</p> <p>MVC HS conference 2017.pub agenda staff3.docx</p> | <p>limitations.</p> <p>(07/07/2017)</p> <p>Action Plan Number: 1</p> <p>Follow-Up: The manager overseeing the Outreach department and the Outreach staff, will plan and coordinate the 2018 High School Senior Day events. They will be tasked to develop the event agenda, schedule visits with feeder high schools and work with MVC departments to ensure all programs and services are showcased. (07/07/2017)</p> |