

Riverside Community College District
CULTURE OF CARE RELATED POLICIES

Privacy of Student Educational Records (FERPA)

Your student records may not be released to anyone without your written permission. Under the Family Educational Rights and Privacy Act of 1974 (FERPA) schools are required to maintain that privacy, primarily by restricting release of records and the access provided to those records. FERPA is a federal law that protects the privacy of educational records of all students enrolled in schools beyond the high school level.



Discrimination

RCCD does not tolerate any form of discrimination against students, faculty or staff. RCCD complies with all federal and state rules and regulations and does not discriminate on the basis of ethnic group identification, national origin, religion, age, gender, gender identity, gender expression, race, color, ancestry, genetic information, sexual orientation, physical or mental disability. Refer to *Board Policy 3410 – Non-discrimination*.

Prohibition of Harassment and Retaliation

All students have the right to be treated with respect and dignity, free from harassment and/or discrimination. *RCCD Board Policy 3430 - Prohibition of Harassment and Retaliation* states that all forms of harassment are contrary to basic standards of conduct between individuals and are prohibited by state and federal law, as well as this policy, and will not be tolerated. RCCD is committed to providing an academic and work environment that respects the dignity of individuals and groups and is free of sexual harassment and all forms of intimidation and exploitation.

What other codes of conduct apply to harassing behavior?

Harassment is prohibited in the RCCD. Harassing behavior includes causing, attempting to cause, implying, or threatening to cause harm to another person whether or not the threat is in writing, by electronic means (including social media) or in person. Harm is defined as, but not limited to, physical harm, harm to profession (defamation) or psychological harm.

Inquiries regarding compliance and/or grievance issues may be directed to the RCCD Compliance Officer at lorraine.jones@rccd.edu or (951) 328-3874

CULTURE
of Care

MORENO VALLEY COLLEGE

Admissions & Records	(951) 571-6101
Associated Students of Moreno Valley	(951) 571-6105
CalWORKs	(951) 571-6154
Counseling	(951) 571-6104
Disability Support Services	(951) 571-6138
	or (951) 208-6896 (Video Phone)
Extended Opportunity Programs & Services (EOPS)	(951) 571-6253
Financial Aid	(951) 571-6139
Guardian Scholars (Foster Youth Support Services)	(951) 571-6110
Health Services & Psychological Services	(951) 571-6147
Outreach	(951) 571-6273
Safety and Police	(951) 571-6190
Student Services	(951) 571-6159
Veterans Services	(951) 571-6247

NORCO COLLEGE

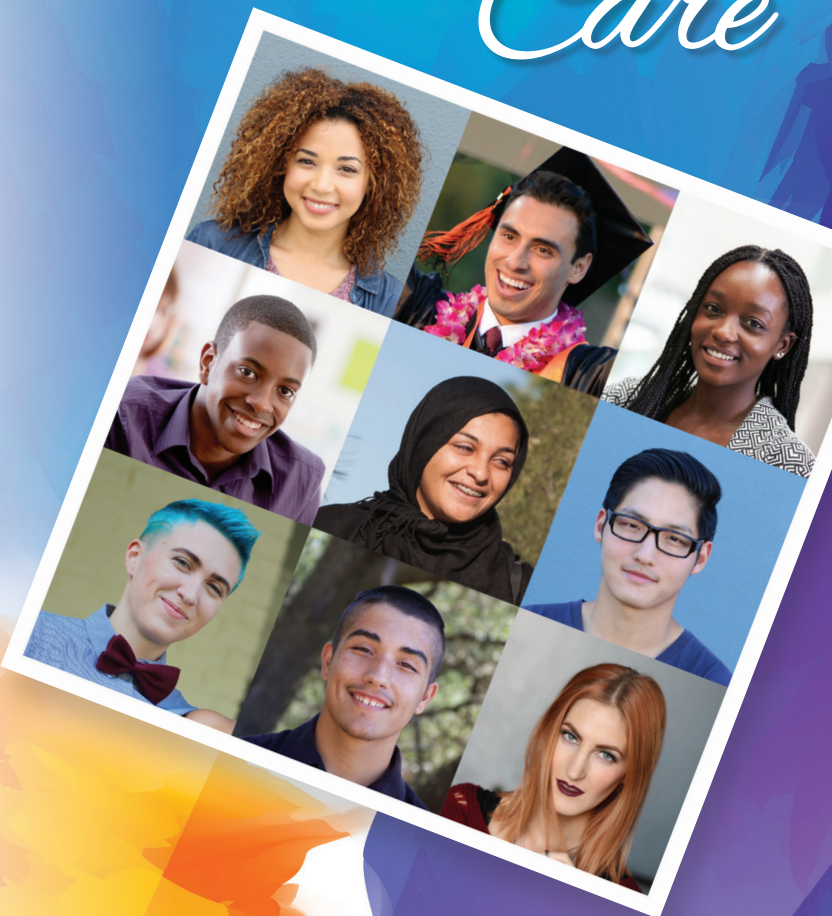
Admissions & Records	(951) 372-7003
ALLY	(951) 372-7032
Associated Students of Norco	(951) 372-7046
CalWORKs	(951) 372-7052
Counseling	(951) 372-7101
Disability Resource Center (DRC)	(951) 372-7070
	or (951) 547-1178 (Video Phone)
Extended Opportunity Programs & Services (EOPS)	(951) 372-7128
Financial Aid	(951) 372-7009
Health Services & Psychological Services	(951) 372-7046
Outreach	(951) 739-7856
Safety and Police	(951) 739-7895
Student Services	(951) 372-7009
Veterans Services	(951) 372-7142

RIVERSIDE CITY COLLEGE

Admissions & Records	(951) 222-8600
ALLY	(951) 222-8434
Associated Students of Riverside City College	(951) 222-8570
CalWORKs	(951) 222-8648
Counseling	(951) 222-8440
Disability Resource Center (DRC)	(951) 222-8060
	or (951) 801-5675 (Video Phone)
Extended Opportunity Programs & Services (EOPS)	(951) 222-8045
Financial Aid	(951) 222-8710
Foster Support Services	(951) 222-8937
Health Services & Psychological Services	(951) 222-8151
Outreach/Welcoming Center	(951) 222-8574
Safety and Police	(951) 222-8171
Student Services & Support Program	(951) 328-3636
Veterans Services	(951) 222-8607

Riverside Community College District

CULTURE
of Care



CULTURE of Care

WHAT IS CULTURE OF CARE?

The Riverside Community College District launched the *Culture of Care* campaign to support students enrolled at any of its college campus or site. RCCD, along with the California Community Colleges system, is committed to serving all students who can benefit from higher education. The Board of Trustees has affirmed that our colleges will remain safe, welcoming places for students of all backgrounds to learn.

The Culture of Care avows:

- RCCD has a longstanding commitment to valuing diversity, promoting equity and including and supporting our students, faculty and staff.
- We are committed to equal opportunity in all educational programs, employment and all access to institutional programs and activities.
- We are committed to providing an environment that respects the dignity of individuals and groups.
- RCCD embraces diversity in all its forms.
- We sustain and nurture our culture of respect for diversity and equity.
- We will steadfastly protect students and student records under FERPA.

All students in the RCCD have the right to be respected by all faculty, staff and administrators regardless of religion, national origin, gender identity, gender expression, or immigration status.

FREQUENTLY ASKED QUESTIONS AND ANSWERS

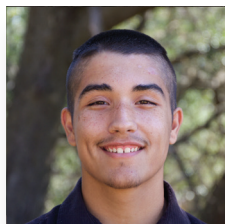


Is bullying tolerated in the RCCD?

No student should feel bullied or intimidated. All forms of bullying are violations of the RCCD Student Code of Conduct and are not permitted on any college site. Anyone engaged in intimidating conduct or bullying against another person through words or actions, including direct physical contact; verbal assaults, such as teasing or name-calling; social isolation or manipulation; doxing and cyberbullying is subject to disciplinary action.

What is RCCD doing to protect DACA students?

All students have an opportunity to receive an education in the community college system, regardless of immigration status and any other protected status. The RCCD Board of Trustees signed a resolution (38-16/17) in support of Student Access and Protection which states that RCCD and its three colleges shall not cooperate with any efforts to create a registry of individuals based on any protected characteristics such as religion, national origin, race, or sexual orientation.



What is the difference between the Dream Act and DACA?

The California Dream Act is a California state law that allows certain undocumented and out-of-state students to receive state financial aid while attending colleges in California. A Dreamer does not need to be

DACA-certified to be eligible for a public education or state financial aid.

If I do not have a legal status, can I apply for financial aid?

Yes, students who are not eligible to complete the FAFSA application may complete the California Dream Application online at <https://dream.csac.ca.gov>. You will need to meet AB 540 residency rules to be eligible.

Is there an additional cost to apply for financial aid if I am a DACA student?

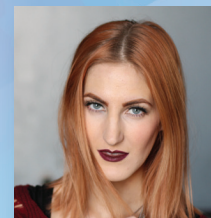
No, the California Dream Application is free to apply. The AB 540 application is also free through the Admissions and Records office.

I am a US citizen, but my parents are not. Do I have to provide their finances or immigration status to apply for financial aid?

You are required to provide your parents' income information on the California Dream application. Parental immigration information is needed, but their immigration status does not affect your ability to apply for financial aid.

Do my instructors know about my immigration status?

No. Under FERPA, neither faculty nor staff are provided student immigration information without a legitimate academic need to know.



As a transgender student, can I use the restroom or locker rooms on campus based on my selected identity?

Yes, you may use the restroom or locker room consistent with the gender you identify with, regardless of your birth gender.

Can I change my name or gender on my college file if I have not legally made any changes?

RCCD is adopting a policy on Preferred Names which will allow you to request the use of a name consistent with your gender identity, even if it is not your legal name, where such is allowable under the law.

Where can I go if I need physical, mental or emotional health services?

Each college has an office of Health Services that provides free services to enrolled students. Student Health and Psychological Services helps students achieve and maintain optimum physical, mental and emotional health, to be successful in college and in life.

If I have questions regarding student support services at MVC, NC or RCC, where should I go or who can I call?

The best place to go if you have questions is the Student Services office.

To speak with someone about a student issue, please contact the Dean of Student Services at the following numbers:

Moreno Valley College: (951) 571-6384
Norco College: (951) 372-7014
Riverside City College: (951) 222-8073