



The Economic Value of Norco College



NORCO COLLEGE (NC) creates value in many ways. The college plays a key role in helping students increase their employability and achieve their individual potential. The college draws students to the region, generating new dollars and opportunities for the NC Service Area.* NC provides students with the education, training, and skills they need to have fulfilling and prosperous careers. Furthermore, NC is a place for students to meet new people, increase their self-confidence, and promote their overall health and well-being.

NC influences both the lives of its students and the regional economy. The college supports a variety of industries in the NC Service Area, serves regional businesses, and benefits society as a whole in California from an expanded economy and improved quality of life. Additionally, the benefits created by NC extend to the state and local government through increased tax revenues and public sector savings.

This study measures the economic impacts created by NC on the business community and the benefits the college generates in return for the investments made by its key stakeholder groups—students, taxpayers, and society. The following two analyses are presented:



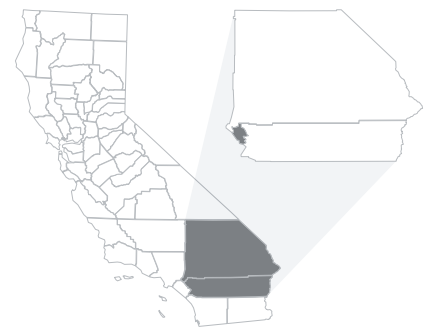
Economic impact analysis



Investment analysis

All results reflect employee, student, and financial data, provided by the college, for fiscal year (FY) 2019-20. Impacts on the NC Service Area economy are reported under the economic impact analysis and are measured in terms of added income. The returns on investment to students, taxpayers, and society in California are reported under the investment analysis.

THE NC SERVICE AREA,
SAN BERNARDINO AND
RIVERSIDE COUNTIES, CA



NC influences both the **lives of its students** and the **regional economy**.

* For the purposes of this analysis, the NC Service Area is comprised of the following 12 ZIP codes in the northwest corner of Riverside and southwest San Bernardino County in California: 91708, 91752, 92503, 92505, 92860, 92877, 92878, 92879, 92880, 92881, 92882, and 92883.

ECONOMIC IMPACT ANALYSIS



NC promotes economic growth in the NC Service Area through its direct expenditures and the resulting expenditures of students and regional businesses. The college serves as an employer and buyer of goods and services for its day-to-day operations. The college's activities attract students from outside the NC Service Area, whose expenditures benefit regional vendors. In addition, NC is a primary source of higher education to the NC Service Area residents and a supplier of trained workers to regional industries, enhancing overall productivity in the regional workforce.

Operations spending impact



NC adds economic value to the NC Service Area as an employer of regional residents and a large-scale buyer of goods and services. In FY 2019-20, the college employed 487 full-time and part-time faculty and staff, 48% of whom lived in the NC Service Area. Total payroll at NC was \$61.7 million, much of which was spent in the region for groceries, mortgage and rent payments, dining out, and other household expenses. In addition, the college spent \$34.3 million on day-to-day expenses related to facilities, supplies, and professional services.

NC's day-to-day operations spending added \$72 million in income to the region during the analysis year. This figure represents the college's payroll, the multiplier effects generated by the in-region spending of the college and its employees, and a downward adjustment to account for funding that the college received from regional sources. The \$72 million in added income is equivalent to supporting 609 jobs in the region.

Student spending impact



Around 35% of students attending NC originated from outside the region in FY 2019-20, and some of these students relocated to the NC Service Area to attend NC. These students may not have come to the region if the college did not exist. In addition, some in-region students, referred to as retained students, would have left the NC Service Area if not for the existence of NC. While attending the college, these relocated and retained students spent money on groceries, accommodation, transportation, and other household expenses. This spending generated \$23.4 million in added income for the regional economy in FY 2019-20, which supported 510 jobs in the NC Service Area.

IMPACTS CREATED BY NC IN FY 2019-20



Operations spending impact

\$72 million



Student spending impact

\$23.4 million



Alumni impact

\$80.5 million



TOTAL ECONOMIC IMPACT

\$175.9 million

OR

Jobs supported

2,414

Alumni impact



The education and training NC provides for regional residents has the greatest impact. Since its establishment, students have studied at NC and entered the regional workforce with greater knowledge and new skills. Today, thousands of former NC students are employed in the NC Service Area. As a result of their education from NC, the students receive higher earnings and increase the productivity of the businesses that employ them. In FY 2019-20, NC alumni generated \$80.5 million in added income for the regional economy, which is equivalent to supporting 1,295 jobs.

Total impact

NC added \$175.9 million in income to the NC Service Area economy during the analysis year, equal to the sum of the operations spending impact, the student spending impact, and the alumni impact. For context, the \$175.9 million impact was equal to approximately 0.8% of the total gross regional product (GRP) of the NC Service Area. This contribution that the college provided on its own is nearly as large as the entire Management of Companies & Enterprises industry in the region.

NC's total impact can also be expressed in terms of jobs supported. The \$175.9 million impact supported 2,414 regional jobs, using the jobs-to-sales ratios specific to each industry in the region. In addition, the \$175.9 million, or 2,414 supported jobs, stemmed from different industry sectors. Among non-education industry sectors, NC's spending and alumni in the Health Care & Social Assistance industry sector supported 283 jobs in FY 2019-20. If the college did not exist, these impacts would not have been generated in the NC Service Area.

NC IMPACT BY INDUSTRY (JOBS SUPPORTED)



394

Accommodation & Food Services



290

Professional & Technical Services



283

Health Care & Social Assistance



168

Construction



138

Retail Trade



An investment analysis evaluates the costs associated with a proposed venture against its expected benefits. If the benefits outweigh the costs, then the investment is financially worthwhile. The analysis presented here considers NC as an investment from the perspectives of students, taxpayers, and society in California.

Student perspective



In FY 2019-20, NC served 17,695 students. In order to attend the college, the students paid for tuition, fees, books, and supplies. They also took out loans and will incur interest on those loans. Additionally, students gave up money they would have otherwise earned had they been working instead of attending college. The total investment made by NC's students in FY 2019-20 amounted to a present value of \$38.8 million, equal to \$14.7 million in out-of-pocket expenses (including future principal and interest on student loans) and \$24.1 million in forgone time and money.

In return for their investment, NC's students will receive a stream of higher future earnings that will continue to grow throughout their working lives. For example, the average NC associate degree graduate from FY 2019-20 will see annual earnings that are \$9,200 higher than a person with a high school diploma or equivalent working in California. Over a working lifetime, the benefits of the associate degree over a high school diploma will amount to an undiscounted value of \$395.6 thousand in higher earnings per graduate. The present value of the cumulative higher future earnings that NC's FY 2019-20 students will receive over their working careers is \$275.6 million.

The students' benefit-cost ratio is 7.1. In other words, for every dollar students invest in NC in the form of out-of-pocket expenses and forgone time and money, they will receive a cumulative value of \$7.10 in higher future earnings. Annually,

STUDENTS SEE A HIGH RATE OF RETURN FOR THEIR INVESTMENT IN NC



Average annual return for NC students
21.7%



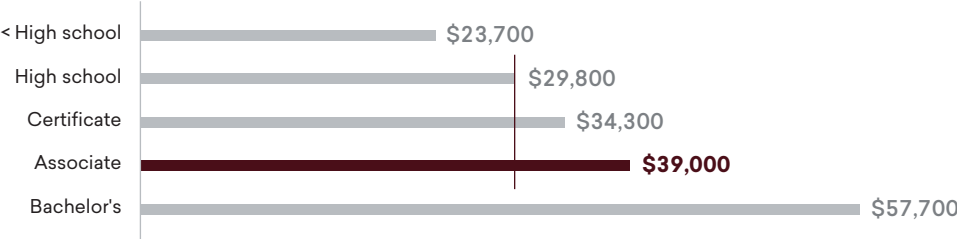
Stock market 30-year average annual return
10.6%



Interest earned on savings account (National Rate Cap)
0.8%

Source: Forbes' S&P 500, 1991-2020. FDIC.gov, 6-2021.

The average associate degree graduate from NC will see an increase in earnings of **\$9,200** each year compared to a person with a high school diploma or equivalent working in California.



Source: Emsi Burning Glass employment data.

the students' investment in NC has an average annual internal rate of return of 21.7%, which is impressive compared to the U.S. stock market's 30-year average rate of return of 10.6%.

Taxpayer perspective



NC generates more in tax revenue than it takes. These benefits to taxpayers consist primarily of taxes that the state and local government will collect from the added revenue created in the state. As NC students will earn more, they will make higher tax payments throughout their working lives. Students' employers will also make higher tax payments as they increase their output and purchases of goods and services.

By the end of the FY 2019-20 students' working lives, the state and local government will have collected a present value of \$86.2 million in added taxes.

Benefits to taxpayers will also consist of savings generated by the improved lifestyles of NC students and the corresponding reduced government services. Education is statistically correlated with a variety of lifestyle changes. The educations that NC students receive will generate savings in three main categories: 1) healthcare, 2) justice system, and 3) income assistance. Improved health will lower students' demand for national health care services. In addition, costs related to the justice system will decrease. NC students will be more employable, so their reduced demand for income assistance such as welfare and unemployment benefits will benefit taxpayers. For a list of study references, contact the college for a copy of the main report. Altogether, the present value of the benefits associated with an NC education will generate \$14.9 million in savings to state and local taxpayers.

Total taxpayer benefits amount to \$101.2 million, the present value sum of the added taxes and public sector savings. Taxpayer costs are \$67.2 million, equal to the amount of state and local government funding NC received in FY 2019-20. These benefits and costs yield a benefit-cost ratio of 1.5. This means that for every dollar of public money invested in NC in FY 2019-20, taxpayers will receive a cumulative present value of \$1.50 over the course of the students' working lives. The average annual internal rate of return for taxpayers is 2.5%, which compares favorably to other long-term investments in the public and private sectors.

For every dollar of public money invested in NC, taxpayers will receive a cumulative value of **\$1.50** over the course of the students' working lives.

Social perspective



Society as a whole in California benefits from the presence of NC in two major ways. Primarily, society benefits from an increased economic base in the state. This is attributed to the added income from students' increased lifetime earnings (added student income) and increased business output (added business income), which raise economic prosperity in California.

Benefits to society also consist of the savings generated by the improved lifestyles of NC students. As discussed in the previous section, education is statistically correlated with a variety of lifestyle changes that generate social savings. Note that these costs are avoided by the consumers but are distinct from the costs avoided by the taxpayers outlined above. Healthcare savings include avoided medical costs associated with smoking, alcohol dependence, obesity, drug abuse, and depression. Justice system savings include avoided costs to the government and society due to less judicial activity. Income assistance savings include reduced welfare and unemployment claims. For a list of study references, contact the college for a copy of the main report.

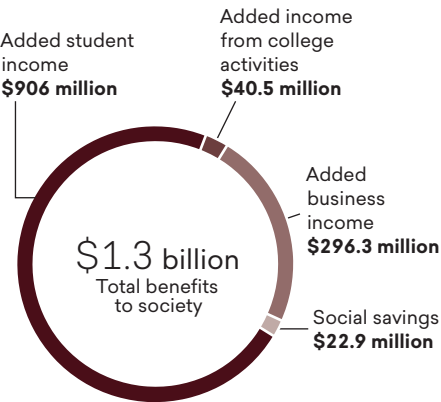
Altogether, the social benefits of NC equal a present value of \$1.3 billion. These benefits include \$906.0 million in added student income, \$296.3 million in added business income, \$40.5 million in added income from college activities, as well as \$22.9 million in social savings related to health, crime, and income assistance in California. People in California invested a present value total of \$131.2 million in NC in FY 2019-20. The cost includes all the college and student costs.

The benefit-cost ratio for society is 9.6, equal to the \$1.3 billion in benefits divided by the \$131.2 million in costs. In other words, for every dollar invested in NC, people in California will receive a cumulative value of \$9.60 in benefits. The benefits of this investment will occur for as long as NC’s FY 2019-20 students remain employed in the state workforce.

Summary of investment analysis results

The results of the analysis demonstrate that NC is a strong investment for all three major stakeholder groups—students, taxpayers, and society. As shown, students receive a great return for their investments in an NC education. At the same time, taxpayers’ investment in NC returns more to government budgets than it costs and creates a wide range of social benefits throughout California.

SOCIAL BENEFITS IN CALIFORNIA FROM NC



Source: Emsi Burning Glass impact model.

STUDENT PERSPECTIVE		TAXPAYER PERSPECTIVE		SOCIAL PERSPECTIVE	
<div>Present value benefits</div> <div>\$275.6 million</div> <div>Present value costs</div> <div>\$38.8 million</div> <div>Net present value</div> <div>\$236.9 million</div>		<div>Present value benefits</div> <div>\$101.2 million</div> <div>Present value costs</div> <div>\$67.2 million</div> <div>Net present value</div> <div>\$34 million</div>		<div>Present value benefits</div> <div>\$1.3 billion</div> <div>Present value costs</div> <div>\$131.2 million</div> <div>Net present value</div> <div>\$1.1 billion</div>	
Benefit-cost ratio	Rate of return	Benefit-cost ratio	Rate of return	Benefit-cost ratio	Rate of return
7.1	21.7%	1.5	2.5%	9.6	n/a*

* The rate of return is not reported for the social perspective because the beneficiaries of the investment are not necessarily the same as the original investors.

CONCLUSION

The results of this study demonstrate that NC creates value from multiple perspectives. The college benefits regional businesses by increasing consumer spending in the region and supplying a steady flow of qualified, trained workers to the workforce. NC enriches the lives of students by raising their lifetime earnings and helping them achieve their individual potential. The college benefits state and local taxpayers through increased tax receipts and a reduced demand for government-supported social services. Finally, NC benefits society as a whole in California by creating a more prosperous economy and generating a variety of savings through the improved lifestyles of students.

About the study

Data and assumptions used in the study are based on several sources, including the FY 2019-20 academic and financial reports from Riverside Community College District for NC, industry and employment data from the U.S. Bureau of Labor Statistics and U.S. Census Bureau, outputs of Emsi Burning Glass's Multi-Regional Social Accounting Matrix model, and a variety of studies and surveys relating education to social behavior. The study applies a conservative methodology and follows standard practice using only the most recognized indicators of economic impact and investment effectiveness. For a full description of the data and approach used in the study, please contact the college for a copy of the main report.

The results of this study demonstrate that NC creates value from **multiple perspectives**.



Emsi Burning Glass provides colleges and universities with labor market data that help create better outcomes for students, businesses, and communities. Our data, which cover more than 99% of the U.S. workforce, are compiled from a wide variety of government sources, job postings, and online profiles and résumés. Hundreds of institutions use Emsi Burning Glass to align programs with regional needs, drive enrollment, connect students with in-demand careers, track their alumni's employment outcomes, and demonstrate their institution's economic impact on their region. Visit economicmodeling.com/higher-education to learn more or connect with us.

The Economic Value of Norco College

Norco College (NC) creates a significant positive impact on the business community and generates a return on investment to its major stakeholder groups—students, taxpayers, and society. Using a two-pronged approach that involves an economic impact analysis and an investment analysis, this study calculates the benefits received by each of these groups. Results of the analysis reflect fiscal year (FY) 2019-20.



ECONOMIC IMPACT ANALYSIS

In FY 2019-20, NC added **\$175.9 million** in income to the NC Service Area* economy, a value approximately equal to **0.8%** of the region's total gross regional product (GRP). Expressed in terms of jobs, NC's impact supported **2,414 jobs**.

OPERATIONS SPENDING IMPACT

- NC employed 487 full-time and part-time faculty and staff. Payroll amounted to \$61.7 million, much of which was spent in the region for groceries, mortgage and rent payments, dining out, and other household expenses. The college spent another \$34.3 million on day-to-day expenses related to facilities, supplies, and professional services.
- The net impact of the college's operations spending added **\$72 million** in income to the regional economy in FY 2019-20.

STUDENT SPENDING IMPACT

- Around 35% of students attending NC originated from outside the region. Some of these students relocated to the NC Service Area. In addition, some in-region students, referred to as retained students, would have left the NC Service Area for other educational opportunities if not for NC. These relocated and retained students spent money on groceries, mortgage and rent payments, and other living expenses at regional businesses.
- The expenditures of relocated and retained students in FY 2019-20 added **\$23.4 million** in income to the NC Service Area economy.

THE NC SERVICE AREA,
SAN BERNARDINO AND
RIVERSIDE COUNTIES, CA



IMPACTS CREATED BY NC IN FY 2019-20



Operations spending impact
\$72 million



Student spending impact
\$23.4 million



Alumni impact
\$80.5 million



TOTAL ECONOMIC IMPACT
\$175.9 million

OR

Jobs supported
2,414

* For the purposes of this analysis, the NC Service Area is comprised of the following 12 ZIP codes in the northwest corner of Riverside and southwest San Bernardino County in California: 91708, 91752, 92503, 92505, 92860, 92877, 92878, 92879, 92880, 92881, 92882, and 92883.

ALUMNI IMPACT

- Over the years, students have studied at NC and entered or re-entered the workforce with newly-acquired knowledge and skills. Today, thousands of these former students are employed in the NC Service Area.
- The net impact of NC's former students currently employed in the regional workforce amounted to **\$80.5 million** in added income in FY 2019-20.



INVESTMENT ANALYSIS

STUDENT PERSPECTIVE

- NC's FY 2019-20 students paid a present value of **\$14.7 million** to cover the cost of tuition, fees, supplies, and interest on student loans. They also forwent **\$24.1 million** in money that they would have earned had they been working instead of attending college.
- In return for their investment, students will receive a cumulative present value **\$275.6 million** in increased earnings over their working lives. This translates to a return of **\$7.10** in higher future earnings for every dollar students invest in their education. Students' average annual rate of return is **21.7%**.

TAXPAYER PERSPECTIVE

- Taxpayers provided NC with **\$67.2 million** of funding in FY 2019-20. In return, they will benefit from added tax revenue, stemming from students' higher lifetime earnings and increased business output, amounting to **\$86.2 million**. A reduced demand for government-funded services in California will add another **\$14.9 million** in benefits to taxpayers.
- For every dollar of public money invested in NC, taxpayers will receive **\$1.50** in return, over the course of students' working lives. The average annual rate of return for taxpayers is **2.5%**.

SOCIAL PERSPECTIVE

- In FY 2019-20, California invested **\$131.2 million** to support NC. In turn, the California economy will grow by **\$1.2 billion**, over the course of students' working lives. Society will also benefit from **\$22.9 million** of public and private sector savings.
- For every dollar invested in NC in FY 2019-20, people in California will receive **\$9.60** in return, for as long as NC's FY 2019-20 students remain active in the state workforce.

STUDENTS SEE A HIGH RATE OF RETURN FOR THEIR INVESTMENT IN NC



Average annual return for NC students

21.7%



Stock market 30-year average annual return

10.6%



Interest earned on savings account (National Rate Cap)

0.8%

Source: Forbes' S&P 500, 1991-2020. FDIC.gov, 6-2021.

For every \$1...



Students gain in lifetime earnings

\$7.10



Taxpayers gain in added tax revenue and public sector savings

\$1.50



Society gains in added income and social savings

\$9.60

The Economic Value of Norco College

About
NC

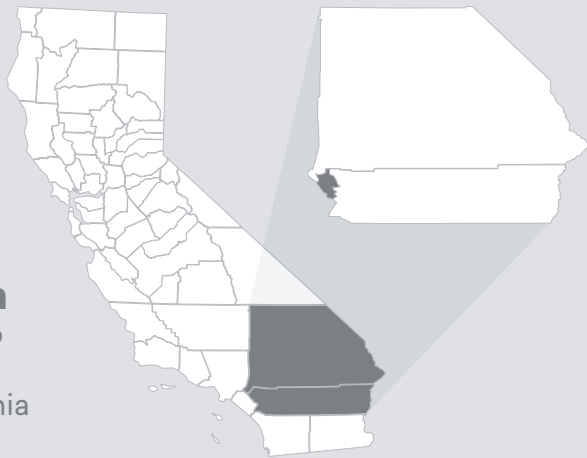


17,695
Credit students



487
Employees

The NC
Service Area
in San Bernardino
and Riverside
Counties, California



ECONOMIC IMPACT ANALYSIS



Alumni impact

Impact of the increased earnings of NC alumni and the businesses they work for

\$80.5 million

Added income

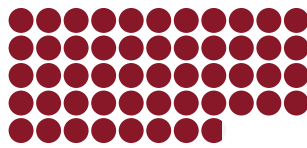


An economic boost similar
to hosting the World Series
13x

OR

1,295

Jobs supported



● = 25 jobs
* = family of four



NC TOTAL ANNUAL IMPACT

\$175.9 million

Added income

OR

2,414

Jobs supported



Operations spending impact

Impact of annual payroll and other spending

\$72 million

Added income



Enough to buy
2,146 new cars

OR

609

Jobs supported



Student spending impact

Impact of the daily spending of NC students attracted to or retained in the region

\$23.4 million

Added income



Enough to buy **1,883**
families* a year's worth
of groceries

OR

510

Jobs supported



INVESTMENT ANALYSIS



For every \$1...



Students gain **\$7.10**
in lifetime earnings



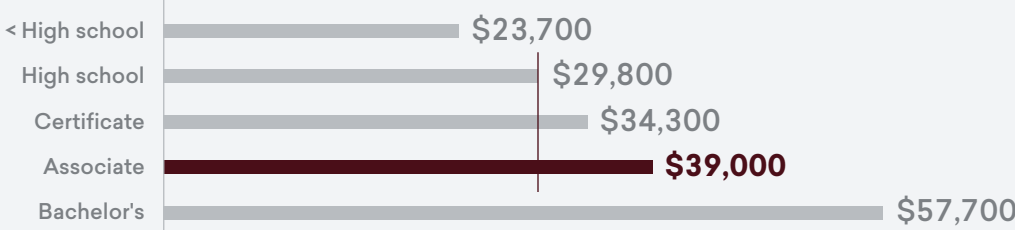
Taxpayers gain **\$1.50**
in added tax revenue and
public sector savings



Society gains **\$9.60**
in added income and
social savings



The average associate degree graduate from NC will see an increase in earnings of **\$9,200** each year compared to someone with a high school diploma or equivalent working in California.





The Economic Value of Norco College

CONTENTS

3 *Executive summary*

- 4 Economic impact analysis
- 6 Investment analysis
- 8 Introduction



10 *Chapter 1: Profile of Norco College and the economy*

- 12 NC employee and finance data
- 14 The NC Service Area economy



17 *Chapter 2: Economic impacts on the NC Service Area economy*

- 20 Operations spending impact
- 23 Student spending impact
- 26 Alumni impact
- 31 Total NC impact



33 *Chapter 3: Investment analysis*

- 34 Student perspective
- 43 Taxpayer perspective
- 48 Social perspective



53 *Chapter 4: Conclusion*

55 *Appendices*

- 55 Resources and references
- 63 Appendix 1: Sensitivity analysis
- 69 Appendix 2: Glossary of terms
- 72 Appendix 3: Frequently asked questions (FAQs)
- 75 Appendix 4: Example of sales versus income
- 76 Appendix 5: Emsi Burning Glass MR-SAM
- 82 Appendix 6: Value per credit hour equivalent and the Mincer function
- 85 Appendix 7: Alternative education variable
- 86 Appendix 8: Overview of investment analysis measures
- 90 Appendix 9: Shutdown point
- 93 Appendix 10: Social externalities

Executive summary

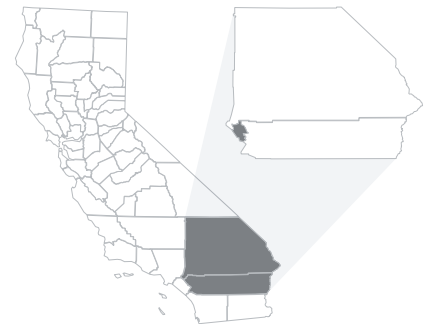
This report assesses the impact of Norco College (NC) on the regional economy and the benefits generated by the college for students, taxpayers, and society. The results of this study show that NC creates a positive net impact on the regional economy and generates a positive return on investment for students, taxpayers, and society.



ECONOMIC IMPACT ANALYSIS



THE NC SERVICE AREA,
SAN BERNARDINO AND
RIVERSIDE COUNTIES, CA



During the analysis year, NC spent \$61.7 million on payroll and benefits for 487 full-time and part-time employees, and spent another \$34.3 million on goods and services to carry out its day-to-day operations. This initial round of spending creates more spending across other businesses throughout the regional economy, resulting in the commonly referred to multiplier effects. This analysis estimates the net economic impact of NC that directly takes into account the fact that state and local dollars spent on NC could have been spent elsewhere in the region if not directed towards NC and would have created impacts regardless. We account for this by estimating the impacts that would have been created from the alternative spending and subtracting the alternative impacts from the spending impacts of NC.

This analysis shows that in fiscal year (FY) 2019-20, operations and student spending of NC, together with the enhanced productivity of its alumni, generated **\$175.9 million** in added income for the NC Service Area¹ economy. The additional income of \$175.9 million created by NC is equal to approximately **0.8%** of the total gross regional product (GRP) of the NC Service Area. For perspective, this impact from the college is nearly as large as the entire Management of Companies & Enterprises industry

The additional income of **\$175.9 million** created by NC is equal to approximately **0.8%** of the total gross regional product of the NC Service Area.

¹ For the purposes of this analysis, the NC Service Area is comprised of the following 12 ZIP codes in the northwest corner of Riverside and southwest San Bernardino County in California: 91708, 91752, 92503, 92505, 92860, 92877, 92878, 92879, 92880, 92881, 92882, and 92883.

in the region. The impact of **\$175.9 million** is equivalent to supporting **2,414 jobs**. These economic impacts break down as follows:

Operations spending impact



Payroll and benefits to support NC's day-to-day operations amounted to \$61.7 million. The college's non-pay expenditures amounted to \$34.3 million. The net impact of operations spending by the college in the NC Service Area during the analysis year was approximately **\$72 million** in added income, which is equivalent to supporting **609 jobs**.

Student spending impact



Around 35% of students attending NC originated from outside the region. Some of these students relocated to the NC Service Area to attend the college. In addition, some students are residents of the NC Service Area who would have left the region if not for the existence of NC. The money that these students, referred to as retained students, spent toward living expenses in the NC Service Area is attributable to NC.

The expenditures of relocated and retained students in the region during the analysis year added approximately **\$23.4 million** in income for the NC Service Area economy, which is equivalent to supporting **510 jobs**.

Alumni impact



Over the years, students gained new skills, making them more productive workers, by studying at NC. Today, thousands of these former students are employed in the NC Service Area.

The accumulated impact of former students currently employed in the NC Service Area workforce amounted to **\$80.5 million** in added income for the NC Service Area economy, which is equivalent to supporting **1,295 jobs**.

Important note

When reviewing the impacts estimated in this study, it is important to note that the study reports impacts in the form of added income rather than sales. Sales includes all of the intermediary costs associated with producing goods and services, as well as money that leaks out of the region as it is spent at out-of-region businesses. Income, on the other hand, is a net measure that excludes these intermediary costs and leakages, and is synonymous with gross regional product (GRP) and value added. For this reason, it is a more meaningful measure of new economic activity than sales.



Investment analysis is the practice of comparing the costs and benefits of an investment to determine whether or not it is profitable. This study considers NC as an investment from the perspectives of students, taxpayers, and society.

Student perspective



Students invest their own money and time in their education to pay for tuition, books, and supplies. Many take out student loans to attend the college, which they will pay back over time. While some students were employed while attending the college, students overall forewent earnings that they would have generated had they been in full employment instead of learning. Summing these direct outlays, opportunity costs, and future student loan costs yields a total of **\$38.8 million** in present value student costs.

In return, students will receive a present value of **\$275.6 million** in increased earnings over their working lives. This translates to a return of **\$7.10** in higher future earnings for every dollar that students invest in their education at NC. The corresponding annual rate of return is **21.7%**.

Taxpayer perspective



Taxpayers provided **\$67.2 million** of state and local funding to NC in FY 2019-20. In return, taxpayers will receive an estimated present value of **\$86.2 million** in added tax revenue stemming from the students'

higher lifetime earnings and the increased output of businesses. Savings to the public sector add another estimated **\$14.9 million** in benefits due to a reduced demand for government-funded social services in California. For every tax dollar spent educating students attending NC, taxpayers will receive an average of **\$1.50** in return over the course of the students' working lives. In other words, taxpayers enjoy an annual rate of return of **2.5%**.

Social perspective



People in California invested **\$131.2 million** in NC in FY 2019-20. This includes the college's expenditures, student expenses, and student opportunity costs. In return, the state of California will receive an estimated present value of **\$1.2 billion** in added state revenue over the course of the students' working lives. California will also benefit from an estimated **\$22.9 million** in present value social savings related to reduced crime, lower welfare and unemployment, and increased health and well-being across the state. For every dollar society invests in NC, an average of **\$9.60** in benefits will accrue to California over the course of the students' careers.

For every tax dollar spent educating students attending NC, taxpayers will receive an average of **\$1.50** in return over the course of the students' working lives.

ACKNOWLEDGMENTS

Emsi Burning Glass gratefully acknowledges the excellent support of the staff at Norco College in making this study possible. Special thanks go to Dr. Monica Green, President, who approved the study, and to David Torres, Dean, Institutional Research & Strategic Planning at the Riverside Community College District (RCCD), who collected much of the data and information requested. Any errors in the report are the responsibility of Emsi Burning Glass and not of any of the above-mentioned individuals.

INTRODUCTION

Norco College (NC), established in 1991, has today grown to serve 17,695 students. The college is led by Dr. Monica Green, President. The college's service region, for the purpose of this report, is referred to as the NC Service Area and consists of 12 ZIP codes in the northwest corner of Riverside County in California.

While NC affects the region in a variety of ways, many of them difficult to quantify, this study considers the college's economic benefits. The college naturally helps students achieve their individual potential and develop the knowledge, skills, and abilities they need to have fulfilling and prosperous careers. However, NC impacts the NC Service Area beyond influencing the lives of students. The college's program offerings supply employers with workers to make their businesses more productive. The college, its day-to-day operations, and the expenditures of its students support the regional economy through the output and employment generated by regional vendors. The benefits created by the college extend as far as the state treasury in terms of the increased tax receipts and decreased public sector costs generated by students across the state.

This report assesses the impact of NC as a whole on the regional economy and the benefits generated by the college for students, taxpayers, and society. The approach is twofold. We begin with an economic impact analysis of the college on the NC Service Area economy. To derive results, we rely on a specialized Multi-Regional Social Accounting Matrix (MR-SAM) model to calculate the added income created in the NC Service Area economy as a result of increased consumer spending and the added knowledge, skills, and abilities of students. Results of the economic impact analysis are broken out according to the following impacts: 1) impact of the college's day-to-day operations, 2) impact of student spending, and 3) impact of alumni who are still employed in the NC Service Area workforce.



NC impacts the NC Service Area beyond influencing the lives of students.

The second component of the study measures the benefits generated by NC for the following stakeholder groups: students, taxpayers, and society. For students, we perform an investment analysis to determine how the money spent by students on their education performs as an investment over time. The students' investment in this case consists of their out-of-pocket expenses, the cost of interest incurred on student loans, and the opportunity cost of attending the college as opposed to working. In return for these investments, students receive a lifetime of higher earnings. For taxpayers, the study measures the benefits to state taxpayers in the form of increased tax revenues and public sector savings stemming from a reduced demand for social services. Finally, for society, the study assesses how the students' higher earnings and improved quality of life create benefits throughout California as a whole.

The study uses a wide array of data that are based on several sources, including the FY 2019-20 academic and financial reports from NC; industry and employment data from the Bureau of Labor Statistics and Census Bureau; outputs of Emsi Burning Glass's impact model and MR-SAM model; and a variety of published materials relating education to social behavior.



CHAPTER 1:

Profile of Norco College and the economy





NORCO COLLEGE (NC) is a comprehensive two-year college located in southern California. Established in 1991, NC has a rich history of serving students and community members through flexible course offerings in relevant, in-demand fields. The college offers a variety of transfer, vocational, and community-based classes. In FY 2019-20, NC served 17,695 students.

NC provides exceptional educational opportunities in a variety of formats, including online and in-person options. With dozens of degree and certificate program offerings, NC's flexible learning models make it easy for students to explore interests and gain skills. The college's diverse program offerings include Entrepreneurship, Game Development, Industrial Automation, Music Industry Studies, Pre-Engineering and more. In addition, NC offers a robust assortment of academic pathways designed to prepare students and ensure transferability to a four-year university.

NC is also a vital asset to regional employers. Specifically, the college adds highly-trained human capital to the regional workforce. The NC Career Center is designed to connect student and alumni with people and organizations that support their path to success in the workforce. The center also assists employers in the community with recruitment for a variety of work experience opportunities.

With dozens of degree and certificate program offerings, NC's flexible learning models make it easy for students to explore interests and gain skills.

NC EMPLOYEE AND FINANCE DATA



The study uses two general types of information: 1) data collected from the college and 2) regional economic data obtained from various public sources and Emsi Burning Glass's proprietary data modeling tools.² This chapter presents the basic underlying information from NC used in this analysis and provides an overview of the NC Service Area economy.

Employee data

Data provided by Riverside Community College District (RCCD) include information on faculty and staff by place of work and by place of residence. These data appear in Table 1.1. As shown, NC employed 241 full-time and 246 part-time faculty and staff in FY 2019-20 (including student workers). Of these, all worked in the region and 48% lived in the region. These data are used to isolate the portion of the employees' payroll and household expenses that remains in the regional economy.

Revenues

Figure 1.1 shows the college's annual revenues by funding source—a total of \$94 million in FY 2019-20. As indicated, tuition and fees comprised 4% of total revenue, and revenues from local, state, and federal government sources comprised another 89%. All other revenue (i.e., auxiliary revenue, sales and services, interest, and donations) comprised the remaining 7%. These data are critical in identifying the annual costs of educating the student body from the perspectives of students, taxpayers, and society.

Expenditures

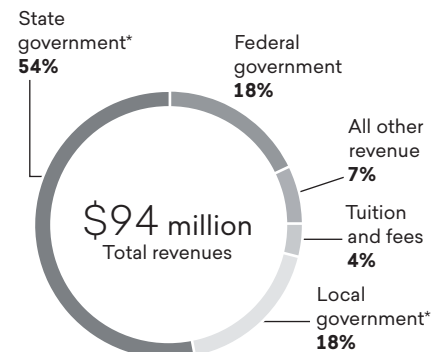
Figure 1.2 displays NC's expense data. The combined payroll at NC, including student salaries and wages, amounted to \$61.7 million. This was equal to 60% of the college's total expenses for FY 2019-20. Other expenditures, including capital construction, operation and maintenance of plant, depreciation, and purchases of supplies and services, made up \$41 million. When we calculate the impact of these expenditures in Chapter 2, we exclude expenses for depreciation and interest, as they represent a devaluing of the college's assets rather than an outflow of expenditures.

Table 1.1:
EMPLOYEE DATA, FY 2019-20

Full-time faculty and staff	241
Part-time faculty and staff	246
Total faculty and staff	487
% of employees who work in the region	100%
% of employees who live in the region	48%

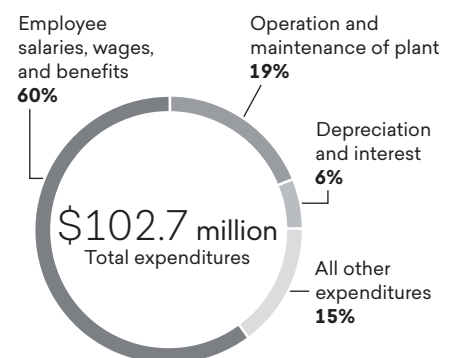
Source: Data provided by RCCD.

Figure 1.1: NC REVENUES BY SOURCE, FY 2019-20



*Revenue from state and local government includes capital appropriations.
Source: Data provided by RCCD.
Percentages may not add due to rounding.

Figure 1.2: NC EXPENSES BY FUNCTION, FY 2019-20



Source: Data provided by RCCD.

² See Appendix 5 for a detailed description of the data sources used in the Emsi Burning Glass modeling tools.



Students

NC served 17,695 students in FY 2019-20. These numbers represent unduplicated student headcounts. The breakdown of the student body by gender was 57% female and 43% male. The breakdown by ethnicity was 79% students of color, 21% white, and less than 1% non-resident aliens or unknown. The students' overall average age was 24 years old.³ An estimated 65% of students remain in the NC Service Area after finishing their time at NC, another 33% settle outside the region but in the state, and the remaining 2% settle outside the state.⁴

Table 1.2 summarizes the breakdown of the student population and their corresponding awards and credits by education level. In FY 2019-20, NC served 778 associate degree graduates and 188 certificate graduates. Another 14,947 students enrolled in courses but did not complete a degree during the reporting year. The college offered dual credit courses to high schools, serving a total of 1,782 students over the course of the year.

We use credit hour equivalents (CHEs) to track the educational workload of the students. One CHE is equal to 15 contact hours of classroom instruction per semester. The average number of CHEs per student was 8.2.

Table 1.2: BREAKDOWN OF STUDENT HEADCOUNT AND CHE PRODUCTION BY EDUCATION LEVEL, FY 2019-20

Category	Headcount	Total CHEs	Average CHEs
Associate degree graduates	778	12,601	16.2
Certificate graduates	188	2,412	12.8
Continuing students	14,947	120,085	8.0
Dual credit students	1,782	10,726	6.0
Total students	17,695	145,823	8.2

Source: Data provided by RCCD.

3 Unduplicated headcount, gender, ethnicity, and age data provided by RCCD.

4 Because NC was unable to provide settlement data, Emsi Burning Glass used estimates based on student origin.

THE NC SERVICE AREA ECONOMY



NC serves a region referred to as the NC Service Area in California.⁵ Since the college was first established, it has been serving the NC Service Area by enhancing the workforce, providing local residents with easy access to higher education opportunities, and preparing students for highly-skilled, technical professions. Table 1.3 summarizes the breakdown of the regional economy by major industrial sector ordered by total income, with details on labor and non-labor income. Labor income refers to wages, salaries, and proprietors' income. Non-labor income refers to profits, rents, and other forms of investment income. Together, labor

Table 1.3: LABOR AND NON-LABOR INCOME BY MAJOR INDUSTRY SECTOR IN THE NC SERVICE AREA, 2019*

Industry sector	Labor income (millions)	Non-labor income (millions)	Total income (millions)**	% of total income	Sales (millions)
Manufacturing	\$1,607	\$1,470	\$3,077	13%	\$7,686
Other Services (except Public Administration)	\$425	\$2,429	\$2,854	12%	\$3,494
Construction	\$1,946	\$457	\$2,403	10%	\$4,538
Wholesale Trade	\$983	\$1,159	\$2,141	9%	\$3,686
Health Care & Social Assistance	\$1,639	\$308	\$1,948	8%	\$3,149
Government, Non-Education	\$1,531	\$260	\$1,791	8%	\$7,655
Transportation & Warehousing	\$1,380	\$254	\$1,634	7%	\$3,340
Retail Trade	\$847	\$538	\$1,385	6%	\$2,342
Administrative & Waste Services	\$863	\$201	\$1,064	5%	\$1,833
Government, Education	\$1,019	\$0	\$1,019	4%	\$1,168
Professional & Technical Services	\$723	\$175	\$898	4%	\$1,325
Finance & Insurance	\$405	\$311	\$716	3%	\$1,341
Accommodation & Food Services	\$448	\$236	\$684	3%	\$1,345
Real Estate & Rental & Leasing	\$371	\$185	\$557	2%	\$1,284
Information	\$111	\$279	\$390	2%	\$726
Management of Companies & Enterprises	\$175	\$15	\$190	1%	\$312
Arts, Entertainment, & Recreation	\$78	\$27	\$105	<1%	\$181
Educational Services	\$73	\$7	\$79	<1%	\$115
Mining, Quarrying, & Oil and Gas Extraction	\$30	\$31	\$61	<1%	\$111
Utilities	\$10	\$29	\$39	<1%	\$58
Agriculture, Forestry, Fishing & Hunting	\$18	\$8	\$25	<1%	\$53
Total	\$14,682	\$8,379	\$23,061	100%	\$45,741

* Data reflect the most recent year for which data are available. Emsi Burning Glass data are updated quarterly.

** Numbers may not add due to rounding.

Source: Emsi Burning Glass industry data.

5 For the purposes of this analysis, the NC Service Area is comprised of the following 12 ZIP codes in the northwest corner of Riverside and southwest San Bernardino County in California: 91708, 91752, 92503, 92505, 92860, 92877, 92878, 92879, 92880, 92881, 92882, and 92883.

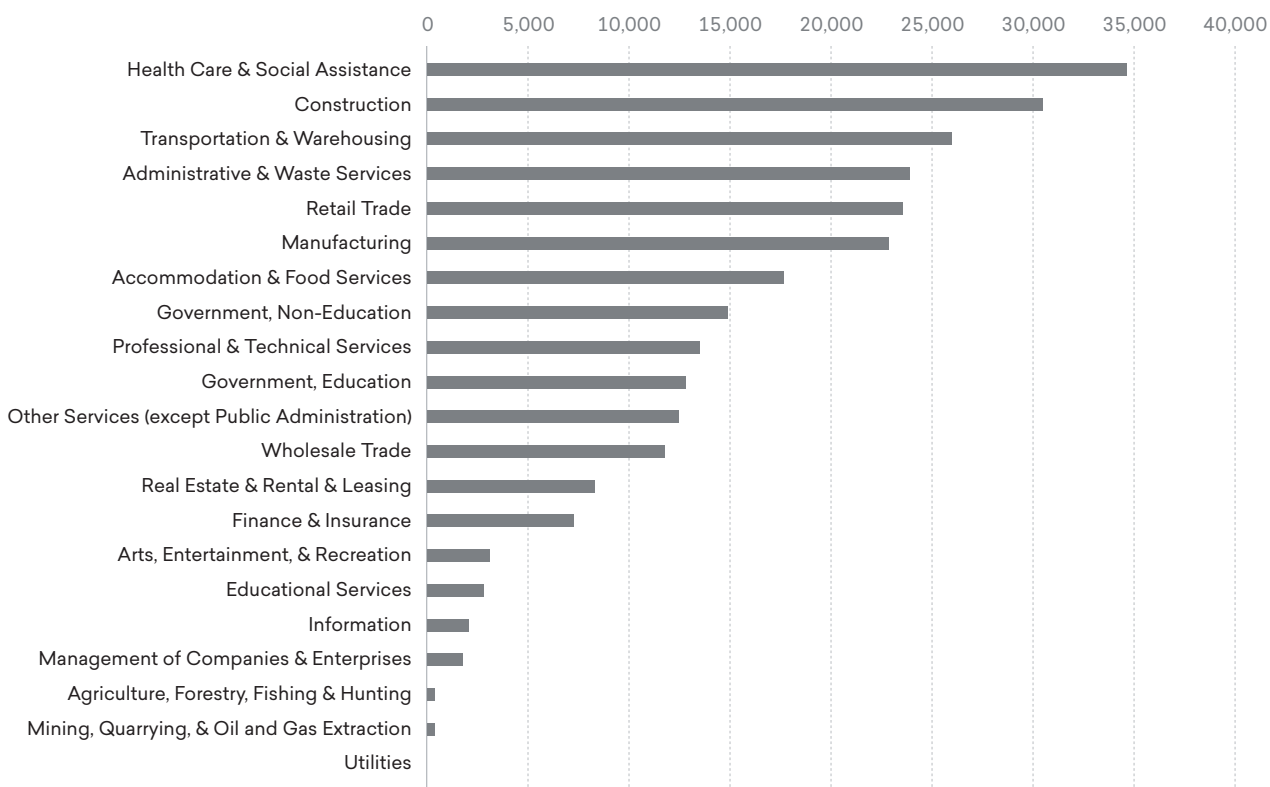


and non-labor income comprise the region's total income, which can also be considered as the region's gross regional product (GRP).

As shown in Table 1.3, the total income, or GRP, of the NC Service Area is approximately \$23.1 billion, equal to the sum of labor income (\$14.7 billion) and non-labor income (\$8.4 billion). In Chapter 2, we use the total added income as the measure of the relative impacts of the college on the regional economy.

Figure 1.3 provides the breakdown of jobs by industry in the NC Service Area. The Health Care & Social Assistance sector is the largest employer, supporting 34,233 jobs or 12.8% of total employment in the region. The second largest employer is the Construction sector, supporting 30,268 jobs or 11.3% of the region's total employment. Altogether, the region supports 267,508 jobs.⁶

Figure 1.3: JOBS BY MAJOR INDUSTRY SECTOR IN THE NC SERVICE AREA, 2019*



* Data reflect the most recent year for which data are available. Emsi Burning Glass data are updated quarterly.
Source: Emsi Burning Glass employment data.

⁶ Job numbers reflect Emsi Burning Glass's complete employment data, which includes the following four job classes: 1) employees who are counted in the Bureau of Labor Statistics' Quarterly Census of Employment and Wages (QCEW), 2) employees who are not covered by the federal or state unemployment insurance (UI) system and are thus excluded from QCEW, 3) self-employed workers, and 4) extended proprietors.



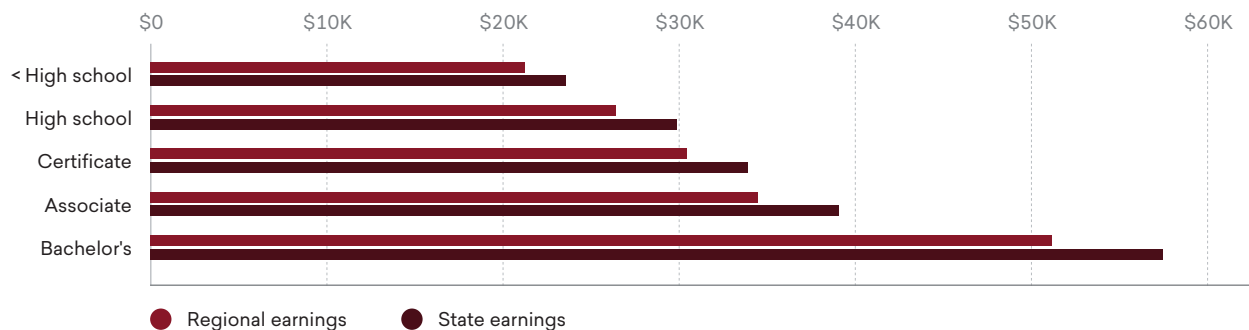
Table 1.4 and Figure 1.4 present the mean earnings by education level in the NC Service Area and the state of California at the midpoint of the average-aged worker's career. These numbers are derived from Emsi Burning Glass complete employment data on average earnings per worker in the region and the state.⁷ The numbers are then weighted by the college's demographic profile, and state earnings are weighted by students' settlement patterns. As shown, students have the potential to earn more as they achieve higher levels of education compared to maintaining a high school diploma. Students who earn an associate degree from NC can expect approximate wages of \$34,800 per year within the NC Service Area, approximately \$8,200 more than someone with a high school diploma.

Table 1.4: AVERAGE EARNINGS BY EDUCATION LEVEL AT AN NC STUDENT'S CAREER MIDPOINT

Education level	Regional earnings	Difference from next lowest degree	State earnings	Difference from next lowest degree
Less than high school	\$21,300	n/a	\$23,700	n/a
High school or equivalent	\$26,600	\$5,300	\$29,800	\$6,100
Certificate	\$30,700	\$4,100	\$34,300	\$4,500
Associate degree	\$34,800	\$4,100	\$39,000	\$4,700
Bachelor's degree	\$51,500	\$16,700	\$57,700	\$18,700

Source: Emsi Burning Glass employment data.

Figure 1.4: AVERAGE EARNINGS BY EDUCATION LEVEL AT AN NC STUDENT'S CAREER MIDPOINT



Source: Emsi Burning Glass employment data.

⁷ Wage rates in the Emsi Burning Glass MR-SAM model combine state and federal sources to provide earnings that reflect complete employment in the state, including proprietors, self-employed workers, and others not typically included in regional or state data, as well as benefits and all forms of employer contributions. As such, Emsi Burning Glass industry earnings-per-worker numbers are generally higher than those reported by other sources.

CHAPTER 2:

Economic impacts on the NC Service Area economy



NC impacts the NC Service Area economy in a variety of ways. The college is an employer and buyer of goods and services. It attracts monies that otherwise would not have entered the regional economy through its day-to-day operations, and the expenditures of its students. Further, it provides students with the knowledge, skills, and abilities they need to become productive citizens and add to the overall output of the region.



IN THIS CHAPTER, we estimate the following economic impacts of NC: 1) the operations spending impact, 2) the student spending impact, and 3) the alumni impact, measuring the income added in the region as former students expand the regional economy's stock of human capital.

When exploring each of these economic impacts, we consider the following hypothetical question:

How would economic activity change in the NC Service Area if NC and all its alumni did not exist in FY 2019-20?

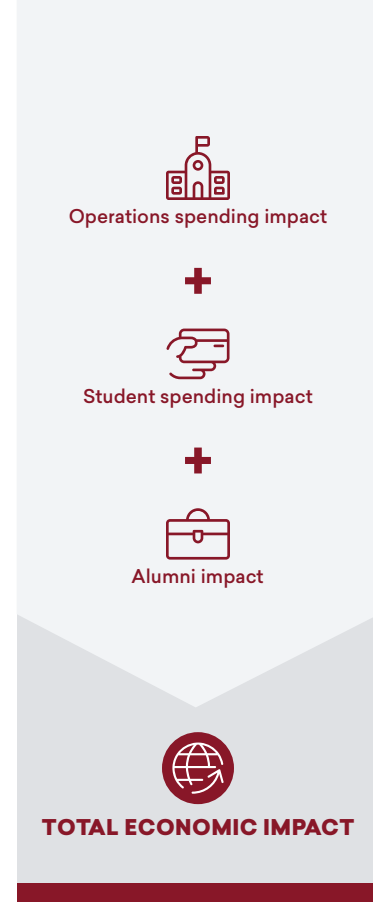
Each of the economic impacts should be interpreted according to this hypothetical question. Another way to think about the question is to realize that we measure net impacts, not gross impacts. Gross impacts represent an upper-bound estimate in terms of capturing all activity stemming from the college; however, net impacts reflect a truer measure of economic impact since they demonstrate what would not have existed in the regional economy if not for the college.

Economic impact analyses use different types of impacts to estimate the results. The impact focused on in this study assesses the change in income. This measure is similar to the commonly used gross regional product (GRP). Income may be further broken out into the **labor income impact**, also known as earnings, which assesses the change in employee compensation; and the **non-labor income impact**, which assesses the change in business profits. Together, labor income and non-labor income sum to total income.

Another way to state the impact is in terms of **jobs**, a measure of the number of full- and part-time jobs that would be required to support the change in income. Finally, a frequently used measure is the **sales impact**, which comprises the change in business sales revenue in the economy as a result of increased economic activity. It is important to bear in mind, however, that much of this sales revenue leaves the regional economy through intermediary transactions and costs.⁸ All of these measures—added labor and non-labor income, total income, jobs, and sales—are used to estimate the economic impact results presented in this chapter. The analysis breaks out the impact measures into different components, each based on the economic effect that caused the impact. The following is a list of each type of effect presented in this analysis:

- The **initial effect** is the exogenous shock to the economy caused by the initial spending of money, whether to pay for salaries and wages, purchase goods or services, or cover operating expenses.
- The initial round of spending creates more spending in the economy, resulting in what is commonly known as the **multiplier effect**. The multiplier effect comprises the additional activity that occurs across all industries in the economy and may be further decomposed into the following three types of effects:

⁸ See Appendix 4 for an example of the intermediary costs included in the sales impact but not in the income impact.



- The **direct effect** refers to the additional economic activity that occurs as the industries affected by the initial effect spend money to purchase goods and services from their supply chain industries.
- The **indirect effect** occurs as the supply chain of the initial industries creates even more activity in the economy through their own inter-industry spending.
- The **induced effect** refers to the economic activity created by the household sector as the businesses affected by the initial, direct, and indirect effects raise salaries or hire more people.

The terminology used to describe the economic effects listed above differs slightly from that of other commonly used input-output models, such as IMPLAN. For example, the initial effect in this study is called the “direct effect” by IMPLAN, as shown in the table below. Further, the term “indirect effect” as used by IMPLAN refers to the combined direct and indirect effects defined in this study. To avoid confusion, readers are encouraged to interpret the results presented in this chapter in the context of the terms and definitions listed above. Note that, regardless of the effects used to decompose the results, the total impact measures are analogous.

Emsi Burning Glass	Initial	Direct	Indirect	Induced
IMPLAN	Direct	Indirect		Induced

Multiplier effects in this analysis are derived using Emsi Burning Glass Multi-Regional Social Accounting Matrix (MR-SAM) input-output model that captures the interconnection of industries, government, and households in the region. The Emsi Burning Glass MR-SAM contains approximately 1,000 industry sectors at the highest level of detail available in the North American Industry Classification System (NAICS) and supplies the industry-specific multipliers required to determine the impacts associated with increased activity within a given economy. The multi-regional capacity of the MR-SAM allows impacts to be measured in the region and state simultaneously, taking into account NC’s activity in each area, as well as each area’s economic characteristics. In this analysis, impacts on the region include impacts from the college’s regional activity, as well as the indirect and induced multiplier effects that reach the region from the college’s activity in the rest of the state. For more information on the Emsi Burning Glass MR-SAM model and its data sources, see Appendix 5.

Net impacts reflect a truer measure of economic impact since they demonstrate what would not have existed in the regional economy if not for the college.



OPERATIONS SPENDING IMPACT



Faculty and staff payroll is part of the region's total earnings, and the spending of employees for groceries, apparel, and other household expenditures helps support regional businesses. The college itself purchases supplies and services, and many of its vendors are located in the NC Service Area. These expenditures create a ripple effect that generates still more jobs and higher wages throughout the economy.

Table 2.1 presents college expenditures for the following three categories: 1) salaries, wages, and benefits, 2) operation and maintenance of plant,⁹ and 3) all other expenditures, including purchases for supplies and services. Also included in all other expenditures are expenses associated with grants and scholarships. Many students receive grants and scholarships that exceed the cost of tuition and fees. The college then dispenses this residual financial aid to students, who spend it on living expenses. Some of this spending takes place in the region, and is therefore an injection of new money into the regional economy that would not have happened if NC did not exist. In this analysis, we exclude expenses for depreciation and interest due to the way those measures are calculated in the national input-output accounts, and because depreciation represents the devaluing of the college's assets rather than an outflow of expenditures.¹⁰



Table 2.1: NC EXPENSES BY FUNCTION (EXCLUDING DEPRECIATION & INTEREST), FY 2019-20

Expense category	In-region expenditures (thousands)	Out-of-region expenditures (thousands)	Total expenditures (thousands)
Employee salaries, wages, and benefits	\$61,745	\$0	\$61,745
Operation and maintenance of plant	\$12,691	\$6,442	\$19,133
All other expenditures	\$1,607	\$13,569	\$15,177
Total	\$76,043	\$20,011	\$96,054

Source: Data provided by RCCD and the Emsi Burning Glass impact model.

⁹ Capital construction expenses are included under operation and maintenance of plant.

¹⁰ This aligns with the economic impact guidelines set by the Association of Public and Land-Grant Universities. Ultimately, excluding these measures results in more conservative and defensible estimates.



The first step in estimating the multiplier effects of the college's operational expenditures is to map these categories of expenditures to the approximately 1,000 industries of the Emsi Burning Glass MR-SAM model. Assuming that the spending patterns of college personnel approximately match those of the average U.S. consumer, we map salaries, wages, and benefits to spending on industry outputs using national household expenditure coefficients provided by Emsi Burning Glass national SAM. All NC employees work in the NC Service Area (see Table 1.1), and therefore we consider 100% of the salaries, wages, and benefits. For the other two expenditure categories (i.e., operation and maintenance of plant and all other expenditures), we assume the college's spending patterns approximately match national averages and apply the national spending coefficients for NAICS 903612 (Colleges, Universities, and Professional Schools (Local Government)).¹¹ Operation and maintenance of plant expenditures are mapped to the industries that relate to capital construction, maintenance, and support, while the college's remaining expenditures are mapped to the remaining industries.

We now have three vectors of expenditures for NC: one for salaries, wages, and benefits; another for operation and maintenance of plant; and a third for the college's purchases of supplies and services. The next step is to estimate the portion of these expenditures that occur inside the region. The expenditures occurring outside the region are known as leakages. We estimate in-region expenditures using regional purchase coefficients (RPCs), a measure of the overall demand for the commodities produced by each sector that is satisfied by regional suppliers, for each of the approximately 1,000 industries in the MR-SAM model.¹² For example, if 40% of the demand for NAICS 541211 (Offices of Certified Public Accountants) is satisfied by regional suppliers, the RPC for that industry is 40%. The remaining 60% of the demand for NAICS 541211 is provided by suppliers located outside the region. The three vectors of expenditures are multiplied, industry by industry, by the corresponding RPC to arrive at the in-region expenditures associated with the college. See Table 2.1 for a break-out of the expenditures that occur in-region. Finally, in-region spending is entered, industry by industry, into the MR-SAM model's multiplier matrix, which in turn provides an estimate of the associated multiplier effects on regional labor income, non-labor income, total income, sales, and jobs.

Table 2.2 presents the economic impact of college operations spending. The people employed by NC and their salaries, wages, and benefits comprise the initial effect, shown in the top row of the table in terms of labor income, non-labor income, total added income, sales, and jobs. The additional impacts created by the initial effect appear in the next four rows under the section labeled *multiplier effect*. Summing the initial and multiplier effects, the gross impacts are \$71.5 million in labor income and \$4.9 million in non-labor income. This sums to a total impact of \$76.3 million in total added income associated with the spending of the college and its employees in the region. This is equivalent to supporting 659 jobs.

¹¹ See Appendix 2 for a definition of NAICS.

¹² See Appendix 5 for a description of Emsi Burning Glass's MR-SAM model.

Table 2.2: OPERATIONS SPENDING IMPACT, FY 2019-20

	Labor income (thousands)	Non-labor income (thousands)	Total income (thousands)	Sales (thousands)	Jobs supported
Initial effect	\$61,745	\$0	\$61,745	\$96,054	487
Multiplier effect					
Direct effect	\$5,899	\$1,852	\$7,752	\$14,298	93
Indirect effect	\$568	\$168	\$735	\$1,374	9
Induced effect	\$3,268	\$2,841	\$6,108	\$9,886	70
Total multiplier effect	\$9,735	\$4,861	\$14,595	\$25,558	172
Gross impact (initial + multiplier)	\$71,480	\$4,861	\$76,340	\$121,612	659
Less alternative uses of funds	-\$2,265	-\$2,051	-\$4,316	-\$19,215	-49
Net impact	\$69,215	\$2,810	\$72,024	\$102,397	609

Source: Emsi Burning Glass impact model.

The \$76.3 million in gross impact is often reported by researchers as the total impact. We go a step further to arrive at a net impact by applying a counterfactual scenario, i.e., what would have happened if a given event—in this case, the expenditure of in-region funds on NC—had not occurred. NC received an estimated 24% of its funding from sources within the NC Service Area. This portion of the college's funding came from the tuition and fees paid by resident students, from the auxiliary revenue and donations from private sources located within the region, from state and local taxes, and from the financial aid issued to students by state and local government. We must account for the opportunity cost of this in-region funding. Had other industries received these monies rather than NC, income impacts would have still been created in the economy. In economic analysis, impacts that occur under counterfactual conditions are used to offset the impacts that actually occur in order to derive the true impact of the event under analysis.

We estimate this counterfactual by simulating a scenario where in-region monies spent on the college are instead spent on consumer goods and savings. This simulates the in-region monies being returned to the taxpayers and being spent by the household sector. Our approach is to establish the total amount spent by in-region students and taxpayers on NC, map this to the detailed industries of the MR-SAM model using national household expenditure coefficients, use the industry RPCs to estimate in-region spending, and run the in-region spending through the MR-SAM model's multiplier matrix to derive multiplier effects. The results of this exercise are shown as negative values in the row labeled *less alternative uses of funds* in Table 2.2.

The total net impact of the college's operations is equal to the gross impact less the impact of the alternative use of funds—the opportunity cost of the regional money. As shown in the last row of Table 2.2, the total net impact is approximately \$69.2 million in labor income and \$2.8 million in non-labor income. This sums together to \$72 million in total added income and is equivalent to supporting 609 jobs. These impacts represent new economic activity created in the regional economy solely attributable to the operations of NC.

The total net impact of the college's operations is **\$72 million** in total added income, which is equivalent to supporting **609 jobs**.

STUDENT SPENDING IMPACT



Both in-region and out-of-region students contribute to the student spending impact of NC; however, not all of these students can be counted towards the impact. Of the in-region students, only those students who were retained, or who would have left the region to seek education elsewhere had they not attended NC, are measured. Students who would have stayed in the region anyway are not counted towards the impact since their monies would have been added to the NC Service Area economy regardless of NC. In addition, only the out-of-region students who relocated to the NC Service Area to attend the college are measured. Students who commute from outside the region or take courses online are not counted towards the student spending impact because they are not adding money from living expenses to the region.

While there were 9,712 students attending NC who originated from the NC Service Area (not including dual credit high school students), not all of them would have remained in the region if not for the existence of NC. We apply a conservative assumption that 10% of these students would have left the NC Service Area for other education opportunities if NC did not exist.¹³ Therefore, we recognize that the in-region spending of 971 students retained in the region is attributable to NC. These students, called retained students, spent money at businesses in the region for everyday needs such as groceries, accommodation, and transportation.

¹³ See Appendix 1 for a sensitivity analysis of the retained student variable.



Relocated students are also accounted for in NC's student spending impact. An estimated 3,287 students came from outside the region and lived off campus while attending NC in FY 2019-20. The off-campus expenditures of out-of-region students supported jobs and created new income in the regional economy.¹⁴

The average costs for students appear in the first section of Table 2.3, equal to \$23,220 per student. Note that this table excludes expenses for books and supplies, since many of these costs are already reflected in the operations impact discussed in the previous section. We multiply the \$23,220 in annual costs by the 4,258 students who either were retained or relocated to the region because of NC and lived in-region but off campus. This provides us with an estimate of their total spending. Altogether, off-campus spending of relocated and retained students generated gross sales of \$98.9 million. This figure, once net of the monies paid to student workers, yields net off-campus sales of \$98.6 million, as shown in the bottom row of Table 2.3.

Table 2.3: AVERAGE STUDENT COSTS AND TOTAL SALES GENERATED BY RELOCATED AND RETAINED STUDENTS IN THE NC SERVICE AREA, FY 2019-20

Room and board	\$17,946
Personal expenses	\$2,985
Transportation	\$2,289
Total expenses per student	\$23,220
<i>Number of students retained</i>	971
<i>Number of students relocated</i>	3,287
Gross retained student sales	\$22,551,264
Gross relocated student sales	\$76,313,227
Total gross off-campus sales	\$98,864,491
Wages and salaries paid to student workers*	\$234,800
Net off-campus sales	\$98,629,690

* This figure reflects only the portion of payroll that was used to cover the living expenses of relocated and retained student workers who lived in the region.

Source: Student costs provided by NC. Emsi Burning Glass provided an estimate of the monies paid to student workers because the college was unable to provide the data. The number of relocated and retained students who lived in the region off campus while attending is derived by Emsi Burning Glass from the student origin data and in-term residence data provided by RCCD.

Estimating the impacts generated by the \$98.6 million in student spending follows a procedure similar to that of the operations impact described above. We distribute the \$98.6 million in sales to the industry sectors of the MR-SAM model, apply RPCs to reflect in-region spending, and run the net sales figures through the MR-SAM model to derive multiplier effects.

Table 2.4 presents the results. The initial effect is purely sales-oriented and there is no change in labor or non-labor income. The impact of relocated and retained

14 Online students and students who commuted to the NC Service Area from outside the region are not considered in this calculation because it is assumed their living expenses predominantly occurred in the region where they resided during the analysis year. We recognize that not all online students live outside the region, but keep the assumption given data limitations.



student spending thus falls entirely under the multiplier effect. The total impact of student spending is \$15.7 million in labor income and \$7.7 million in non-labor income. This sums together to \$23.4 million in total added income and is equivalent to supporting 510 jobs. These values represent the direct effects created at the businesses patronized by the students, the indirect effects created by the supply chain of those businesses, and the effects of the increased spending of the household sector throughout the regional economy as a result of the direct and indirect effects.

The total impact of student spending is **\$23.4 million** in total added income and is equivalent to supporting **510 jobs**.

Table 2.4: STUDENT SPENDING IMPACT, FY 2019-20

	Labor income (thousands)	Non-labor income (thousands)	Total income (thousands)	Sales (thousands)	Jobs supported
Initial effect	\$0	\$0	\$0	\$98,630	0
Multiplier effect					
Direct effect	\$13,578	\$6,675	\$20,253	\$37,097	436
Indirect effect	\$1,301	\$653	\$1,954	\$3,690	44
Induced effect	\$796	\$404	\$1,200	\$2,222	30
Total multiplier effect	\$15,675	\$7,733	\$23,408	\$43,009	510
Total impact (initial + multiplier)	\$15,675	\$7,733	\$23,408	\$141,638	510

Source: Emsi Burning Glass impact model.



In this section, we estimate the economic impacts stemming from the added labor income of alumni in combination with their employers' added non-labor income. This impact is based on the number of students who have attended NC *throughout its history*. We then use this total number to consider the impact of those students in the single FY 2019-20. Former students who earned a degree as well as those who may not have finished their degree are considered alumni.

While NC creates an economic impact through its operations and student spending, the greatest economic impact of NC stems from the added human capital—the knowledge, creativity, imagination, and entrepreneurship—found in its alumni. While attending NC, students gain experience, education, and the knowledge, skills, and abilities that increase their productivity and allow them to command a higher wage once they enter the workforce. But the reward of increased productivity does not stop there. Talented professionals make capital more productive too (e.g., buildings, production facilities, equipment). The employers of NC alumni enjoy the fruits of this increased productivity in the form of additional non-labor income (i.e., higher profits).

The greatest economic impact of NC stems from the added human capital—the knowledge, creativity, imagination, and entrepreneurship—found in its alumni.

The methodology here differs from the previous impacts in one fundamental way. Whereas the previous spending impacts depend on an annually renewed injection of new sales into the regional economy, the alumni impact is the result



of years of past instruction and the associated accumulation of human capital. The initial effect of alumni is comprised of two main components. The first and largest of these is the added labor income of NC's former students. The second component of the initial effect is comprised of the added non-labor income of the businesses that employ former students of NC.

We begin by estimating the portion of alumni who are employed in the workforce. To estimate the historical employment patterns of alumni in the region, we use the following sets of data or assumptions: 1) settling-in factors to determine how long it takes the average student to settle into a career;¹⁵ 2) death, retirement, and unemployment rates from the National Center for Health Statistics, the Social Security Administration, and the Bureau of Labor Statistics; and 3) state migration data from the Internal Revenue Service. The result is the estimated portion of alumni from each previous year who were still actively employed in the region as of FY 2019-20.

The next step is to quantify the skills and human capital that alumni acquired from the college. We use the students' production of CHEs as a proxy for accumulated human capital. The average number of CHEs completed per student in FY 2019-20 was 8.2. To estimate the number of CHEs present in the workforce during the analysis year, we use the college's historical student headcount over the past 29 years, from FY 1991-92 to FY 2019-20.¹⁶ We multiply the 8.2 average CHEs per student by the headcounts that we estimate are still actively employed from each of the previous years.¹⁷ Students who enroll at the college more than one year are counted at least twice in the historical enrollment data. However, CHEs remain distinct regardless of when and by whom they were earned, so there is no duplication in the CHE counts. We estimate there are approximately 1.1 million CHEs from alumni active in the workforce.

Next, we estimate the value of the CHEs, or the skills and human capital acquired by NC alumni. This is done using the *incremental* added labor income stemming from the students' higher wages. The incremental added labor income is the difference between the wage earned by NC alumni and the alternative wage they would have earned had they not attended NC. Using the regional incremental earnings, credits required, and distribution of credits at each level of study, we estimate the average value per CHE to equal \$108. This value represents the regional average incremental increase in wages that alumni of NC received during the analysis year for every CHE they completed.

Because workforce experience leads to increased productivity and higher wages, the value per CHE varies depending on the students' workforce experience, with the highest value applied to the CHEs of students who had been employed the

15 Settling-in factors are used to delay the onset of the benefits to students in order to allow time for them to find employment and settle into their careers. In the absence of hard data, we assume a range between one and three years for students who graduate with a certificate or a degree, and between one and five years for returning students.

16 The 29-year time horizon is equal to the number of years that NC was in operation since it was established in 1991.

17 This assumes the average level of study from past years is equal to the level of study of students today. Emsi Burning Glass used data provided by RCCD for a previous study to estimate students' credit load in prior years.



longest by FY 2019-20, and the lowest value per CHE applied to students who were just entering the workforce. More information on the theory and calculations behind the value per CHE appears in Appendix 6. In determining the amount of added labor income attributable to alumni, we multiply the CHEs of former students in each year of the historical time horizon by the corresponding average value per CHE for that year, and then sum the products together. This calculation yields approximately \$113.2 million in gross labor income from increased wages received by former students in FY 2019-20 (as shown in Table 2.5).

Table 2.5: NUMBER OF CHES IN WORKFORCE AND INITIAL LABOR INCOME CREATED IN THE NC SERVICE AREA, FY 2019-20

Number of CHEs in workforce	1,051,779
Average value per CHE	\$108
Initial labor income, gross	\$113,150,278
Adjustments for counterfactual scenarios	
Percent reduction for alternative education opportunities	15%
Percent reduction for adjustment for labor import effects	50%
Initial labor income, net	\$48,088,868

Source: Emsi Burning Glass impact model.

The next two rows in Table 2.5 show two adjustments used to account for counterfactual outcomes. As discussed above, counterfactual outcomes in economic analysis represent what would have happened if a given event had not occurred. The event in question is the education and training provided by NC and subsequent influx of skilled labor into the regional economy. The first counterfactual scenario that we address is the adjustment for alternative education opportunities. In the counterfactual scenario where NC does not exist, we assume a portion of NC alumni would have received a comparable education elsewhere in the region or would have left the region and received a comparable education and then returned to the region. The incremental added labor income that accrues to those students cannot be counted towards the added labor income from NC alumni. The adjustment for alternative education opportunities amounts to a 15% reduction of the \$113.2 million in added labor income. This means that 15% of the added labor income from NC alumni would have been generated in the region anyway, even if the college did not exist. For more information on the alternative education adjustment, see Appendix 7.

The other adjustment in Table 2.5 accounts for the importation of labor. Suppose NC did not exist and in consequence there were fewer skilled workers in the region. Businesses could still satisfy some of their need for skilled labor by recruiting from outside the NC Service Area. We refer to this as the labor import effect. Lacking information on its possible magnitude, we assume 50% of the jobs that students fill at regional businesses could have been filled by workers recruited from outside the region if the college did not exist.¹⁸ Consequently,

¹⁸ A similar assumption is used by Walden (2014) in his analysis of the Cooperating Raleigh Colleges.



the gross labor income must be adjusted to account for the importation of this labor, since it would have happened regardless of the presence of the college. We conduct a sensitivity analysis for this assumption in Appendix 1. With the 50% adjustment, the net added labor income added to the economy comes to \$48.1 million, as shown in Table 2.5.

The \$48.1 million in added labor income appears under the initial effect in the labor income column of Table 2.6. To this we add an estimate for initial non-labor income. As discussed earlier in this section, businesses that employ former students of NC see higher profits as a result of the increased productivity of their capital assets. To estimate this additional income, we allocate the initial increase in labor income (\$48.1 million) to the six-digit NAICS industry sectors where students are most likely to be employed. This allocation entails a process that maps completers in the region to the detailed occupations for which those completers have been trained, and then maps the detailed occupations to the six-digit industry sectors in the MR-SAM model.¹⁹ Using a crosswalk created by National Center for Education Statistics (NCES) and the Bureau of Labor Statistics, we map the breakdown of the college's completers to the approximately 700 detailed occupations in the Standard Occupational Classification (SOC) system. Finally, we apply a matrix of wages by industry and by occupation from the MR-SAM model to map the occupational distribution of the \$48.1 million in initial labor income effects to the detailed industry sectors in the MR-SAM model.²⁰

Once these allocations are complete, we apply the ratio of non-labor to labor income provided by the MR-SAM model for each sector to our estimate of initial labor income. This computation yields an estimated \$14.3 million in added non-labor income attributable to the college's alumni. Summing initial labor and non-labor income together provides the total initial effect of alumni productivity in the NC Service Area economy, equal to approximately \$62.4 million. To estimate multiplier effects, we convert the industry-specific income figures generated through the initial effect to sales using sales-to-income ratios from the MR-SAM model. We then run the values through the MR-SAM's multiplier matrix.

Table 2.6 shows the multiplier effects of alumni. Multiplier effects occur as alumni generate an increased demand for consumer goods and services through the expenditure of their higher wages. Further, as the industries where alumni are employed increase their output, there is a corresponding increase in the demand for input from the industries in the employers' supply chain. Together, the incomes generated by the expansions in business input purchases and household spending constitute the multiplier effect of the increased productivity of the college's alumni. The final results are \$13.5 million in added labor income

¹⁹ Completer data comes from the Integrated Postsecondary Education Data System (IPEDS), which organizes program completions according to the Classification of Instructional Programs (CIP) developed by the National Center for Education Statistics (NCES).

²⁰ For example, if the MR-SAM model indicates that 20% of wages paid to workers in SOC 51-4121 (Welders) occur in NAICS 332313 (Plate Work Manufacturing), then we allocate 20% of the initial labor income effect under SOC 51-4121 to NAICS 332313.



and \$4.5 million in added non-labor income, for an overall total of \$18.1 million in multiplier effects. The grand total of the alumni impact is \$80.5 million in total added income, the sum of all initial and multiplier labor and non-labor income effects. This is equivalent to supporting 1,295 jobs.

Table 2.6: ALUMNI IMPACT, FY 2019-20

	Labor income (thousands)	Non-labor income (thousands)	Total income (thousands)	Sales (thousands)	Jobs supported
Initial effect	\$48,089	\$14,340	\$62,429	\$124,703	1,035
Multiplier effect					
Direct effect	\$4,024	\$1,394	\$5,418	\$10,773	85
Indirect effect	\$789	\$302	\$1,091	\$2,172	16
Induced effect	\$8,713	\$2,841	\$11,554	\$22,725	159
Total multiplier effect	\$13,526	\$4,537	\$18,062	\$35,670	260
Total impact (initial + multiplier)	\$61,614	\$18,877	\$80,492	\$160,373	1,295

Source: Emsi Burning Glass impact model.



TOTAL NC IMPACT



The total economic impact of NC on the NC Service Area can be generalized into two broad types of impacts. First, on an annual basis, NC generates a flow of spending that has a significant impact on the regional economy. The impacts of this spending are captured by the operations and student spending impacts. While not insignificant, these impacts do not capture the true purpose of NC. The basic mission of NC is to foster human capital. Every year, a new cohort of former NC students adds to the stock of human capital in the region, and a portion of alumni continues to add to the regional economy. Table 2.7 displays the grand total impacts of NC on the NC Service Area economy in FY 2019-20. For context, the percentages of NC compared to the total labor income, total non-labor income, combined total income, sales, and jobs in the NC Service Area, as presented in Table 1.3 and Figure 1.3, are included. The total added value of NC is **\$175.9 million**, equivalent to **0.8%** of the GRP of the NC Service Area. By comparison, this contribution that the college provides on its own is nearly as large as the entire Management of Companies & Enterprises industry in the region. NC's total impact supported **2,414 jobs** in FY 2019-20.



Table 2.7: TOTAL NC IMPACT, FY 2019-20

	Labor income (thousands)	Non-labor income (thousands)	Total income (thousands)	Sales (thousands)	Jobs supported
Operations spending	\$69,215	\$2,810	\$72,024	\$102,397	609
Student spending	\$15,675	\$7,733	\$23,408	\$141,638	510
Alumni	\$61,614	\$18,877	\$80,492	\$160,373	1,295
Total impact	\$146,504	\$29,419	\$175,923	\$404,409	2,414
% of the NC Service Area economy	1.0%	0.4%	0.8%	0.9%	0.9%

Source: Emsi Burning Glass impact model.



These impacts from the college and its students stem from different industry sectors and spread throughout the regional economy. Table 2.8 displays the total impact of NC by each industry sector based on their two-digit NAICS code. The table shows the total impact of operations, students, and alumni, as shown in Table 2.7, broken down by each industry sector's individual impact on the regional economy using processes outlined earlier in this chapter. By showing the impact from individual industry sectors, it is possible to see in finer detail the industries that drive the greatest impact on the regional economy from the college's spending and from where NC alumni are employed. For example, NC's spending and alumni in the Health Care & Social Assistance industry sector generated an impact of \$12.9 million in FY 2019-20.

Table 2.8: TOTAL NC IMPACT BY INDUSTRY, FY 2019-20

Industry sector	Total income (thousands)	Jobs supported
Government, Education	\$72,187	617
Accommodation & Food Services	\$15,693	394
Construction	\$13,115	168
Health Care & Social Assistance	\$12,869	283
Professional & Technical Services	\$12,604	290
Manufacturing	\$9,189	75
Retail Trade	\$7,946	138
Government, Non-Education	\$7,617	61
Wholesale Trade	\$4,677	29
Other Services (except Public Administration)	\$3,809	102
Administrative & Waste Services	\$3,094	59
Information	\$2,916	17
Real Estate & Rental & Leasing	\$2,602	49
Transportation & Warehousing	\$1,990	33
Finance & Insurance	\$1,521	12
Arts, Entertainment, & Recreation	\$1,337	41
Educational Services	\$1,253	36
Management of Companies & Enterprises	\$951	9
Utilities	\$383	1
Mining, Quarrying, & Oil and Gas Extraction	\$132	1
Agriculture, Forestry, Fishing, & Hunting	\$39	1
Total impact	\$175,923	2,414

Source: Emsi Burning Glass impact model.

Investment analysis



The benefits generated by NC affect the lives of many people. The most obvious beneficiaries are the college's students; they give up time and money to go to the college in return for a lifetime of higher wages and improved quality of life. But the benefits do not stop there. As students earn more, communities and citizens throughout California benefit from an enlarged economy and a reduced demand for social services. In the form of increased tax revenues and public sector savings, the benefits of education extend as far as the state and local government.

Investment analysis is the process of evaluating total costs and measuring these against total benefits to determine whether or not a proposed venture will be profitable. If benefits outweigh costs, then the investment is worthwhile. If costs outweigh benefits, then the investment will lose money and is thus considered infeasible. In this chapter, we consider NC as a worthwhile investment from the perspectives of students, taxpayers, and society.





To enroll in postsecondary education, students pay for tuition and forego monies that otherwise they would have earned had they chosen to work instead of attend college. From the perspective of students, education is the same as an investment; i.e., they incur a cost, or put up a certain amount of money, with the expectation of receiving benefits in return. The total costs consist of the tuition and fees that students pay and the opportunity cost of foregone time and money. The benefits are the higher earnings that students receive as a result of their education.

Calculating student costs

Student costs consist of three main items: direct outlays, opportunity costs, and future principal and interest costs incurred from student loans. Direct outlays include tuition and fees, equal to \$3.8 million from Figure 1.1. Direct outlays also include the cost of books and supplies. On average, full-time students spent \$1,972 each on books and supplies during the reporting year.²¹ Multiplying this figure by the number of full-time equivalents (FTEs) produced by NC in FY 2019-20²² generates a total cost of \$10.9 million for books and supplies.

In order to pay the cost of tuition, many students had to take out loans. These students not only incur the cost of tuition from the college but also incur the interest cost of taking out loans. In FY 2019-20, students received a total of \$517.8 thousand in federal loans to attend NC.²³ Students pay back these loans along with interest over the span of several years in the future. Since students pay off these loans over time, they accrue no initial cost during the analysis year. Hence, to avoid double counting, the \$517.8 thousand in federal loans is subtracted from the costs incurred by students in FY 2019-20.

In addition to the cost of tuition, books, and supplies, students also experienced an opportunity cost of attending college during the analysis year. Opportunity

STUDENT COSTS



Out-of-pocket expenses



Opportunity costs

STUDENT BENEFITS



Higher earnings from education

²¹ Based on the data provided by RCCD.

²² A single FTE is equal to 30 CHEs, so there were 4,861 FTEs produced by students in FY 2019-20, equal to 145,823 CHEs divided by 30.

²³ Due to data limitations, only federal loans are considered in this analysis.

cost is the most difficult component of student costs to estimate. It measures the value of time and earnings foregone by students who go to the college rather than work. To calculate it, we need to know the difference between the students' full earning potential and what they actually earn while attending the college.

We derive the students' full earning potential by weighting the average annual earnings levels in Table 1.4 according to the education level breakdown of the student population when they first enrolled.²⁴ However, the earnings levels in Table 1.4 reflect what average workers earn at the midpoint of their careers, not while attending the college. Because of this, we adjust the earnings levels to the average age of the student population (24) to better reflect their wages at their current age.²⁵ This calculation yields an average full earning potential of \$17,546 per student.

In determining how much students earn while enrolled in postsecondary education, an important factor to consider is the time that they actually spend on postsecondary education, since this is the only time that they are required to give up a portion of their earnings. We use the students' CHE production as a proxy for time, under the assumption that the more CHEs students earn, the less time they have to work, and, consequently, the greater their foregone earnings. Overall, students attending NC in FY 2019-20 earned an average of 8.5 CHEs per student (excluding dual credit high school students), which is approximately equal to 28% of a full academic year.²⁶ We thus include no more than \$4,965 (or 28%) of the students' full earning potential in the opportunity cost calculations.

Another factor to consider is the students' employment status while enrolled in postsecondary education. It is estimated that 69% of students are employed.²⁷ For the remainder of students, we assume that they are either seeking work or planning to seek work once they complete their educational goals. By choosing to enroll, therefore, non-working students give up everything that they can potentially earn during the academic year (i.e., the \$4,965). The total value of their foregone earnings thus comes to \$24.4 million.

Working students are able to maintain all or part of their earnings while enrolled. However, many of them hold jobs that pay less than statistical averages, usually because those are the only jobs they can find that accommodate their course schedule. These jobs tend to be at entry level, such as restaurant servers or cashiers. To account for this, we assume that working students hold jobs that pay 79% of what they would have earned had they chosen to work full-time rather than go to college.²⁸ The remaining 21% comprises the percentage of their full



24 This is based on students who reported their prior level of education to NC. The prior level of education data was then adjusted to exclude dual credit high school students.

25 Further discussion on this adjustment appears in Appendix 6.

26 Equal to 8.5 CHEs divided by 30, the assumed number of CHEs in a full-time academic year.

27 Data estimated from a sample of over 50 studies conducted in the past three years by Emsi Burning Glass for California's Community Colleges. This figure excludes dual credit high school students, who are not included in the opportunity cost calculations.

28 The 79% assumption is based on the average hourly wage of jobs commonly held by working students divided by the national average hourly wage. Occupational wage estimates are published by the Bureau of Labor Statistics (see http://www.bls.gov/oes/current/oes_nat.htm).





earning potential that they forego. Obviously this assumption varies by person; some students forego more and others less. Since we do not know the actual jobs that students hold while attending, the 21% in foregone earnings serves as a reasonable average.

Working students also give up a portion of their leisure time in order to attend higher education institutions. According to the Bureau of Labor Statistics American Time Use Survey, students forego up to 0.5 hours of leisure time per day.²⁹ Assuming that an hour of leisure is equal in value to an hour of work, we derive the total cost of leisure by multiplying the number of leisure hours foregone during the academic year by the average hourly pay of the students' full earning potential. For working students, therefore, their total opportunity cost is \$14.8 million, equal to the sum of their foregone earnings (\$11.2 million) and foregone leisure time (\$3.6 million).

Thus far we have discussed student costs during the analysis year. However, recall that students take out student loans to attend college during the year, which they will have to pay back over time. The amount they will be paying in the future must be a part of their decision to attend the college today. Students who take out loans are not only required to pay back the principal of the loan but to also pay back a certain amount in interest. The first step in calculating students' loan interest cost is to determine the payback time for the loans. The \$517.8 thousand in loans was awarded to 80 students, averaging \$6,473 per student in the analysis year. However, this figure represents only one year of loans. Because loan payback time is determined by total indebtedness, we assume that since NC is a two-year college, students will be indebted twice that amount, or \$12,946 on average. According to the U.S. Department of Education, this level of indebtedness will take 15 years to pay back under the standard repayment plan.³⁰

This indebtedness calculation is used solely to estimate the loan payback period. Students will be paying back the principal amount of \$517.8 thousand over time. After taking into consideration the time value of money, this means that students will pay off a discounted present value of \$356.5 thousand in principal over the 15 years. In order to calculate interest, we only consider interest on the federal loans awarded to students in FY 2019-20. Using the student discount rate of 4.5%³¹ as our interest rate, we calculate that students will pay a total discounted present value of \$154 thousand in interest on student loans throughout the first 15 years of their working lifetime. The stream of these future interest costs together with the stream of loan payments is included in the costs of Column 5 of Table 3.2.

The steps leading up to the calculation of student costs appear in Table 3.1. Direct outlays amount to \$14.2 million, the sum of tuition and fees (\$3.8 million) and

29 "Charts by Topic: Leisure and Sports Activities," American Time Use Survey, Last modified December 2016. <http://www.bls.gov/tus/charts/leisure.htm>.

30 Repayment period based on total education loan indebtedness, U.S. Department of Education, 2021. <https://studentaid.ed.gov/sa/repay-loans/understand/plans/standard>.

31 The student discount rate is derived from the baseline forecasts for the 10-year discount rate published by the Congressional Budget Office. See the Congressional Budget Office, Student Loan and Pell Grant Programs—March 2020 Baseline. <https://www.cbo.gov/system/files/2020-03/51310-2020-03-studentloan.pdf>.



books and supplies (\$10.9 million), less federal loans received (\$517.8 thousand). Opportunity costs for working and non-working students amount to \$24.1 million, excluding \$15.2 million in offsetting residual aid that is paid directly to students.³² Finally, we have the present value of future student loan costs, amounting to \$510.5 thousand between principal and interest. Summing direct outlays, opportunity costs, and future student loan costs together yields a total of \$38.8 million in present value student costs.

Table 3.1: PRESENT VALUE OF STUDENT COSTS, FY 2019-20 (THOUSANDS)

Direct outlays in FY 2019-20	
Tuition and fees	\$3,814
Less federal loans received	-\$518
Books and supplies	\$10,894
Total direct outlays	\$14,191
Opportunity costs in FY 2019-20	
Earnings foregone by non-working students	\$24,400
Earnings foregone by working students	\$11,241
Value of leisure time foregone by working students	\$3,591
Less residual aid	-\$15,177
Total opportunity costs	\$24,054
Future student loan costs (present value)	
Student loan principal	\$356
Student loan interest	\$154
Total present value student loan costs	\$511
Total present value student costs	\$38,756

Source: Based on data provided by RCCD and outputs of the Emsi Burning Glass impact model.

Linking education to earnings

Having estimated the costs of education to students, we weigh these costs against the benefits that students receive in return. The relationship between education and earnings is well documented and forms the basis for determining student benefits. As shown in Table 1.4, state mean earnings levels at the midpoint of the average-aged worker's career increase as people achieve higher levels of education. The differences between state earnings levels define the incremental benefits of moving from one education level to the next.

A key component in determining the students' return on investment is the value of their future benefits stream; i.e., what they can expect to earn in return for the investment they make in education. We calculate the future benefits stream to the college's FY 2019-20 students first by determining their average annual increase in earnings, equal to \$20.3 million. This value represents the higher wages that

32 Residual aid is the remaining portion of scholarship or grant aid distributed directly to a student after the college applies tuition and fees.

accrue to students at the midpoint of their careers and is calculated based on the marginal wage increases of the CHEs that students complete while attending the college. Using the state of California earnings, the marginal wage increase per CHE is \$139. For a full description of the methodology used to derive the \$20.3 million, see Appendix 6.

The second step is to project the \$20.3 million annual increase in earnings into the future, for as long as students remain in the workforce. We do this using the Mincer function to predict the change in earnings at each point in an individual's working career.³³ The Mincer function originated from Mincer's seminal work on human capital (1958). The function estimates earnings using an individual's years of education and post-schooling experience. While some have criticized Mincer's earnings function, it is still upheld in recent data and has served as the foundation for a variety of research pertaining to labor economics. Card (1999 and 2001) addresses a number of these criticisms using U.S. based research over the last three decades and concludes that any upward bias in the Mincer parameters is on the order of 10% or less. We use state-specific and education level-specific Mincer coefficients. To account for any upward bias, we incorporate a 10% reduction in our projected earnings, otherwise known as the ability bias. With the \$20.3 million representing the students' higher earnings at the midpoint of their careers, we apply scalars from the Mincer function to yield a stream of projected future benefits that gradually increase from the time students enter the workforce, peak shortly after the career midpoint, and then dampen slightly as students approach retirement at age 67. This earnings stream appears in Column 2 of Table 3.2.

As shown in Table 3.2, the \$20.3 million in gross higher earnings occurs around Year 17, which is the approximate midpoint of the students' future working careers given the average age of the student population and an assumed retirement age of 67. In accordance with the Mincer function, the gross higher earnings that accrue to students in the years leading up to the midpoint are less than \$20.3 million and the gross higher earnings in the years after the midpoint are greater than \$20.3 million.

The final step in calculating the students' future benefits stream is to net out the potential benefits generated by students who are either not yet active in the workforce or who leave the workforce over time. This adjustment appears in Column 3 of Table 3.2 and represents the percentage of the FY 2019-20 student population that will be employed in the workforce in a given year. Note that the percentages in the first five years of the time horizon are relatively lower than those in subsequent years. This is because many students delay their entry into the workforce, either because they are still enrolled at the college or because they are unable to find a job immediately upon graduation. Accordingly, we apply a set of "settling-in" factors to account for the time needed by students to find employment and settle into their careers. As discussed in Chapter 2, settling-in factors delay the onset of the benefits by one to three years for students who graduate with a certificate or a degree and by one to five years for degree-seeking students who do not complete during the analysis year.

33 Appendix 6 provides more information on the Mincer function and how it is used to predict future earnings growth.



Table 3.2: PROJECTED BENEFITS AND COSTS, STUDENT PERSPECTIVE

1	2	3	4	5	6
Year	Gross higher earnings to students (millions)	% active in workforce*	Net higher earnings to students (millions)	Student costs (millions)	Net cash flow (millions)
0	\$9.7	3%	\$0.3	\$38.2	-\$38.0
1	\$10.3	6%	\$0.7	<\$0.1	\$0.6
2	\$11.0	14%	\$1.6	<\$0.1	\$1.5
3	\$11.6	31%	\$3.6	<\$0.1	\$3.5
4	\$12.2	56%	\$6.9	<\$0.1	\$6.9
5	\$12.9	96%	\$12.3	<\$0.1	\$12.3
6	\$13.6	96%	\$13.0	<\$0.1	\$12.9
7	\$14.2	96%	\$13.6	<\$0.1	\$13.5
8	\$14.9	96%	\$14.2	<\$0.1	\$14.2
9	\$15.5	95%	\$14.8	<\$0.1	\$14.8
10	\$16.2	95%	\$15.4	<\$0.1	\$15.4
11	\$16.8	95%	\$16.0	<\$0.1	\$16.0
12	\$17.5	95%	\$16.6	<\$0.1	\$16.5
13	\$18.1	95%	\$17.1	<\$0.1	\$17.1
14	\$18.7	95%	\$17.7	<\$0.1	\$17.6
15	\$19.2	95%	\$18.2	<\$0.1	\$18.1
16	\$19.8	94%	\$18.7	\$0.0	\$18.7
17	\$20.3	94%	\$19.1	\$0.0	\$19.1
18	\$20.7	94%	\$19.5	\$0.0	\$19.5
19	\$21.2	94%	\$19.9	\$0.0	\$19.9
20	\$21.6	94%	\$20.2	\$0.0	\$20.2
21	\$21.9	94%	\$20.5	\$0.0	\$20.5
22	\$22.3	93%	\$20.8	\$0.0	\$20.8
23	\$22.5	93%	\$21.0	\$0.0	\$21.0
24	\$22.8	93%	\$21.1	\$0.0	\$21.1
25	\$22.9	92%	\$21.2	\$0.0	\$21.2
26	\$23.1	92%	\$21.2	\$0.0	\$21.2
27	\$23.1	92%	\$21.2	\$0.0	\$21.2
28	\$23.2	91%	\$21.1	\$0.0	\$21.1
29	\$23.1	91%	\$21.0	\$0.0	\$21.0
30	\$23.1	90%	\$20.8	\$0.0	\$20.8
31	\$22.9	90%	\$20.6	\$0.0	\$20.6
32	\$22.7	89%	\$20.3	\$0.0	\$20.3
33	\$22.5	89%	\$19.9	\$0.0	\$19.9
34	\$22.2	88%	\$19.6	\$0.0	\$19.6
35	\$21.9	87%	\$19.1	\$0.0	\$19.1
36	\$21.6	86%	\$18.6	\$0.0	\$18.6
37	\$21.2	86%	\$18.1	\$0.0	\$18.1
38	\$20.7	85%	\$17.6	\$0.0	\$17.6
39	\$20.3	84%	\$17.0	\$0.0	\$17.0
40	\$19.7	83%	\$16.3	\$0.0	\$16.3
41	\$19.2	82%	\$15.7	\$0.0	\$15.7
42	\$18.6	81%	\$15.0	\$0.0	\$15.0
Present value			\$275.6	\$38.8	\$236.9

* Includes the "settling-in" factors and attrition.

Source: Emsi Burning Glass impact model.



Benefit-cost ratio

7.1



Internal rate of return

21.7%



Payback period (years)

6.0



Beyond the first five years of the time horizon, students will leave the workforce for any number of reasons, whether death, retirement, or unemployment. We estimate the rate of attrition using the same data and assumptions applied in the calculation of the attrition rate in the economic impact analysis of Chapter 2.³⁴ The likelihood of leaving the workforce increases as students age, so the attrition rate is more aggressive near the end of the time horizon than in the beginning. Column 4 of Table 3.2 shows the net higher earnings to students after accounting for both the settling-in patterns and attrition.

Return on investment for students

Having estimated the students' costs and their future benefits stream, the next step is to discount the results to the present to reflect the time value of money. For the student perspective we assume a discount rate of 4.5% (see below). Because students tend to rely upon debt to pay for education—i.e. they are negative savers—their discount rate is based upon student loan interest rates.³⁵ In Appendix 1, we conduct a sensitivity analysis of this discount rate. The present value of the benefits is then compared to student costs to derive the investment analysis results, expressed in terms of a benefit-cost ratio, rate of return, and payback period. The investment is feasible if returns match or exceed the minimum threshold values; i.e., a benefit-cost ratio greater than 1.0, a rate of return that exceeds the discount rate, and a reasonably short payback period.



Discount rate

The discount rate is a rate of interest that converts future costs and benefits to present values. For example, \$1,000 in higher earnings realized 30 years in the future is worth much less than \$1,000 in the present. All future values must therefore be expressed in present value terms in order to compare them with investments (i.e., costs) made today. The selection of an appropriate discount rate, however, can become an arbitrary and controversial undertaking. As suggested in economic theory, the discount rate should reflect the investor's opportunity cost of capital, i.e., the rate of return one could reasonably expect to obtain from alternative investment schemes. In this study we assume a 4.5% discount rate from the student perspective and a 0.4% discount rate from the perspectives of taxpayers and society.

In Table 3.2, the net higher earnings of students yield a cumulative discounted sum of approximately \$275.6 million, the present value of all of the future earnings increments (see the bottom section of Column 4). This may also be interpreted as the gross capital asset value of the students' higher earnings stream. In effect, the aggregate FY 2019-20 student body is rewarded for its investment in NC with a capital asset valued at \$275.6 million.

³⁴ See the discussion of the alumni impact in Chapter 2. The main sources for deriving the attrition rate are the National Center for Health Statistics, the Social Security Administration, and the Bureau of Labor Statistics. Note that we do not account for migration patterns in the student investment analysis because the higher earnings that students receive as a result of their education will accrue to them regardless of where they find employment.

³⁵ The student discount rate is derived from the baseline forecasts for the 10-year Treasury rate published by the Congressional Budget Office. See the Congressional Budget Office, Student Loan and Pell Grant Programs—March 2020 Baseline. <https://www.cbo.gov/system/files/2020-03/51310-2020-03-studentloan.pdf>.

The students' cost of attending the college is shown in Column 5 of Table 3.2, equal to a present value of \$38.8 million. Comparing the cost with the present value of benefits yields a student benefit-cost ratio of 7.1 (equal to \$275.6 million in benefits divided by \$38.8 million in costs).

Another way to compare the same benefits stream and associated cost is to compute the rate of return. The rate of return indicates the interest rate that a bank would have to pay a depositor to yield an equally attractive stream of future payments.³⁶ Table 3.2 shows students of NC earning average returns of 21.7% on their investment of time and money. This is a favorable return compared, for example, to approximately 1% on a standard bank savings account, or 10% on stocks and bonds (30-year average return).

Note that returns reported in this study are real returns, not nominal. When a bank promises to pay a certain rate of interest on a savings account, it employs an implicitly nominal rate. Bonds operate in a similar manner. If it turns out that the inflation rate is higher than the stated rate of return, then money is lost in real terms. In contrast, a real rate of return is on top of inflation. For example, if inflation is running at 3% and a nominal percentage of 5% is paid, then the real rate of return on the investment is only 2%. In Table 3.2, the 21.7% student rate of return is a real rate. With an inflation rate of 2.1% (the average rate reported over the past 20 years as per the U.S. Department of Commerce, Consumer Price Index), the corresponding nominal rate of return is 23.7%, higher than what is reported in Table 3.2.

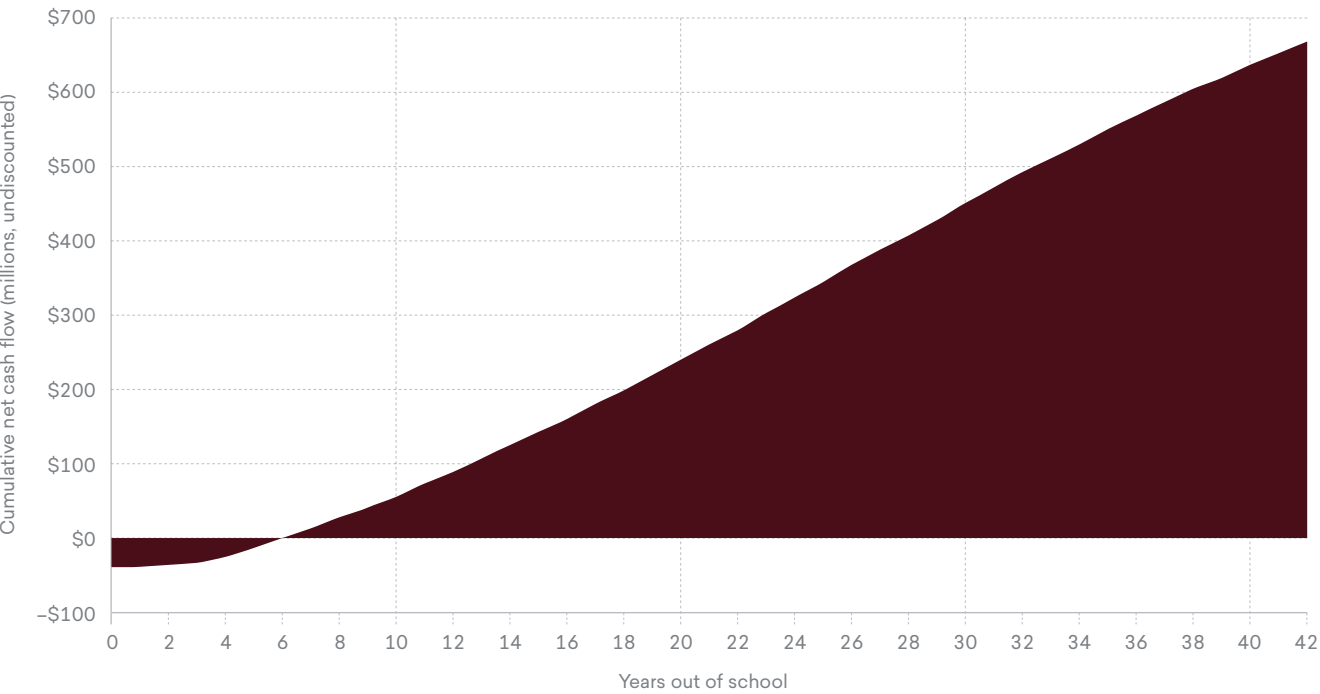
The payback period is defined as the length of time it takes to entirely recoup the initial investment.³⁷ Beyond that point, returns are what economists would call pure costless rent. As indicated in Table 3.2, students at NC see, on average, a payback period of 6.0 years, meaning 6.0 years after their initial investment of foregone earnings and out-of-pocket costs, they will have received enough higher future earnings to fully recover those costs (Figure 3.1).

NC students see an average rate of return of **21.7%** for their investment of time and money.

36 Rates of return are computed using the familiar internal rate-of-return calculation. Note that, with a bank deposit or stock market investment, the depositor puts up a principal, receives in return a stream of periodic payments, and then recovers the principal at the end. Someone who invests in education, on the other hand, receives a stream of periodic payments that include the recovery of the principal as part of the periodic payments, but there is no principal recovery at the end. These differences notwithstanding comparable cash flows for both bank and education investors yield the same internal rate of return.

37 Payback analysis is generally used by the business community to rank alternative investments when safety of investments is an issue. Its greatest drawback is it does not take into account the time value of money. The payback period is calculated by dividing the cost of the investment by the net return per period. In this study, the cost of the investment includes tuition and fees plus the opportunity cost of time; it does not take into account student living expenses.

Figure 3.1: STUDENT PAYBACK PERIOD



Source: Emsi Burning Glass impact model.





From the taxpayer perspective, the pivotal step is to determine the public benefits that specifically accrue to state and local government. For example, benefits resulting from earnings growth are limited to increased state and local tax payments. Similarly, savings related to improved health, reduced crime, and fewer welfare and unemployment claims, discussed below, are limited to those received strictly by state and local government. In all instances, benefits to private residents, local businesses, or the federal government are excluded.

Growth in state tax revenues

As a result of their time at NC, students earn more because of the skills they learned while attending the college, and businesses earn more because student skills make capital more productive (buildings, machinery, and everything else). This in turn raises profits and other business property income. Together, increases in labor and non-labor (i.e., capital) income are considered the effect of a skilled workforce. These in turn increase tax revenues since state and local government is able to apply tax rates to higher earnings.

Estimating the effect of NC on increased tax revenues begins with the present value of the students' future earnings stream, which is displayed in Column 4 of Table 3.2. To these net higher earnings, we apply a multiplier derived from Emsi Burning Glass's MR-SAM model to estimate the added labor income created in the state as students and businesses spend their higher earnings.³⁸ As labor income increases, so does non-labor income, which consists of monies gained through investments. To calculate the growth in non-labor income, we multiply the increase in labor income by a ratio of the California gross state product to total labor income in the state. We also include the spending impacts discussed in Chapter 2 that were created in FY 2019-20 from operations and student spending, measured at the state level. To each of these, we apply the prevailing tax rates so we capture only the tax revenues attributable to state and local government from this additional revenue.

TAXPAYER COSTS



State/local funding

TAXPAYER BENEFITS



Increased tax revenue



Avoided costs to
state/local government

³⁸ For a full description of the Emsi Burning Glass MR-SAM model, see Appendix 5.

Not all of these tax revenues may be counted as benefits to the state, however. Some students leave the state during the course of their careers, and the higher earnings they receive as a result of their education leaves the state with them. To account for this dynamic, we combine student settlement data from the college with data on migration patterns from the Internal Revenue Service to estimate the number of students who will leave the state workforce over time.

We apply another reduction factor to account for the students' alternative education opportunities. This is the same adjustment that we use in the calculation of the alumni impact in Chapter 2 and is designed to account for the counterfactual scenario where NC does not exist. The assumption in this case is that any benefits generated by students who could have received an education even without the college cannot be counted as new benefits to society. For this analysis, we assume an alternative education variable of 15%, meaning that 15% of the student population at the college would have generated benefits anyway even without the college. For more information on the alternative education variable, see Appendix 7.

We apply a final adjustment factor to account for the "shutdown point" that nets out benefits that are not directly linked to the state and local government costs of supporting the college. As with the alternative education variable discussed under the alumni impact, the purpose of this adjustment is to account for counterfactual scenarios. In this case, the counterfactual scenario is where state and local government funding for NC did not exist and NC had to derive the revenue elsewhere. To estimate this shutdown point, we apply a sub-model that simulates the students' demand curve for education by reducing state and local support to zero and progressively increasing student tuition and fees. As student tuition and fees increase, enrollment declines. For NC, the shutdown point adjustment is 0%, meaning that the college could not operate without taxpayer support. As such, no reduction applies. For more information on the theory and methodology behind the estimation of the shutdown point, see Appendix 9.

After adjusting for attrition, alternative education opportunities, and the shutdown point, we calculate the present value of the future added tax revenues that occur in the state, equal to \$86.2 million. Recall from the discussion of the student return on investment that the present value represents the sum of the future benefits that accrue each year over the course of the time horizon, discounted to current year dollars to account for the time value of money. Given that the stakeholder in this case is the public sector, we use the discount rate of 0.4%. This is the real treasury interest rate recommended by the Office of Management and Budget (OMB) for 30-year investments, and in Appendix 1, we conduct a sensitivity analysis of this discount rate.³⁹



39 Office of Management and Budget. "Discount Rates for Cost-Effectiveness, Lease Purchase, and Related Analyses." *Real Interest Rates on Treasury Notes and Bonds of Specified Maturities (in Percent)*. Last modified November 2020. <https://www.whitehouse.gov/wp-content/uploads/2020/12/discount-history.pdf>.

Government savings

In addition to the creation of higher tax revenues to the state and local government, education is statistically associated with a variety of lifestyle changes that generate social savings, also known as external or incidental benefits of education. These represent the avoided costs to the government that otherwise would have been drawn from public resources absent the education provided by NC. Government savings appear in Figure 3.2 and Table 3.3 and break down into three main categories: 1) health savings, 2) crime savings, and 3) income assistance savings. Health savings include avoided medical costs that would have otherwise been covered by state and local government. Crime savings consist of avoided costs to the justice system (i.e., police protection, judicial and legal, and corrections). Income assistance benefits comprise avoided costs due to the reduced number of welfare and unemployment insurance claims.

The model quantifies government savings by calculating the probability at each education level that individuals will have poor health, commit crimes, or claim welfare and unemployment benefits. Deriving the probabilities involves assembling data from a variety of studies and surveys analyzing the correlation between education and health, crime, and income assistance at the national and state level. We spread the probabilities across the education ladder and multiply the marginal differences by the number of students who achieved CHEs at each step. The sum of these marginal differences counts as the upper bound measure of the number of students who, due to the education they received at the college, will not have poor health, commit crimes, or demand income assistance. We dampen these results by the ability bias adjustment discussed earlier in the student perspective section and in Appendix 6 to account for factors (besides education) that influence individual behavior. We then multiply the marginal effects of education times the associated costs of health, crime, and income assistance.⁴⁰ Finally, we apply the same adjustments for attrition, alternative

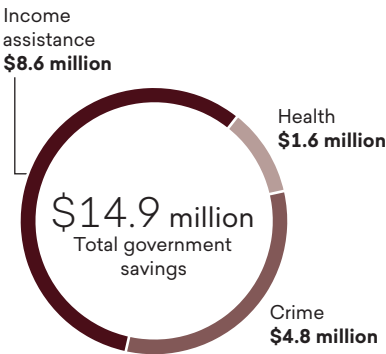
In addition to the creation of **higher tax revenues** to the state and local government, education is statistically associated with a variety of lifestyle changes that generate **social savings**.

Table 3.3: PRESENT VALUE OF ADDED TAX REVENUE AND GOVERNMENT SAVINGS (THOUSANDS)

Added tax revenue	\$86,221
Government savings	
Health-related savings	\$1,577
Crime-related savings	\$4,777
Income assistance savings	\$8,578
Total government savings	\$14,932
Total taxpayer benefits	\$101,153

Source: Emsi Burning Glass impact model.

Figure 3.2: PRESENT VALUE OF GOVERNMENT SAVINGS



Source: Emsi Burning Glass impact model.

40 For a full list of the data sources used to calculate the social externalities, see the Resources and References section. See also Appendix 10 for a more in-depth description of the methodology.



education, and the shutdown point to derive the net savings to the government. Total government savings appear in Figure 3.2 and sum to \$14.9 million.

Table 3.3 displays all benefits to taxpayers. The first row shows the added tax revenues created in the state, equal to \$86.2 million, from students' higher earnings, increases in non-labor income, and spending impacts. The sum of the government savings and the added income in the state is \$101.2 million, as shown in the bottom row of Table 3.3. These savings continue to accrue in the future as long as the FY 2019-20 student population of NC remains in the workforce.

Return on investment for taxpayers

Taxpayer costs are reported in Table 3.4 and come to \$67.2 million, equal to the contribution of state and local government to NC. In return for their public support, taxpayers are rewarded with an investment benefit-cost ratio of 1.5 ($= \$101.2 \text{ million} \div \67.2 million), indicating a profitable investment.

At 2.5%, the rate of return to state and local taxpayers is favorable. Given that the stakeholder in this case is the public sector, we use the discount rate of 0.4%, the real treasury interest rate recommended by the Office of Management and Budget for 30-year investments.⁴¹ This is the return governments are assumed to be able to earn on generally safe investments of unused funds, or alternatively, the interest rate for which governments, as relatively safe borrowers, can obtain funds. A rate of return of 0.4% would mean that the college just pays its own way. In principle, governments could borrow monies used to support NC and repay the loans out of the resulting added taxes and reduced government expenditures. A rate of return of 2.5%, on the other hand, means that NC not only pays its own way, but also generates a surplus that the state and local government can use to fund other programs. It is unlikely that other government programs could make such a claim.




A rate of return of **2.5%** means that NC not only pays its own way, but also generates a surplus that the state and local government can use to fund other programs.

41 Office of Management and Budget. "Discount Rates for Cost-Effectiveness, Lease Purchase, and Related Analyses." *Real Interest Rates on Treasury Notes and Bonds of Specified Maturities (in Percent)*. Last modified November 2020. <https://www.whitehouse.gov/wp-content/uploads/2020/12/discount-history.pdf>.

Table 3.4: PROJECTED BENEFITS AND COSTS, TAXPAYER PERSPECTIVE

1	2	3	4
Year	Benefits to taxpayers (millions)	State and local government costs (millions)	Net cash flow (millions)
0	\$2.5	\$67.2	-\$64.6
1	\$0.1	\$0.0	\$0.1
2	\$0.3	\$0.0	\$0.3
3	\$0.7	\$0.0	\$0.7
4	\$1.4	\$0.0	\$1.4
5	\$2.5	\$0.0	\$2.5
6	\$2.5	\$0.0	\$2.5
7	\$2.6	\$0.0	\$2.6
8	\$2.6	\$0.0	\$2.6
9	\$2.7	\$0.0	\$2.7
10	\$2.7	\$0.0	\$2.7
11	\$2.8	\$0.0	\$2.8
12	\$2.9	\$0.0	\$2.9
13	\$2.9	\$0.0	\$2.9
14	\$3.0	\$0.0	\$3.0
15	\$3.0	\$0.0	\$3.0
16	\$3.1	\$0.0	\$3.1
17	\$3.1	\$0.0	\$3.1
18	\$3.1	\$0.0	\$3.1
19	\$3.1	\$0.0	\$3.1
20	\$3.2	\$0.0	\$3.2
21	\$3.2	\$0.0	\$3.2
22	\$3.2	\$0.0	\$3.2
23	\$3.2	\$0.0	\$3.2
24	\$3.2	\$0.0	\$3.2
25	\$3.1	\$0.0	\$3.1
26	\$3.1	\$0.0	\$3.1
27	\$3.1	\$0.0	\$3.1
28	\$3.0	\$0.0	\$3.0
29	\$3.0	\$0.0	\$3.0
30	\$2.9	\$0.0	\$2.9
31	\$2.8	\$0.0	\$2.8
32	\$2.8	\$0.0	\$2.8
33	\$2.7	\$0.0	\$2.7
34	\$2.6	\$0.0	\$2.6
35	\$2.5	\$0.0	\$2.5
36	\$2.4	\$0.0	\$2.4
37	\$2.3	\$0.0	\$2.3
38	\$2.2	\$0.0	\$2.2
39	\$2.1	\$0.0	\$2.1
40	\$2.0	\$0.0	\$2.0
41	\$1.9	\$0.0	\$1.9
42	\$1.8	\$0.0	\$1.8
Present value	\$101.2	\$67.2	\$34.0

Source: Emsi Burning Glass impact model.

	Benefit-cost ratio 1.5		Internal rate of return 2.5%		Payback period (years) 25.1
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California benefits from the education that NC provides through the earnings that students create in the state and through the savings that they generate through their improved lifestyles. To receive these benefits, however, members of society must pay money and forego services that they otherwise would have enjoyed if NC did not exist. Society's investment in NC stretches across a number of investor groups, from students to employers to taxpayers. We weigh the benefits generated by NC to these investor groups against the total social costs of generating those benefits. The total social costs include all NC expenditures, all student expenditures (including interest on student loans) less tuition and fees, and all student opportunity costs, totaling a present value of \$131.2 million.

On the benefits side, any benefits that accrue to California as a whole—including students, employers, taxpayers, and anyone else who stands to benefit from the activities of NC—are counted as benefits under the social perspective. We group these benefits under the following broad headings: 1) increased earnings in the state, and 2) social externalities stemming from improved health, reduced crime, and reduced unemployment in the state (see the Beekeeper Analogy box for a discussion of externalities). Both of these benefits components are described more fully in the following sections.

Growth in state economic base

In the process of absorbing the newly acquired skills of students who attend NC, not only does the productivity of the California workforce increase, but so does the productivity of its physical capital and assorted infrastructure. Students earn more because of the skills they learned while attending the college, and businesses earn more because student skills make capital more productive (buildings, machinery, and everything else). This in turn raises profits and other business property income. Together, increases in labor and non-labor (i.e., capital) income are considered the effect of a skilled workforce.

Estimating the effect of NC on the state's economic base follows a similar process used when calculating increased tax revenues in the taxpayer perspective. However, instead of looking at just the tax revenue portion, we include all of the

SOCIAL COSTS



NC expenditures



Student out-of-pocket expenses



Student opportunity costs

SOCIAL BENEFITS



Increased state earnings



Avoided costs to society



Beekeeper analogy

Beekeepers provide a classic example of positive externalities (sometimes called “neighborhood effects”). The beekeeper’s intention is to make money selling honey. Like any other business, receipts must at least cover operating costs. If they don’t, the business shuts down.

But from society’s standpoint, there is more. Flowers provide the nectar that bees need for honey production, and smart beekeepers locate

near flowering sources such as orchards. Nearby orchard owners, in turn, benefit as the bees spread the pollen necessary for orchard growth and fruit production. This is an uncompensated external benefit of beekeeping, and economists have long recognized that society might actually do well to subsidize activities that produce positive externalities, such as beekeeping.

Educational institutions are like beekeepers. While their principal

aim is to provide education and raise people’s earnings, in the process they create an array of external benefits. Students’ health and lifestyles are improved, and society indirectly benefits just as orchard owners indirectly benefit from beekeepers. Aiming at a more complete accounting of the benefits generated by education, the model tracks and accounts for many of these external social benefits.



added earnings and business output. First, we calculate the students’ future higher earnings stream. We factor in student attrition and alternative education opportunities to arrive at net higher earnings. We again apply multipliers derived from Emsi Burning Glass’s MR-SAM model to estimate the added labor and non-labor income created in the state as students and businesses spend their higher earnings and as businesses generate additional profits from this increased output (added student and business income in Figure 3.3). We also include the operations and student spending impacts discussed in Chapter 2 that were created in FY 2019-20, measured at the state level (added income from college activities in Figure 3.3). The shutdown point does not apply to the growth of the economic base because the social perspective captures not only the state and local taxpayer support to the college, but also the support from the students and other non-government sources.

Using this process, we calculate the present value of the future added income that occurs in the state, equal to \$1.2 billion. Recall from the discussion of the student and taxpayer return on investment that the present value represents the sum of the future benefits that accrue each year over the course of the time horizon, discounted to current year dollars to account for the time value of money. As stated in the taxpayer perspective, given that the stakeholder in this case is the public sector, we use the discount rate of 0.4%.

Social savings

Similar to the government savings discussed above, society as a whole sees savings due to external or incidental benefits of education. These represent the avoided costs that otherwise would have been drawn from private and public resources absent the education provided by NC. Social benefits appear in Table 3.5 and break down into three main categories: 1) health savings, 2) crime savings, and 3) income assistance savings. These are similar to the categories from the taxpayer perspective above, although health savings now also include lost productivity and other effects associated with smoking, alcohol dependence,





obesity, depression, and drug abuse. In addition to avoided costs to the justice system, crime savings also consist of avoided victim costs and benefits stemming from the added productivity of individuals who otherwise would have been incarcerated. Income assistance savings are comprised of the avoided government costs due to the reduced number of welfare and unemployment insurance claims.

Table 3.5 displays the results of the analysis. The first row shows the increased economic base in the state, equal to \$1.2 billion, from students' higher earnings and their multiplier effects, increases in non-labor income, and spending impacts. Social savings appear next, beginning with a breakdown of savings related to health. These include savings due to a reduced demand for medical treatment and social services, improved worker productivity and reduced absenteeism, and a reduced number of vehicle crashes and fires induced by alcohol or smoking-related incidents. Although the prevalence of these health conditions generally declines as individuals attain higher levels of education, prevalence rates are sometimes higher for individuals with certain levels of education. For example, adults with college degrees may be more likely to spend more on alcohol and become dependent on alcohol. Thus, in some cases the social savings associated with a health factor can be negative. Nevertheless, the overall health savings for society are positive, amounting to \$9.3 million. Crime savings amount to \$5.1 million, including savings associated with a reduced number of crime victims, added worker productivity, and reduced expenditures for police and law enforcement, courts and administration of justice, and corrective services.

Table 3.5: PRESENT VALUE OF THE FUTURE INCREASED ECONOMIC BASE AND SOCIAL SAVINGS IN THE STATE (THOUSANDS)

Increased economic base	\$1,242,798
Social savings	
Health	
Smoking	\$13,346
Alcohol dependence	-\$3,951
Obesity	\$4,351
Depression	-\$4,402
Drug abuse	-\$26
Total health savings*	\$9,318
Crime	
Criminal justice system savings	\$4,744
Crime victim savings	\$58
Added productivity	\$250
Total crime savings	\$5,052
Income assistance	
Welfare savings	\$7,082
Unemployment savings	\$1,496
Total income assistance savings	\$8,578
Total social savings	\$22,948
Total, increased economic base + social savings	\$1,265,746

* In some cases, health savings may be negative. This is due to increased prevalence rates at certain education levels.
Source: Emsi Burning Glass impact model.

Finally, the present value of the savings related to income assistance amount to \$8.6 million, stemming from a reduced number of persons in need of welfare or unemployment benefits. All told, social savings amounted to \$22.9 million in benefits to communities and citizens in California.

The sum of the social savings and the increased state economic base is \$1.3 billion, as shown in the bottom row of Table 3.5 and in Figure 3.3. These savings accrue in the future as long as the FY 2019-20 student population of NC remains in the workforce.

Return on investment for society

Table 3.6 presents the stream of benefits accruing to the California society and the total social costs of generating those benefits. Comparing the present value of the benefits and the social costs, we have a benefit-cost ratio of 9.6. This means that for every dollar invested in an education from NC, whether it is the money spent on operations of the college or money spent by students on tuition and fees, an average of \$9.60 in benefits will accrue to society in California.⁴²

With and without social savings

Earlier in this chapter, social benefits attributable to education (improved health, reduced crime, and reduced demand for income assistance) were defined as externalities that are incidental to the operations of NC. Some would question the legitimacy of including these benefits in the calculation of rates of return to education, arguing that only the tangible benefits (higher earnings) should be counted. Table 3.4 and Table 3.6 are inclusive of social benefits reported as attributable to NC. Recognizing the other point of view, Table 3.7 shows rates of return for both the taxpayer and social perspectives exclusive of social benefits. As indicated, returns are still above threshold values (a benefit-cost ratio greater than 1.0 and a rate of return greater than 0.4%), confirming that taxpayers receive value from investing in NC.

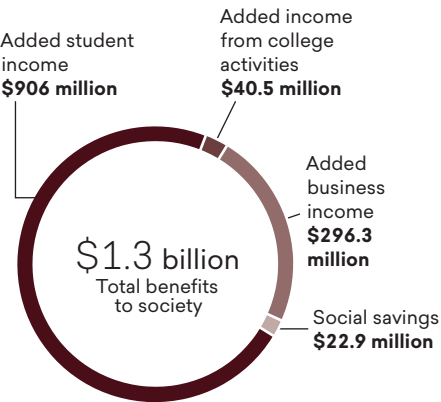
Table 3.7: TAXPAYER AND SOCIAL PERSPECTIVES WITH AND WITHOUT SOCIAL SAVINGS

	Including social savings	Excluding social savings
Taxpayer perspective		
Net present value (millions)	\$34.0	\$19.1
Benefit-cost ratio	1.5	1.3
Internal rate of return	2.5%	1.6%
Payback period (no. of years)	25.1	30.1
Social perspective		
Net present value (millions)	\$1,134.6	\$1,111.6
Benefit-cost ratio	9.6	9.5

Source: Emsi Burning Glass impact model.

42 The rate of return is not reported for the social perspective because the beneficiaries of the investment are not necessarily the same as the original investors.

Figure 3.3: PRESENT VALUE OF BENEFITS TO SOCIETY



Source: Emsi Burning Glass impact model.



Table 3.6: PROJECTED BENEFITS AND COSTS, SOCIAL PERSPECTIVE

1	2	3	4
Year	Benefits to society (millions)	Social costs (millions)	Net cash flow (millions)
0	\$41.2	\$130.5	-\$89.3
1	\$1.8	<\$0.1	\$1.7
2	\$4.1	<\$0.1	\$4.0
3	\$9.2	<\$0.1	\$9.2
4	\$17.6	<\$0.1	\$17.5
5	\$31.0	<\$0.1	\$31.0
6	\$31.8	<\$0.1	\$31.8
7	\$32.6	<\$0.1	\$32.5
8	\$33.3	<\$0.1	\$33.3
9	\$34.0	<\$0.1	\$34.0
10	\$34.7	<\$0.1	\$34.6
11	\$35.4	<\$0.1	\$35.4
12	\$36.1	<\$0.1	\$36.0
13	\$36.7	<\$0.1	\$36.6
14	\$37.2	<\$0.1	\$37.2
15	\$37.7	<\$0.1	\$37.7
16	\$38.2	\$0.0	\$38.2
17	\$38.5	\$0.0	\$38.5
18	\$38.8	\$0.0	\$38.8
19	\$39.0	\$0.0	\$39.0
20	\$39.1	\$0.0	\$39.1
21	\$39.1	\$0.0	\$39.1
22	\$39.1	\$0.0	\$39.1
23	\$38.9	\$0.0	\$38.9
24	\$38.7	\$0.0	\$38.7
25	\$38.4	\$0.0	\$38.4
26	\$38.0	\$0.0	\$38.0
27	\$37.6	\$0.0	\$37.6
28	\$37.0	\$0.0	\$37.0
29	\$36.4	\$0.0	\$36.4
30	\$35.7	\$0.0	\$35.7
31	\$34.9	\$0.0	\$34.9
32	\$34.0	\$0.0	\$34.0
33	\$33.1	\$0.0	\$33.1
34	\$32.2	\$0.0	\$32.2
35	\$31.1	\$0.0	\$31.1
36	\$30.1	\$0.0	\$30.1
37	\$29.0	\$0.0	\$29.0
38	\$27.8	\$0.0	\$27.8
39	\$26.6	\$0.0	\$26.6
40	\$25.5	\$0.0	\$25.5
41	\$24.3	\$0.0	\$24.3
42	\$23.0	\$0.0	\$23.0
Present value	\$1,265.7	\$131.2	\$1,134.6

Source: Emsi Burning Glass impact model.



Benefit-cost ratio

9.6



Payback period (years)

5.8

CHAPTER 4:

Conclusion





WHILE NC'S VALUE to the NC Service Area is larger than simply its economic impact, understanding the dollars and cents value is an important asset to understanding the college's value as a whole. In order to fully assess NC's value to the regional economy, this report has evaluated the college from the perspectives of economic impact analysis and investment analysis.

From an economic impact perspective, we calculated that NC generates a total economic impact of **\$175.9 million** in total added income for the regional economy. This represents the sum of several different impacts, including the college's:

- Operations spending impact (**\$72 million**);
- Student spending impact (**\$23.4 million**); and
- Alumni impact (**\$80.5 million**).

The total impact of \$175.9 million is equivalent to approximately **0.8%** of the total GRP of the NC Service Area and is equivalent to supporting **2,414 jobs**.

Since NC's activity represents an investment by various parties, including students, taxpayers, and society as a whole, we also considered the college as an investment to see the value it provides to these investors. For each dollar invested by students, taxpayers, and society, NC offers a benefit of **\$7.10**, **\$1.50**, and **\$9.60**, respectively. These results indicate that NC is an attractive investment to students with rates of return that exceed alternative investment opportunities. At the same time, the presence of the college expands the state economy and creates a wide range of positive social benefits that accrue to taxpayers and society in general within California.

Modeling the impact of the college is subject to many factors, the variability of which we considered in our sensitivity analysis (Appendix 1). With this variability accounted for, we present the findings of this study as a robust picture of the economic value of NC.

Emsi Burning Glass provides colleges and universities with labor market data that help create better outcomes for students, businesses, and communities. Our data, which cover more than 99% of the U.S. workforce, are compiled from a wide variety of government sources, job postings, and online profiles and résumés. Hundreds of institutions use Emsi Burning Glass to align programs with regional needs, drive enrollment, connect students with in-demand careers, track their alumni's employment outcomes, and demonstrate their institution's economic impact on their region. Visit economicmodeling.com/higher-education to learn more or connect with us.

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Sensitivity analysis measures the extent to which a model's outputs are affected by hypothetical changes in the background data and assumptions. This is especially important when those variables are inherently uncertain. This analysis allows us to identify a plausible range of potential results that would occur if the value of any of the variables is in fact different from what was expected. In this chapter we test the sensitivity of the model to the following input factors: 1) the alternative education variable, 2) the labor import effect variable, 3) the student employment variables, 4) the discount rate, and 5) the retained student variable.

Alternative education variable

The alternative education variable (15%) accounts for the counterfactual scenario where students would have to seek a similar education elsewhere absent the publicly-funded college in the region. Given the difficulty in accurately specifying the alternative education variable, we test the sensitivity of the taxpayer and social investment analysis results to its magnitude. Variations in the alternative education assumption are calculated around base case results listed in the middle column of Table A1.1. Next, the model brackets the base case assumption on either side with a plus or minus 10%, 25%, and 50% variation in assumptions. Analyses are then repeated introducing one change at a time, holding all other variables constant. For example, an increase of 10% in the alternative education assumption (from 15% to 17%) reduces the taxpayer perspective rate of return from 2.5% to 2.4%. Likewise, a decrease of 10% (from 15% to 14%) in the assumption increases the rate of return from 2.5% to 2.6%.

Table A1.1: SENSITIVITY ANALYSIS OF ALTERNATIVE EDUCATION VARIABLE, TAXPAYER AND SOCIAL PERSPECTIVES

% variation in assumption	-50%	-25%	-10%	Base case	10%	25%	50%
Alternative education variable	8%	11%	14%	15%	17%	19%	23%
Taxpayer perspective							
Net present value (millions)	\$43	\$38	\$36	\$34	\$32	\$30	\$25
Rate of return	2.9%	2.7%	2.6%	2.5%	2.4%	2.2%	2.0%
Benefit-cost ratio	1.6	1.6	1.5	1.5	1.5	1.4	1.4
Social perspective							
Net present value (millions)	\$1,246	\$1,190	\$1,157	\$1,135	\$1,112	\$1,079	\$1,023
Benefit-cost ratio	10.5	10.1	9.8	9.6	9.5	9.2	8.8

Based on this sensitivity analysis, the conclusion can be drawn that NC investment analysis results from the taxpayer and social perspectives are not very sensitive to relatively large variations in the alternative education variable. As indicated, results are still above their threshold levels (net present value greater than zero, benefit-cost ratio greater than 1.0, and rate of return greater than the discount rate of 0.4%), even when the alternative education assumption is increased by as much as 50% (from 15% to 23%). The conclusion is that although the assumption is difficult to specify, its impact on overall investment analysis results for the taxpayer and social perspectives is not very sensitive.

Labor import effect variable

The labor import effect variable only affects the alumni impact calculation in Table 2.6. In the model we assume a labor import effect variable of 50%, which means that 50% of the region's labor demands would have been satisfied without the presence of NC. In other words, businesses that hired NC students could have substituted some of these workers with equally-qualified people from outside the region had there been no NC students to hire. Therefore, we attribute only the remaining 50% of the initial labor income generated by increased alumni productivity to the college.

Table A1.2 presents the results of the sensitivity analysis for the labor import effect variable. As explained earlier, the assumption increases and decreases relative to the base case of 50% by the increments indicated in the table. Alumni productivity impacts attributable to NC, for example, range from a high of \$120.7 million at a -50% variation to a low of \$40.2 million at a +50% variation from the base case assumption. This means that if the labor import effect variable increases, the impact that we claim as attributable to alumni decreases. Even under the most conservative assumptions, the alumni impact on the NC Service Area economy still remains sizeable.

Table A1.2: SENSITIVITY ANALYSIS OF LABOR IMPORT EFFECT VARIABLE

% variation in assumption	-50%	-25%	-10%	Base case	10%	25%	50%
Labor import effect variable	25%	38%	45%	50%	55%	63%	75%
Alumni impact (millions)	\$121	\$101	\$89	\$80	\$72	\$60	\$40

Student employment variables

Student employment variables are difficult to estimate because many students do not report their employment status or because colleges generally do not collect this kind of information. Employment variables include the following: 1) the percentage of students who are employed while attending the college and 2) the percentage of earnings that working students receive relative to the earnings they would have received had they not chosen to attend the college. Both employment variables affect the investment analysis results from the student perspective.

Students incur substantial expense by attending NC because of the time they spend not gainfully employed. Some of that cost is recaptured if students remain partially (or fully) employed while attending. It is estimated that 69% of students are employed.⁴³ This variable is tested in the sensitivity analysis by changing it first to 100% and then to 0%.

The second student employment variable is more difficult to estimate. In this study we estimate that students who are working while attending the college earn only 79%, on average, of the earnings that they statistically would have received if not attending NC. This suggests that many students hold part-time jobs that accommodate their NC attendance, though it is at an additional cost in terms of receiving a wage that is less than what they otherwise might make. The 79% variable is an estimation based on the average hourly wages of the most common jobs held by students while attending college relative to the average hourly wages of all occupations in the U.S. The model captures this difference in wages and counts it as part of the opportunity cost of time. As above, the 79% estimate is tested in the sensitivity analysis by changing it to 100% and then to 0%.

The changes generate results summarized in Table A1.3, with *A* defined as the percent of students employed and *B* defined as the percent that students earn relative to their full earning potential. Base case results appear in the shaded row; here the assumptions remain unchanged, with *A* equal to 69% and *B* equal to 79%. Sensitivity analysis results are shown in non-shaded rows. Scenario 1 increases *A* to 100% while holding *B* constant, Scenario 2 increases *B* to 100% while holding *A* constant, Scenario 3 increases both *A* and *B* to 100%, and Scenario 4 decreases both *A* and *B* to 0%.

Table A1.3: SENSITIVITY ANALYSIS OF STUDENT EMPLOYMENT VARIABLES

Variations in assumptions	Net present value (millions)	Internal rate of return	Benefit-cost ratio
Base case: A = 69%, B = 79%	\$236.9	21.7%	7.1
Scenario 1: A = 100%, B = 79%	\$254.6	31.5%	13.1
Scenario 2: A = 69%, B = 100%	\$248.1	26.8%	10.0
Scenario 3: A = 100%, B = 100%	\$270.9	76.5%	58.4
Scenario 4: A = 0%, B = 0%	\$197.1	13.6%	3.5

Note: A = percent of students employed; B = percent earned relative to statistical averages

- **Scenario 1:** Increasing the percentage of students employed (*A*) from 69% to 100%, the net present value, internal rate of return, and benefit-cost ratio improve to \$254.6 million, 31.5%, and 13.1, respectively, relative to base case results. Improved results are attributable to a lower opportunity cost of time; all students are employed in this case.

⁴³ Emsi Burning Glass provided an estimate of the percentage of students employed because NC was unable to provide data. This figure excludes dual credit high school students, who are not included in the opportunity cost calculations.

- **Scenario 2:** Increasing earnings relative to statistical averages (B) from 79% to 100%, the net present value, internal rate of return, and benefit-cost ratio results improve to \$248.1 million, 26.8%, and 10.0, respectively, relative to base case results; a strong improvement, again attributable to a lower opportunity cost of time.
- **Scenario 3:** Increasing both assumptions A and B to 100% simultaneously, the net present value, internal rate of return, and benefit-cost ratio improve yet further to \$270.9 million, 76.5%, and 58.4, respectively, relative to base case results. This scenario assumes that all students are fully employed and earning full salaries (equal to statistical averages) while attending classes.
- **Scenario 4:** Finally, decreasing both A and B to 0% reduces the net present value, internal rate of return, and benefit-cost ratio to \$197.1 million, 13.6%, and 3.5, respectively, relative to base case results. These results are reflective of an increased opportunity cost; none of the students are employed in this case.⁴⁴

It is strongly emphasized in this section that base case results are very attractive in that results are all above their threshold levels. As is clearly demonstrated here, results of the first three alternative scenarios appear much more attractive, although they overstate benefits. Results presented in Chapter 3 are realistic, indicating that investments in NC generate excellent returns, well above the long-term average percent rates of return in stock and bond markets.

Discount rate

The discount rate is a rate of interest that converts future monies to their present value. In investment analysis, the discount rate accounts for two fundamental principles: 1) the time value of money, and 2) the level of risk that an investor is willing to accept. Time value of money refers to the value of money after interest or inflation has accrued over a given length of time. An investor must be willing to forego the use of money in the present to receive compensation for it in the future. The discount rate also addresses the investors' risk preferences by serving as a proxy for the minimum rate of return that the proposed risky asset must be expected to yield before the investors will be persuaded to invest in it. Typically, this minimum rate of return is determined by the known returns of less risky assets where the investors might alternatively consider placing their money.

In this study, we assume a 4.5% discount rate for students and a 0.4% discount rate for society and taxpayers.⁴⁵ Similar to the sensitivity analysis of the alternative education variable, we vary the base case discount rates for students, taxpayers, and society on either side by increasing the discount rate by 10%, 25%, and 50%,

⁴⁴ Note that reducing the percent of students employed to 0% automatically negates the percent they earn relative to full earning potential, since none of the students receive any earnings in this case.

⁴⁵ These values are based on the baseline forecasts for the 10-year Treasury rate published by the Congressional Budget Office and the real treasury interest rates recommended by the Office of Management and Budget for 30-year investments. See the Congressional Budget Office "Table 4. Projection of Borrower Interest Rates: CBO's March 2020 Baseline" and the Office of Management and Budget "Discount Rates for Cost-Effectiveness, Lease Purchase, and Related Analyses."

and then reducing it by 10%, 25%, and 50%. Note that, because the rate of return and the payback period are both based on the undiscounted cash flows, they are unaffected by changes in the discount rate. As such, only variations in the net present value and the benefit-cost ratio are shown for students, taxpayers, and society in Table A1.4.

Table A1.4: SENSITIVITY ANALYSIS OF DISCOUNT RATE

% variation in assumption	-50%	-25%	-10%	Base case	10%	25%	50%
Student perspective							
Discount rate	2.3%	3.4%	4.1%	4.5%	5.0%	5.7%	6.8%
Net present value (millions)	\$389	\$302	\$261	\$237	\$216	\$188	\$180
Benefit-cost ratio	11.0	8.8	7.7	7.1	6.6	5.8	5.6
Taxpayer perspective							
Discount rate	0.2%	0.3%	0.4%	0.4%	0.4%	0.5%	0.6%
Net present value (millions)	\$38	\$36	\$35	\$34	\$33	\$32	\$30
Benefit-cost ratio	1.6	1.5	1.5	1.5	1.5	1.5	1.4
Social perspective							
Discount rate	0.2%	0.3%	0.4%	0.4%	0.4%	0.5%	0.6%
Net present value (millions)	\$1,189	\$1,162	\$1,145	\$1,135	\$1,124	\$1,108	\$1,083
Benefit-cost ratio	10.1	9.9	9.7	9.6	9.6	9.4	9.3

As demonstrated in the table, an increase in the discount rate leads to a corresponding decrease in the expected returns, and vice versa. For example, increasing the student discount rate by 50% (from 4.5% to 6.8%) reduces the students' benefit-cost ratio from 7.1 to 5.6. Conversely, reducing the discount rate for students by 50% (from 4.5% to 2.3%) increases the benefit-cost ratio from 7.1 to 11.0. The sensitivity analysis results for society and taxpayers show the same inverse relationship between the discount rate and the benefit-cost ratio, with the variance in results being the greatest under the social perspective (from a 10.1 benefit-cost ratio at a -50% variation from the base case to a 9.3 benefit-cost ratio at a 50% variation from the base case).

Retained student variable

The retained student variable only affects the student spending impact calculation in Table 2.4. For this analysis, we assume a retained student variable of 10%, which means that 10% of NC's students who originated from the NC Service Area would have left the region for other opportunities, whether that be education or employment, if NC did not exist. The money these retained students spent in the region for accommodation and other personal and household expenses is attributable to NC.

Table A1.5 presents the results of the sensitivity analysis for the retained student variable. The assumption increases and decreases relative to the base case of 10% by the increments indicated in the table. The student spending impact is recalculated at each value of the assumption, holding all else constant. Student

spending impacts attributable to NC range from a high of \$26.5 million when the retained student variable is 15% to a low of \$20.3 million when the retained student variable is 5%. This means as the retained student variable decreases, the student spending attributable to NC decreases. Even under the most conservative assumptions, the student spending impact on the NC Service Area economy remains substantial.

Table A1.5: SENSITIVITY ANALYSIS OF RETAINED STUDENT VARIABLE

% variation in assumption	-50%	-25%	-10%	Base case	10%	25%	50%
Retained student variable	5%	8%	9%	10%	11%	13%	15%
Student spending impact (thousands)	\$20,341	\$21,874	\$22,794	\$23,408	\$24,021	\$24,941	\$26,474

Alternative education: A “with” and “without” measure of the percent of students who would still be able to avail themselves of education if the college under analysis did not exist. An estimate of 10%, for example, means that 10% of students do not depend directly on the existence of the college in order to obtain their education.

Alternative use of funds: A measure of how monies that are currently used to fund the college might otherwise have been used if the college did not exist.

Asset value: Capitalized value of a stream of future returns. Asset value measures what someone would have to pay today for an instrument that provides the same stream of future revenues.

Attrition rate: Rate at which students leave the workforce due to out-migration, unemployment, retirement, or death.

Benefit-cost ratio: Present value of benefits divided by present value of costs. If the benefit-cost ratio is greater than 1, then benefits exceed costs, and the investment is feasible.

Counterfactual scenario: What would have happened if a given event had not occurred. In the case of this economic impact study, the counterfactual scenario is a scenario where the college did not exist.

Credit hour equivalent: Credit hour equivalent, or CHE, is defined as 15 contact hours of education if on a semester system, and 10 contact hours if on a quarter system. In general, it requires 450 contact hours to complete one full-time equivalent, or FTE.

Demand: Relationship between the market price of education and the volume of education demanded (expressed in terms of enrollment). The law of the downward-sloping demand curve is related to the fact that enrollment increases only if the price (tuition and fees) is lowered, or conversely, enrollment decreases if price increases.

Discounting: Expressing future revenues and costs in present value terms.

Earnings (labor income): Income that is received as a result of labor; i.e., wages.

Economics: Study of the allocation of scarce resources among alternative and competing ends. Economics is not normative (what ought to be done), but positive (describes what is, or how people are likely to behave in response to economic changes).

Elasticity of demand: Degree of responsiveness of the quantity of education demanded (enrollment) to changes in market prices (tuition and fees). If a decrease in fees increases or decreases total enrollment by a significant amount, demand is elastic. If enrollment remains the same or changes only slightly, demand is inelastic.

Externalities: Impacts (positive and negative) for which there is no compensation. Positive externalities of education include improved social behaviors such as improved health, lower crime, and reduced demand for income assistance. Educational institutions do not receive compensation for these benefits, but benefits still occur because education is statistically proven to lead to improved social behaviors.

Gross regional product: Measure of the final value of all goods and services produced in a region after netting out the cost of goods used in production. Alternatively, gross regional product (GRP) equals the combined incomes of all factors of production; i.e., labor, land and capital. These include wages, salaries, proprietors' incomes, profits, rents, and other. Gross regional product is also sometimes called value added or added income.

Initial effect: Income generated by the initial injection of monies into the economy through the payroll of the college and the higher earnings of its students.

Input-output analysis: Relationship between a given set of demands for final goods and services and the implied amounts of manufactured inputs, raw materials, and labor that this requires. When educational institutions pay wages and salaries and spend money for supplies in the region, they also generate earnings in all sectors of the economy, thereby increasing the demand for goods and services and jobs. Moreover, as students enter or rejoin the workforce with higher skills, they earn higher salaries and wages. In turn, this generates more consumption and spending in other sectors of the economy.

Internal rate of return: Rate of interest that, when used to discount cash flows associated with investing in education, reduces its net present value to zero (i.e., where the present value of revenues accruing from the investment are just equal to the present value of costs incurred). This, in effect, is the breakeven rate of return on investment since it shows the highest rate of interest at which the investment makes neither a profit nor a loss.

Multiplier effect: Additional income created in the economy as the college and its students spend money in the region. It consists of the income created by the supply chain of the industries initially affected by the spending of the college and its students (i.e., the direct effect), income created by the supply chain of the initial supply chain (i.e., the indirect effect), and the income created by the increased spending of the household sector (i.e., the induced effect).

NAICS: The North American Industry Classification System (NAICS) classifies North American business establishment in order to better collect, analyze, and publish statistical data related to the business economy.

Net cash flow: Benefits minus costs, i.e., the sum of revenues accruing from an investment minus costs incurred.

Net present value: Net cash flow discounted to the present. All future cash flows are collapsed into one number, which, if positive, indicates feasibility. The result is expressed as a monetary measure.

Non-labor income: Income received from investments, such as rent, interest, and dividends.

Opportunity cost: Benefits foregone from alternative B once a decision is made to allocate resources to alternative A. Or, if individuals choose to attend college, they forego earnings that they would have received had they chose instead to work full-time. Foregone earnings, therefore, are the “price tag” of choosing to attend college.

Payback period: Length of time required to recover an investment. The shorter the period, the more attractive the investment. The formula for computing payback period is:

$$\text{Payback period} = \text{cost of investment} / \text{net return per period}$$

APPENDIX 3: FREQUENTLY ASKED QUESTIONS (FAQs)

This appendix provides answers to some frequently asked questions about the results.

What is economic impact analysis?

Economic impact analysis quantifies the impact from a given economic event—in this case, the presence of a college—on the economy of a specified region.

What is investment analysis?

Investment analysis is a standard method for determining whether or not an existing or proposed investment is economically viable. This methodology is appropriate in situations where a stakeholder puts up a certain amount of money with the expectation of receiving benefits in return, where the benefits that the stakeholder receives are distributed over time, and where a discount rate must be applied in order to account for the time value of money.

Do the results differ by region, and if so, why?

Yes. Regional economic data are drawn from Emsi Burning Glass's proprietary MR-SAM model, the Census Bureau, and other sources to reflect the specific earnings levels, jobs numbers, unemployment rates, population demographics, and other key characteristics of the region served by the college. Therefore, model results for the college are specific to the given region.

Are the funds transferred to the college increasing in value, or simply being re-directed?

Emsi Burning Glass's approach is not a simple "rearranging of the furniture" where the impact of operations spending is essentially a restatement of the level of funding received by the college. Rather, it is an impact assessment of the additional income created in the region as a result of the college spending on payroll and other non-pay expenditures, net of any impacts that would have occurred anyway if the college did not exist.

How does my college's rates of return compare to that of other institutions?

In general, Emsi Burning Glass discourages comparisons between institutions since many factors, such as regional economic conditions, institutional differences, and student demographics are outside of the college's control. It is best to compare the rate of return to the discount rates of 4.5% (for students) and 0.4% (for society and taxpayers), which can also be seen as the opportunity cost of the investment (since these stakeholder groups could be spending their time and money in other investment schemes besides education). If the rate of return is higher than the discount rate, the stakeholder groups can expect to receive a positive return on their educational investment.

Emsi Burning Glass recognizes that some institutions may want to make comparisons. As a word of caution, if comparing to an institution that had a study commissioned by a firm other than Emsi Burning Glass, then differences in methodology will create an “apples to oranges” comparison and will therefore be difficult. The study results should be seen as unique to each institution.

Emsi Burning Glass conducted an economic impact study for my college a few years ago. Why have results changed?

Emsi Burning Glass is a leading provider of economic impact studies and labor market data to educational institutions, workforce planners, and regional developers in the U.S. and internationally. Since 2000, Emsi Burning Glass has completed over 2,200 economic impact studies for educational institutions in three countries. Along the way we have worked to continuously update and improve our methodologies to ensure that they conform to best practices and stay relevant in today's economy. The present study reflects the latest version of our model, representing the most up-to-date theory, practices, and data for conducting economic impact and investment analyses. Many of our former assumptions have been replaced with observed data, and we have researched the latest sources in order to update the background data used in our model. Additionally, changes in the data the college provides to Emsi Burning Glass can influence the results of the study.

Net present value (NPV): How do I communicate this in laymen's terms?

Which would you rather have: a dollar right now or a dollar 30 years from now? That most people will choose a dollar now is the crux of net present value. The preference for a dollar today means today's dollar is therefore worth more than it would be in the future (in most people's opinion). Because the dollar today is worth more than a dollar in 30 years, the dollar 30 years from now needs to be adjusted to express its worth today. Adjusting the values for this “time value of money” is called discounting and the result of adding them all up after discounting each value is called net present value.

Internal rate of return (IRR): How do I communicate this in laymen's terms?

Using the bank as an example, an individual needs to decide between spending all of their paycheck today and putting it into savings. If they spend it today, they know what it is worth: \$1 = \$1. If they put it into savings, they need to know that there will be some sort of return to them for spending those dollars in the future rather than now. This is why banks offer interest rates and deposit interest earnings. This makes it so an individual can expect, for example, a 3% return in the future for money that they put into savings now.

Total economic impact: How do I communicate this in laymen's terms?

Big numbers are great, but putting them into perspective can be a challenge. To add perspective, find an industry with roughly the same “% of GRP” as your college (Table 1.3). This percentage represents its portion of the total gross regional product in the region (similar to the nationally recognized gross domestic product but at a regional level). This allows the college to say that their single brick and mortar campus does just as much for the NC Service Area as the entire Utilities *industry*, for example. This powerful statement can help put the large total impact number into perspective.

APPENDIX 4: EXAMPLE OF SALES VERSUS INCOME

Emsi Burning Glass's economic impact study differs from many other studies because we prefer to report the impacts in terms of income rather than sales (or output). Income is synonymous with value added or gross regional product (GRP). Sales include all the intermediary costs associated with producing goods and services. Income is a net measure that excludes these intermediary costs:

$$\text{Income} = \text{Sales} - \text{Intermediary Costs}$$

For this reason, income is a more meaningful measure of new economic activity than reporting sales. This is evidenced by the use of gross domestic product (GDP)—a measure of income—by economists when considering the economic growth or size of a country. The difference is GRP reflects a region and GDP a country.

To demonstrate the difference between income and sales, let us consider an example of a baker's production of a loaf of bread. The baker buys the ingredients such as eggs, flour, and yeast for \$2.00. He uses capital such as a mixer to combine the ingredients and an oven to bake the bread and convert it into a final product. Overhead costs for these steps are \$1.00. Total intermediary costs are \$3.00. The baker then sells the loaf of bread for \$5.00.

The sales amount of the loaf of bread is \$5.00. The income from the loaf of bread is equal to the sales amount less the intermediary costs:

$$\text{Income} = \$5.00 - \$3.00 = \$2.00$$

In our analysis, we provide context behind the income figures by also reporting the associated number of jobs. The impacts are also reported in sales and earnings terms for reference.

APPENDIX 5: EMSI BURNING GLASS MR-SAM

Emsi Burning Glass's MR-SAM represents the flow of all economic transactions in a given region. It replaces Emsi Burning Glass's previous input-output (IO) model, which operated with some 1,000 industries, four layers of government, a single household consumption sector, and an investment sector. The old IO model was used to simulate the ripple effects (*i.e.*, multipliers) in the regional economy as a result of industries entering or exiting the region. The MR-SAM model performs the same tasks as the old IO model, but it also does much more. Along with the same 1,000 industries, government, household and investment sectors embedded in the old IO tool, the MR-SAM exhibits much more functionality, a greater amount of data, and a higher level of detail on the demographic and occupational components of jobs (16 demographic cohorts and about 750 occupations are characterized).

This appendix presents a high-level overview of the MR-SAM. Additional documentation on the technical aspects of the model is available upon request.

Data sources for the model

The Emsi Burning Glass MR-SAM model relies on a number of internal and external data sources, mostly compiled by the federal government. What follows is a listing and short explanation of our sources. The use of these data will be covered in more detail later in this appendix.

Emsi Burning Glass Data are produced from many data sources to produce detailed industry, occupation, and demographic jobs and earnings data at the local level. This information (especially sales-to-jobs ratios derived from jobs and earnings-to-sales ratios) is used to help regionalize the national matrices as well as to disaggregate them into more detailed industries than are normally available.

BEA Make and Use Tables (MUT) are the basis for input-output models in the U.S. The *make* table is a matrix that describes the amount of each commodity made by each industry in a given year. Industries are placed in the rows and commodities in the columns. The *use* table is a matrix that describes the amount of each commodity used by each industry in a given year. In the use table, commodities are placed in the rows and industries in the columns. The BEA produces two different sets of MUTs, the benchmark and the summary. The benchmark set contains about 500 sectors and is released every five years, with a five-year lag time (e.g., 2002 benchmark MUTs were released in 2007). The summary set contains about 80 sectors and is released every year, with a two-year lag (e.g., 2010 summary MUTs were released in late 2011/early 2012). The MUTs are used

in the Emsi Burning Glass MR-SAM model to produce an industry-by-industry matrix describing all industry purchases from all industries.

BEA Gross Domestic Product by State (GSP) describes gross domestic product from the value added (also known as added income) perspective. Value added is equal to employee compensation, gross operating surplus, and taxes on production and imports, less subsidies. Each of these components is reported for each state and an aggregate group of industries. This dataset is updated once per year, with a one-year lag. The Emsi Burning Glass MR-SAM model makes use of this data as a control and pegs certain pieces of the model to values from this dataset.

BEA National Income and Product Accounts (NIPA) cover a wide variety of economic measures for the nation, including gross domestic product (GDP), sources of output, and distribution of income. This dataset is updated periodically throughout the year and can be between a month and several years old depending on the specific account. NIPA data are used in many of the Emsi Burning Glass MR-SAM processes as both controls and seeds.

BEA Local Area Income (LPI) encapsulates multiple tables with geographies down to the county level. The following two tables are specifically used: CA05 (Personal income and earnings by industry) and CA91 (Gross flow of earnings). CA91 is used when creating the commuting submodel and CA05 is used in several processes to help with place-of-work and place-of-residence differences, as well as to calculate personal income, transfers, dividends, interest, and rent.

Bureau of Labor Statistics Consumer Expenditure Survey (CEX) reports on the buying habits of consumers along with some information as to their income, consumer unit, and demographics. Emsi Burning Glass utilizes this data heavily in the creation of the national demographic by income type consumption on industries.

Census of Government's (CoG) state and local government finance dataset is used specifically to aid breaking out state and local data that is reported in the MUTs. This allows Emsi Burning Glass to have unique production functions for each of its state and local government sectors.

Census' OnTheMap (OTM) is a collection of three datasets for the census block level for multiple years. **Origin-Destination (OD)** offers job totals associated with both home census blocks and a work census block. **Residence Area Characteristics (RAC)** offers jobs totaled by home census block. **Workplace Area Characteristics (WAC)** offers jobs totaled by work census block. All three of these are used in the commuting submodel to gain better estimates of earnings by industry that may be counted as commuting. This dataset has holes for specific years and regions. These holes are filled with Census' Journey-to-Work described later.

Census' Current Population Survey (CPS) is used as the basis for the demographic breakout data of the MR-SAM model. This set is used to estimate the

ratios of demographic cohorts and their income for the three different income categories (i.e., wages, property income, and transfers).

Census' Journey-to-Work (JtW) is part of the 2000 Census and describes the amount of commuting jobs between counties. This set is used to fill in the areas where OTM does not have data.

Census' American Community Survey (ACS) Public Use Microdata Sample (PUMS) is the replacement for Census' long form and is used by Emsi Burning Glass to fill the holes in the CPS data.

Oak Ridge National Lab (ORNL) County-to-County Distance Matrix (Skim Tree) contains a matrix of distances and network impedances between each county via various modes of transportation such as highway, railroad, water, and combined highway-rail. Also included in this set are minimum impedances utilizing the best combination of paths. The ORNL distance matrix is used in Emsi Burning Glass's gravitational flows model that estimates the amount of trade between counties in the country.

Overview of the MR-SAM model

Emsi Burning Glass's MR-SAM modeling system is a comparative static model in the same general class as RIMS II (Bureau of Economic Analysis) and IMPLAN (Minnesota Implan Group). The MR-SAM model is thus not an econometric model, the primary example of which is PolicyInsight by REMI. It relies on a matrix representation of industry-to-industry purchasing patterns originally based on national data which are regionalized with the use of local data and mathematical manipulation (i.e., non-survey methods). Models of this type estimate the ripple effects of changes in jobs, earnings, or sales in one or more industries upon other industries in a region.

The Emsi Burning Glass MR-SAM model shows final equilibrium impacts—that is, the user enters a change that perturbs the economy and the model shows the changes required to establish a new equilibrium. As such, it is not a dynamic model that shows year-by-year changes over time (as REMI's does).

NATIONAL SAM

Following standard practice, the SAM model appears as a square matrix, with each row sum exactly equaling the corresponding column sum. Reflecting its kinship with the standard Leontief input-output framework, individual SAM elements show accounting flows between row and column sectors during a chosen base year. Read across rows, SAM entries show the flow of funds into column accounts (also known as receipts or the appropriation of funds by those column accounts). Read down columns, SAM entries show the flow of funds into row accounts (also known as expenditures or the dispersal of funds to those row accounts).

The SAM may be broken into three different aggregation layers: broad accounts, sub-accounts, and detailed accounts. The broad layer is the most aggregate and will be covered first. Broad accounts cover between one and four sub-accounts, which in turn cover many detailed accounts. This appendix will not discuss detailed accounts directly because of their number. For example, in the industry broad account, there are two sub-accounts and over 1,000 detailed accounts.

MULTI-REGIONAL ASPECT OF THE MR-SAM

Multi-regional (MR) describes a non-survey model that has the ability to analyze the transactions and ripple effects (i.e., multipliers) of not just a single region, but multiple regions interacting with each other. Regions in this case are made up of a collection of counties.

Emsi Burning Glass's multi-regional model is built off of gravitational flows, assuming that the larger a county's economy, the more influence it will have on the surrounding counties' purchases and sales. The equation behind this model is essentially the same that Isaac Newton used to calculate the gravitational pull between planets and stars. In Newton's equation, the masses of both objects are multiplied, then divided by the distance separating them and multiplied by a constant. In Emsi Burning Glass's model, the masses are replaced with the supply of a sector for one county and the demand for that same sector from another county. The distance is replaced with an impedance value that takes into account the distance, type of roads, rail lines, and other modes of transportation. Once this is calculated for every county-to-county pair, a set of mathematical operations is performed to make sure all counties absorb the correct amount of supply from every county and the correct amount of demand from every county. These operations produce more than 200 million data points.

Components of the Emsi Burning Glass MR-SAM model

The Emsi Burning Glass MR-SAM is built from a number of different components that are gathered together to display information whenever a user selects a region. What follows is a description of each of these components and how each is created. Emsi Burning Glass's internally created data are used to a great extent throughout the processes described below, but its creation is not described in this appendix.

COUNTY EARNINGS DISTRIBUTION MATRIX

The county earnings distribution matrices describe the earnings spent by every industry on every occupation for a year—i.e., earnings by occupation. The matrices are built utilizing Emsi Burning Glass's industry earnings, occupational average earnings, and staffing patterns.

Each matrix starts with a region's staffing pattern matrix which is multiplied by the industry jobs vector. This produces the number of occupational jobs in

each industry for the region. Next, the occupational average hourly earnings per job are multiplied by 2,080 hours, which converts the average hourly earnings into a yearly estimate. Then the matrix of occupational jobs is multiplied by the occupational annual earnings per job, converting it into earnings values. Last, all earnings are adjusted to match the known industry totals. This is a fairly simple process, but one that is very important. These matrices describe the place-of-work earnings used by the MR-SAM.

COMMUTING MODEL

The commuting sub-model is an integral part of Emsi Burning Glass's MR-SAM model. It allows the regional and multi-regional models to know what amount of the earnings can be attributed to place-of-residence vs. place-of-work. The commuting data describe the flow of earnings from any county to any other county (including within the counties themselves). For this situation, the commuted earnings are not just a single value describing total earnings flows over a complete year, but are broken out by occupation and demographic. Breaking out the earnings allows for analysis of place-of-residence and place-of-work earnings. These data are created using Bureau of Labor Statistics' OnTheMap dataset, Census' Journey-to-Work, BEA's LPI CA91 and CA05 tables, and some of Emsi Burning Glass's data. The process incorporates the cleanup and disaggregation of the OnTheMap data, the estimation of a closed system of county inflows and outflows of earnings, and the creation of finalized commuting data.

NATIONAL SAM

The national SAM as described above is made up of several different components. Many of the elements discussed are filled in with values from the national Z matrix—or industry-to-industry transaction matrix. This matrix is built from BEA data that describe which industries make and use what commodities at the national level. These data are manipulated with some industry standard equations to produce the national Z matrix. The data in the Z matrix act as the basis for the majority of the data in the national SAM. The rest of the values are filled in with data from the county earnings distribution matrices, the commuting data, and the BEA's National Income and Product Accounts.

One of the major issues that affect any SAM project is the combination of data from multiple sources that may not be consistent with one another. Matrix balancing is the broad name for the techniques used to correct this problem. Emsi Burning Glass uses a modification of the “diagonal similarity scaling” algorithm to balance the national SAM.

GRAVITATIONAL FLOWS MODEL

The most important piece of the Emsi Burning Glass MR-SAM model is the gravitational flows model that produces county-by-county regional purchasing coefficients (RPCs). RPCs estimate how much an industry purchases from other

industries inside and outside of the defined region. This information is critical for calculating all IO models.

Gravity modeling starts with the creation of an impedance matrix that values the difficulty of moving a product from county to county. For each sector, an impedance matrix is created based on a set of distance impedance methods for that sector. A distance impedance method is one of the measurements reported in the Oak Ridge National Laboratory's County-to-County Distance Matrix. In this matrix, every county-to-county relationship is accounted for in six measures: great-circle distance, highway impedance, rail miles, rail impedance, water impedance, and highway-rail-highway impedance. Next, using the impedance information, the trade flows for each industry in every county are solved for. The result is an estimate of multi-regional flows from every county to every county. These flows are divided by each respective county's demand to produce multi-regional RPCs.

APPENDIX 6: VALUE PER CREDIT HOUR EQUIVALENT AND THE MINCER FUNCTION

Two key components in the analysis are 1) the value of the students' educational achievements, and 2) the change in that value over the students' working careers. Both of these components are described in detail in this appendix.

Value per CHE

Typically, the educational achievements of students are marked by the credentials they earn. However, not all students who attended NC in the 2019-20 analysis year obtained a degree or certificate. Some returned the following year to complete their education goals, while others took a few courses and entered the workforce without graduating. As such, the only way to measure the value of the students' achievement is through their credit hour equivalents, or CHEs. This approach allows us to see the benefits to all students who attended the college, not just those who earned a credential.

To calculate the value per CHE, we first determine how many CHEs are required to complete each education level. For example, assuming that there are 30 CHEs in an academic year, a student generally completes 120 CHEs in order to move from a high school diploma to a bachelor's degree, another 60 CHEs to move from a bachelor's degree to a master's degree, and so on. This progression of CHEs generates an education ladder beginning at the less than high school level and ending with the completion of a doctoral degree, with each level of education representing a separate stage in the progression.

The second step is to assign a unique value to the CHEs in the education ladder based on the wage differentials presented in Table 1.4.⁴⁶ For example, the difference in regional earnings between a high school diploma and an associate degree is \$8,200. We spread this \$8,200 wage differential across the 60 CHEs that occur between a high school diploma and an associate degree, applying a ceremonial "boost" to the last CHE in the stage to mark the achievement of the degree.⁴⁷ We repeat this process for each education level in the ladder.

⁴⁶ The value per CHE is different between the economic impact analysis and the investment analysis. The economic impact analysis uses the region as its background and, therefore, uses regional earnings to calculate value per CHE, while the investment analysis uses the state as its backdrop and, therefore, uses state earnings. The methodology outlined in this appendix will use regional earnings; however, the same methodology is followed for the investment analysis when state earnings are used.

⁴⁷ Economic theory holds that workers that acquire education credentials send a signal to employers about their ability level. This phenomenon is commonly known as the sheepskin effect or signaling effect. The ceremonial boosts applied to the achievement of degrees in the Emsi Burning Glass impact model are derived from Jaeger and Page (1996).

Next, we map the CHE production of the FY 2019-20 student population to the education ladder. Table 1.2 provides information on the CHE production of students attending NC, broken out by educational achievement. In total, students completed 145,823 CHEs during the analysis year. We map each of these CHEs to the education ladder depending on the students' education level and the average number of CHEs they completed during the year. For example, bachelor's degree graduates are allocated to the stage between the associate degree and the bachelor's degree, and the average number of CHEs they completed informs the shape of the distribution curve used to spread out their total CHE production within that stage of the progression.

The sum product of the CHEs earned at each step within the education ladder and their corresponding value yields the students' aggregate annual increase in income (ΔE), as shown in the following equation:

$$\Delta E = \sum_{i=1}^n e_i h_i \text{ where } i \in 1, 2, \dots, n$$

and n is the number of steps in the education ladder, e_i is the marginal earnings gain at step i , and h_i is the number of CHEs completed at step i .

Table A6.1 displays the result for the students' aggregate annual increase in income (ΔE), a total of \$18.3 million. By dividing this value by the students' total production of 145,823 CHEs during the analysis year, we derive an overall value of \$125 per CHE.

Table A6.1:
AGGREGATE ANNUAL INCREASE IN INCOME OF STUDENTS AND VALUE PER CHE

Aggregate annual increase in income	\$18,277,900
Total credit hour equivalents (CHEs) in FY 2019-20	145,823
Value per CHE	\$125

Source: Emsi Burning Glass impact model.

Mincer function

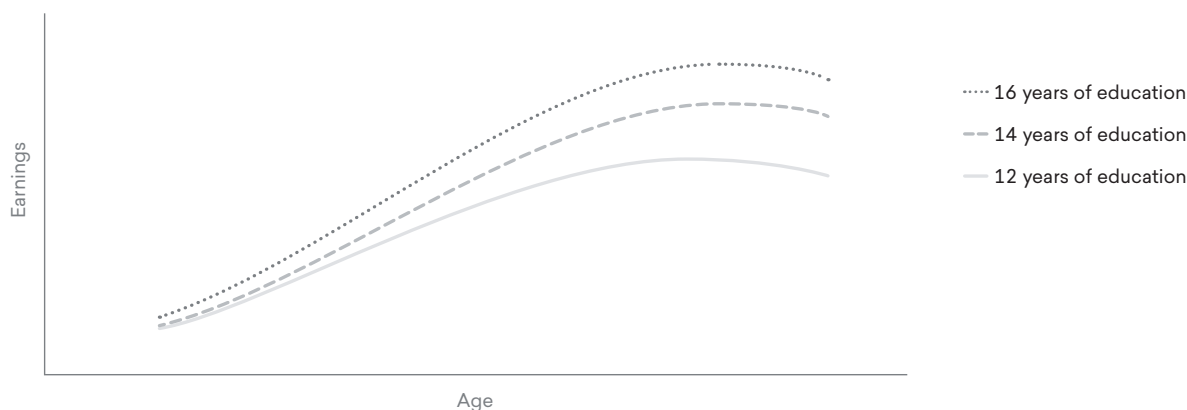
The \$125 value per CHE in Table A6.1 only tells part of the story, however. Human capital theory holds that earnings levels do not remain constant; rather, they start relatively low and gradually increase as the worker gains more experience. Research also shows that the earnings increment between educated and non-educated workers grows through time. These basic patterns in earnings over time were originally identified by Jacob Mincer, who viewed the lifecycle earnings distribution as a function with the key elements being earnings, years of education, and work experience, with age serving as a proxy for experience.⁴⁸ While some have criticized Mincer's earnings function, it is still upheld in recent

48 See Mincer (1958 and 1974).

data and has served as the foundation for a variety of research pertaining to labor economics. Those critical of the Mincer function point to several unobserved factors such as ability, socioeconomic status, and family background that also help explain higher earnings. Failure to account for these factors results in what is known as an “ability bias.” Research by Card (1999 and 2001) suggests that the benefits estimated using Mincer’s function are biased upwards by 10% or less. As such, we reduce the estimated benefits by 10%. We use state-specific and education level-specific Mincer coefficients.

Figure A6.1 illustrates several important points about the Mincer function. First, as demonstrated by the shape of the curves, an individual’s earnings initially increase at an increasing rate, then increase at a decreasing rate, reach a maximum somewhere well after the midpoint of the working career, and then decline in later years. Second, individuals with higher levels of education reach their maximum earnings at an older age compared to individuals with lower levels of education (recall that age serves as a proxy for years of experience). And third, the benefits of education, as measured by the difference in earnings between education levels, increase with age.

Figure A6.1: LIFECYCLE CHANGE IN EARNINGS



In calculating the alumni impact in Chapter 2, we use the slope of the curve in Mincer’s earnings function to condition the \$125 value per CHE to the students’ age and work experience. To the students just starting their career during the analysis year, we apply a lower value per CHE; to the students in the latter half or approaching the end of their careers we apply a higher value per CHE. The original \$125 value per CHE applies only to the CHE production of students precisely at the midpoint of their careers during the analysis year.

In Chapter 3 we again apply the Mincer function, this time to project the benefits stream of the FY 2019-20 student population into the future. Here too the value per CHE is lower for students at the start of their career and higher near the end of it, in accordance with the scalars derived from the slope of the Mincer curve illustrated in Figure A6.1.

APPENDIX 7: ALTERNATIVE EDUCATION VARIABLE

In a scenario where the college did not exist, some of its students would still be able to avail themselves of an alternative comparable education. These students create benefits in the region even in the absence of the college. The alternative education variable accounts for these students and is used to discount the benefits we attribute to the college.

Recall this analysis considers only relevant economic information regarding the college. Considering the existence of various other academic institutions surrounding the college, we have to assume that a portion of the students could find alternative education and either remain in or return to the region. For example, some students may participate in online programs while remaining in the region. Others may attend an out-of-region institution and return to the region upon completing their studies. For these students—who would have found an alternative education and produced benefits in the region regardless of the presence of the college—we discount the benefits attributed to the college. An important distinction must be made here: the benefits from students who would find alternative education outside the region and not return to the region are *not* discounted. Because these benefits would not occur in the region without the presence of the college, they must be included.

In the absence of the college, we assume 15% of the college's students would find alternative education opportunities and remain in or return to the region. We account for this by discounting the alumni impact, the benefits to taxpayers, and the benefits to society in the region in Chapters 2 and 3 by 15%. In other words, we assume 15% of the benefits created by the college's students would have occurred anyway in the counterfactual scenario where the college did not exist. A sensitivity analysis of this adjustment is presented in Appendix 1.

APPENDIX 8: OVERVIEW OF INVESTMENT ANALYSIS MEASURES

The appendix provides context to the investment analysis results using the simple hypothetical example summarized in Table A8.1 below. The table shows the projected benefits and costs for a single student over time and associated investment analysis results.⁴⁹

Table A8.1: EXAMPLE OF THE BENEFITS AND COSTS OF EDUCATION FOR A SINGLE STUDENT

1	2	3	4	5	6
Year	Tuition	Opportunity cost	Total cost	Higher earnings	Net cash flow
1	\$1,500	\$20,000	\$21,500	\$0	-\$21,500
2	\$0	\$0	\$0	\$5,000	\$5,000
3	\$0	\$0	\$0	\$5,000	\$5,000
4	\$0	\$0	\$0	\$5,000	\$5,000
5	\$0	\$0	\$0	\$5,000	\$5,000
6	\$0	\$0	\$0	\$5,000	\$5,000
7	\$0	\$0	\$0	\$5,000	\$5,000
8	\$0	\$0	\$0	\$5,000	\$5,000
9	\$0	\$0	\$0	\$5,000	\$5,000
10	\$0	\$0	\$0	\$5,000	\$5,000
Net present value			\$21,500	\$35,753	\$14,253



Benefit-cost ratio

1.7



Internal rate of return

18.0%



Payback period (years)

4.2

Assumptions are as follows:

- Benefits and costs are projected out 10 years into the future (Column 1).
- The student attends the college for one year, and the cost of tuition is \$1,500 (Column 2).
- Earnings foregone while attending the college for one year (opportunity cost) come to \$20,000 (Column 3).
- Together, tuition and earnings foregone cost sum to \$21,500. This represents the out-of-pocket investment made by the student (Column 4).

⁴⁹ Note that this is a hypothetical example. The numbers used are not based on data collected from an existing college.

- In return, the student earns \$5,000 more per year than he otherwise would have earned without the education (Column 5).
- The net cash flow (NCF) in Column 6 shows higher earnings (Column 5) less the total cost (Column 4).
- The assumed going rate of interest is 4%, the rate of return from alternative investment schemes for the use of the \$21,500.

Results are expressed in standard investment analysis terms, which are as follows: the net present value, the internal rate of return, the benefit-cost ratio, and the payback period. Each of these is briefly explained below in the context of the cash flow numbers presented in Table A8.1.

Net present value

The student in Table A8.1 can choose either to attend college or to forego post-secondary education and maintain his present employment. If he decides to enroll, certain economic implications unfold. Tuition and fees must be paid, and earnings will cease for one year. In exchange, the student calculates that with post-secondary education, his earnings will increase by at least the \$5,000 per year, as indicated in the table.

The question is simple: Will the prospective student be economically better off by choosing to enroll? If he adds up higher earnings of \$5,000 per year for the remaining nine years in Table A8.1, the total will be \$45,000. Compared to a total investment of \$21,500, this appears to be a very solid investment. The reality, however, is different. Benefits are far lower than \$45,000 because future money is worth less than present money. Costs (tuition plus earnings foregone) are felt immediately because they are incurred today, in the present. Benefits, on the other hand, occur in the future. They are not yet available. All future benefits must be discounted by the going rate of interest (referred to as the discount rate) to be able to express them in present value terms.⁵⁰

Let us take a brief example. At 4%, the present value of \$5,000 to be received one year from today is \$4,807. If the \$5,000 were to be received in year 10, the present value would reduce to \$3,377. Put another way, \$4,807 deposited in the bank today earning 4% interest will grow to \$5,000 in one year; and \$3,377 deposited today would grow to \$5,000 in 10 years. An “economically rational” person would, therefore, be equally satisfied receiving \$3,377 today or \$5,000 10 years from today given the going rate of interest of 4%. The process of discounting—finding the present value of future higher earnings—allows the model to express values on an equal basis in future or present value terms.

⁵⁰ Technically, the interest rate is applied to compounding—the process of looking at deposits today and determining how much they will be worth in the future. The same interest rate is called a discount rate when the process is reversed—determining the present value of future earnings.

The goal is to express all future higher earnings in present value terms so that they can be compared to investments incurred today (in this example, tuition plus earnings foregone). As indicated in Table A8.1 the cumulative present value of \$5,000 worth of higher earnings between years 2 and 10 is \$35,753 given the 4% interest rate, far lower than the undiscounted \$45,000 discussed above.

The net present value of the investment is \$14,253. This is simply the present value of the benefits less the present value of the costs, or $\$35,753 - \$21,500 = \$14,253$. In other words, the present value of benefits exceeds the present value of costs by as much as \$14,253. The criterion for an economically worthwhile investment is that the net present value is equal to or greater than zero. Given this result, it can be concluded that, in this case, and given these assumptions, this particular investment in education is very strong.

Internal rate of return

The internal rate of return is another way of measuring the worth of investing in education using the same cash flows shown in Table A8.1. In technical terms, the internal rate of return is a measure of the average earning power of money used over the life of the investment. It is simply the interest rate that makes the net present value equal to zero. In the discussion of the net present value above, the model applies the going rate of interest of 4% and computes a positive net present value of \$14,253. The question now is what the interest rate would have to be in order to reduce the net present value to zero. Obviously it would have to be higher—18.0% in fact, as indicated in Table A8.1. Or, if a discount rate of 18.0% were applied to the net present value calculations instead of the 4%, then the net present value would reduce to zero.

What does this mean? The internal rate of return of 18.0% defines a breakeven solution—the point where the present value of benefits just equals the present value of costs, or where the net present value equals zero. Or, at 18.0%, higher earnings of \$5,000 per year for the next nine years will earn back all investments of \$21,500 made plus pay 18.0% for the use of that money (\$21,500) in the meantime. Is this a good return? Indeed, it is. If it is compared to the 4% going rate of interest applied to the net present value calculations, 18.0% is far higher than 4%. It may be concluded, therefore, that the investment in this case is solid. Alternatively, comparing the 18.0% rate of return to the long-term 10% rate or so obtained from investments in stocks and bonds also indicates that the investment in education is strong relative to the stock market returns (on average).

Benefit-cost ratio

The benefit-cost ratio is simply the present value of benefits divided by present value of costs, or $\$35,753 \div \$21,500 = 1.7$ (based on the 4% discount rate). Of course, any change in the discount rate would also change the benefit-cost ratio. Applying the 18.0% internal rate of return discussed above would reduce the benefit-cost ratio to 1.0, the breakeven solution where benefits just equal costs.

Applying a discount rate higher than the 18.0% would reduce the ratio to lower than 1.0, and the investment would not be feasible. The 1.7 ratio means that a dollar invested today will return a cumulative \$1.70 over the ten-year time period.

Payback period

This is the length of time from the beginning of the investment (consisting of tuition and earnings foregone) until higher future earnings give a return on the investment made. For the student in Table A8.1, it will take roughly 4.2 years of \$5,000 worth of higher earnings to recapture his investment of \$1,500 in tuition and the \$20,000 in earnings foregone while attending the college. Higher earnings that occur beyond 4.2 years are the returns that make the investment in education in this example economically worthwhile. The payback period is a fairly rough, albeit common, means of choosing between investments. The shorter the payback period, the stronger the investment.

The investment analysis in Chapter 3 weighs the benefits generated by the college against the state and local taxpayer funding that the college receives to support its operations. An important part of this analysis is factoring out the benefits that the college would have been able to generate anyway, even without state and local taxpayer support. This adjustment is used to establish a direct link between what taxpayers pay and what they receive in return. If the college is able to generate benefits without taxpayer support, then it would not be a true investment.⁵¹

The overall approach includes a sub-model that simulates the effect on student enrollment if the college loses its state and local funding and has to raise student tuition and fees in order to stay open. If the college can still operate without state and local support, then any benefits it generates at that level are discounted from total benefit estimates. If the simulation indicates that the college cannot stay open, however, then benefits are directly linked to costs, and no discounting applies. This appendix documents the underlying theory behind these adjustments.

State and local government support versus student demand for education

Figure A9.1 presents a simple model of student demand and state and local government support. The right side of the graph is a standard demand curve (D) showing student enrollment as a function of student tuition and fees. Enrollment is measured in terms of total credit hour equivalents (CHEs) and expressed as a percentage of the college's current CHE production. Current student tuition and fees are represented by p' , and state and local government support covers $C\%$ of all costs. At this point in the analysis, it is assumed that the college has only two sources of revenues: 1) student tuition and fees and 2) state and local government support.

Figure A9.2 shows another important reference point in the model—where state and local government support is 0%, student tuition and fees are increased to p'' , and CHE production is at $Z\%$ (less than 100%). The reduction in CHEs reflects the price elasticity of the students' demand for education, *i.e.*, the extent to which the students' decision to attend the college is affected by the change in tuition and

⁵¹ Of course, as a public training provider, the college would not be permitted to continue without public funding, so the situation in which it would lose all state support is entirely hypothetical. The purpose of the adjustment factor is to examine the college in standard investment analysis terms by netting out any benefits it may be able to generate that are not directly linked to the costs of supporting it.

fees. Ignoring for the moment those issues concerning the college's minimum operating scale (considered below in the section called "Calculating benefits at the shutdown point"), the implication for the investment analysis is that benefits to state and local government must be adjusted to net out the benefits that the college can provide absent state and local government support, represented as Z% of the college's current CHE production in Figure A9.2.

Figure A9.1: STUDENT DEMAND AND GOVERNMENT FUNDING BY TUITION AND FEES

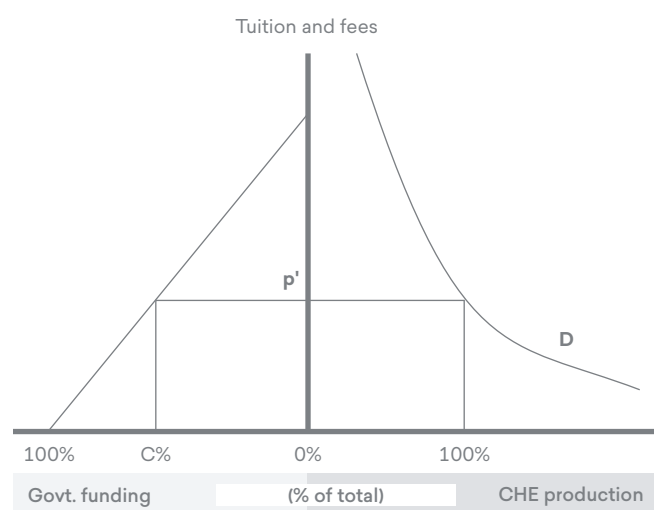
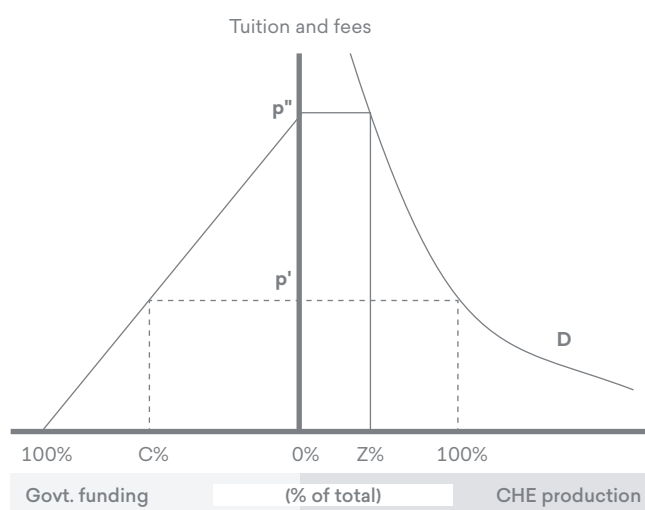


Figure A9.2: CHE PRODUCTION AND GOVERNMENT FUNDING BY TUITION AND FEES



To clarify the argument, it is useful to consider the role of enrollment in the larger benefit-cost model. Let B equal the benefits attributable to state and local government support. The analysis derives all benefits as a function of student enrollment, measured in terms of CHEs produced. For consistency with the graphs in this appendix, B is expressed as a function of the percent of the college's current CHE production. Equation 1 is thus as follows:

$$1) \quad B = B(100\%)$$

This reflects the total benefits generated by enrollments at their current levels.

Consider benefits now with reference to Z. The point at which state and local government support is zero nonetheless provides for Z% (less than 100%) of the current enrollment, and benefits are symbolically indicated by the following equation:

$$2) \quad B = B(Z\%)$$

Inasmuch as the benefits in equation 2 occur with or without state and local government support, the benefits appropriately attributed to state and local government support are given by equation 3 as follows:

$$3) \quad B = B(100\%) - B(Z\%)$$

Calculating benefits at the shutdown point

Colleges and universities cease to operate when the revenue they receive from the quantity of education demanded is insufficient to justify their continued operations. This is commonly known in economics as the shutdown point.⁵² The shutdown point is introduced graphically in Figure A9.3 as $S\%$. The location of point $S\%$ indicates that the college can operate at an even lower enrollment level than $Z\%$ (the point at which the college receives zero state and local government funding). State and local government support at point $S\%$ is still zero, and student tuition and fees have been raised to p''' . State and local government support is thus credited with the benefits given by equation 3, or $B = B(100\%) - B(Z\%)$. With student tuition and fees still higher than p''' , the college would no longer be able to attract enough students to keep the doors open, and it would shut down.

Figure A9.4 illustrates yet another scenario. Here, the shutdown point occurs at a level of CHE production greater than $Z\%$ (the level of zero state and local government support), meaning some minimum level of state and local government support is needed for the college to operate at all. This minimum portion of overall funding is indicated by S' on the left side of the chart, and as before, the shutdown point is indicated by $S\%$ on the right side of chart. In this case, state and local government support is appropriately credited with all the benefits generated by the college's CHE production, or $B = B(100\%)$.

Figure A9.3:
SHUTDOWN POINT AFTER ZERO GOVERNMENT FUNDING

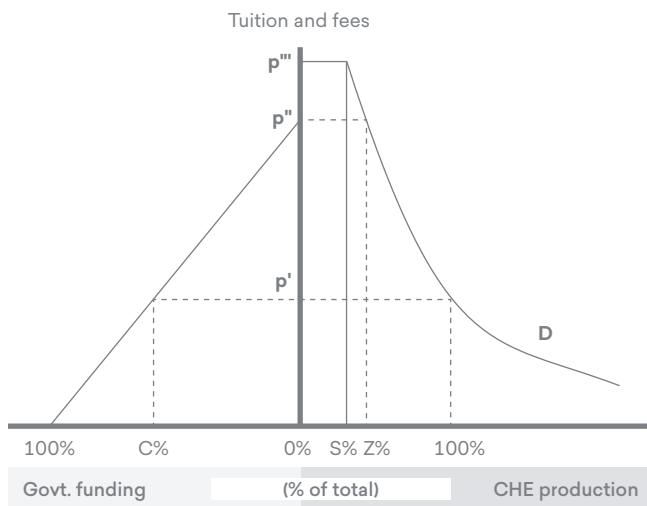
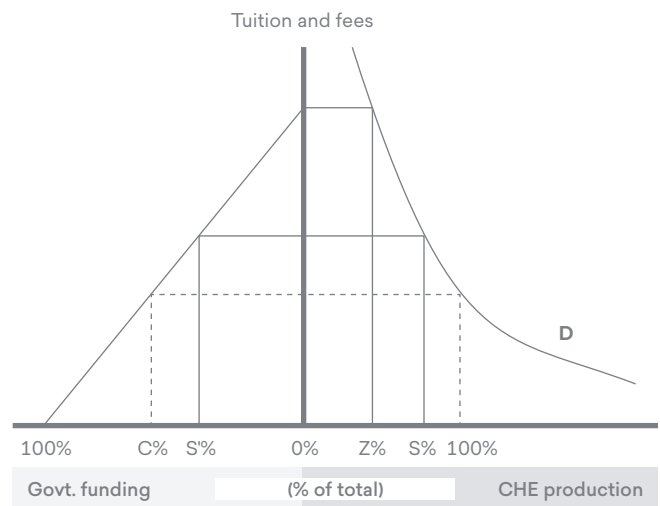


Figure A9.4:
SHUTDOWN POINT BEFORE ZERO GOVERNMENT FUNDING



52 In the traditional sense, the shutdown point applies to firms seeking to maximize profits and minimize losses. Although profit maximization is not the primary aim of colleges and universities, the principle remains the same, i.e., that there is a minimum scale of operation required in order for colleges and universities to stay open.

Education has a predictable and positive effect on a diverse array of social benefits. These, when quantified in dollar terms, represent significant social savings that directly benefit society communities and citizens throughout the region, including taxpayers. In this appendix we discuss the following three main benefit categories: 1) improved health, 2) reductions in crime, and 3) reduced demand for government-funded income assistance.

It is important to note that the data and estimates presented here should not be viewed as exact, but rather as indicative of the positive impacts of education on an individual's quality of life. The process of quantifying these impacts requires a number of assumptions to be made, creating a level of uncertainty that should be borne in mind when reviewing the results.

Health

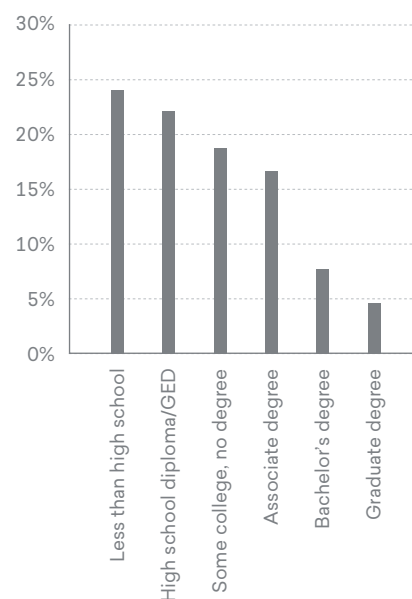
Statistics show a correlation between increased education and improved health. The manifestations of this are found in five health-related variables: smoking, alcohol dependence, obesity, depression, and drug abuse. There are other health-related areas that link to educational attainment, but these are omitted from the analysis until we can invoke adequate (and mutually exclusive) databases and are able to fully develop the functional relationships between them.

SMOKING

Despite a marked decline over the last several decades in the percentage of U.S. residents who smoke, a sizeable percentage of the U.S. population still smokes. The negative health effects of smoking are well documented in the literature, which identifies smoking as one of the most serious health issues in the U.S.

Figure A10.1 shows the prevalence of cigarette smoking among adults, 25 years and over, based on data provided by the National Health Interview Survey.⁵³ The data include adults who reported smoking more than 100 cigarettes during their lifetime and who, at the time of interview, reported smoking every day or some days. As indicated, the percent of who smoke begins to decline beyond the level of high school education.

Figure A10.1: PREVALENCE OF SMOKING AMONG U.S. ADULTS BY EDUCATION LEVEL



Source: Centers for Disease Control and Prevention.

⁵³ Centers for Disease Control and Prevention. "Table. Characteristics of current adult cigarette smokers," National Health Interview Survey, United States, 2016.

The Centers for Disease Control and Prevention (CDC) reports the percentage of adults who are current smokers by state.⁵⁴ We use this information to create an index value by which we adjust the national prevalence data on smoking to each state. For example, 11.2% of California adults were smokers in 2018, relative to 15.9% for the nation. We thus apply a scalar of 0.70 to the national probabilities of smoking in order to adjust them to the state of California.

ALCOHOL DEPENDENCE

Although alcohol dependence has large public and private costs, it is difficult to measure and define. There are many patterns of drinking, ranging from abstinence to heavy drinking. Alcohol abuse is riddled with social costs, including health care expenditures for treatment, prevention, and support; workplace losses due to reduced worker productivity; and other effects.

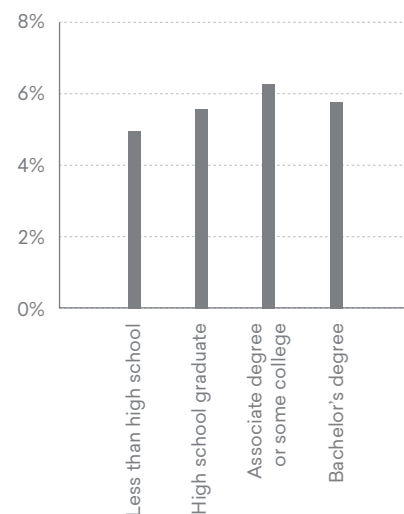
Figure A10.2 compares the percentage of adults, 18 and older, that abuse or depend on alcohol by education level, based on data from the Substance Abuse and Mental Health Services Administration (SAMHSA).⁵⁵ These statistics give an indication of the correlation between education and the reduced probability of alcohol dependence. Adults with an associate degree or some college have higher rates of alcohol dependence than adults with a high school diploma or lower. Prevalence rates are lower for adults with a bachelor's degree or higher than those with an associate degree or some college. Although the data do not maintain a pattern of decreased alcohol dependence at every level of increased education, we include these rates in our model to ensure we provide a comprehensive view of the social benefits and costs correlated with education.

OBESITY

The rise in obesity and diet-related chronic diseases has led to increased attention on how expenditures relating to obesity have increased in recent years. The average cost of obesity-related medical conditions is calculated using information from the *Journal of Occupational and Environmental Medicine*, which reports incremental medical expenditures and productivity losses due to excess weight.⁵⁶

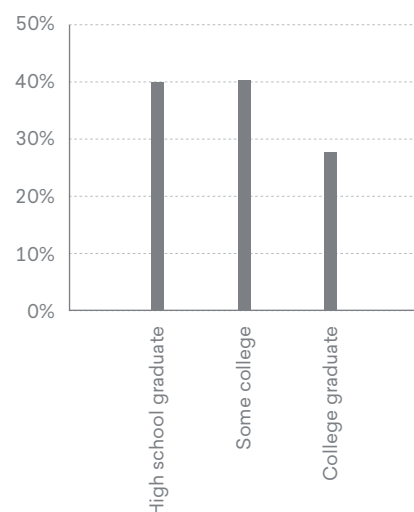
Data for Figure A10.3 is derived from the National Center for Health Statistics which shows the prevalence of obesity among adults aged 20 years and over by education, gender, and ethnicity.⁵⁷ As indicated, college graduates are less likely to be obese than individuals with a high school diploma. However, the prevalence

Figure A10.2: PREVALENCE OF ALCOHOL DEPENDENCE OR ABUSE BY EDUCATION LEVEL



Source: Centers for Disease Control and Prevention.

Figure A10.3: PREVALENCE OF OBESITY BY EDUCATION LEVEL



Source: Derived from data provided by the National Center for Health Statistics.

54 Centers for Disease Control and Prevention. "Current Cigarette Use Among Adults (Behavior Risk Factor Surveillance System) 2018." *Behavioral Risk Factor Surveillance System Prevalence and Trends Data*, 2018.

55 Substance Abuse and Mental Health Services Administration. "Table 5.4B—Alcohol Use Disorder in Past Year among Persons Aged 12 or Older, by Age Group and Demographic Characteristics: Percentages, 2017 and 2018." SAMHSA, Center for Behavioral Health Statistics and Quality, National Survey on Drug Use and Health, 2017 and 2018.

56 Eric A. Finkelstein, Marco da Costa DiBonaventura, Somali M. Burgess, and Brent C. Hale, "The Costs of Obesity in the Workplace," *Journal of Occupational and Environmental Medicine* 52, no. 10 (October 2010): 971-976.

57 Ogden Cynthia L., Tala H. Fakhouri, Margaret D. Carroll, Craig M. Hales, Cheryl D. Fryar, Xianfen Li, David S. Freedman. "Prevalence of Obesity Among Adults, by Household Income and Education—United States, 2011–2014" *National Center for Health Statistics, Morbidity and Mortality Weekly Report*, 66:1369–1373 (2017).

of obesity among adults with some college is actually greater than those with just a high school diploma. In general, though, obesity tends to decline with increasing levels of education.

DEPRESSION

Capturing the full economic cost of mental illness is difficult because not all mental disorders have a correlation with education. For this reason, we only examine the economic costs associated with major depressive disorder (MDD), which are comprised of medical and pharmaceutical costs, workplace costs such as absenteeism, and suicide-related costs.⁵⁸

Figure A10.4 summarizes the prevalence of MDD among adults by education level, based on data provided by the CDC.⁵⁹ As shown, people with some college are most likely to have MDD compared to those with other levels of educational attainment. People with a high school diploma or less, along with college graduates, are all fairly similar in the prevalence rates.

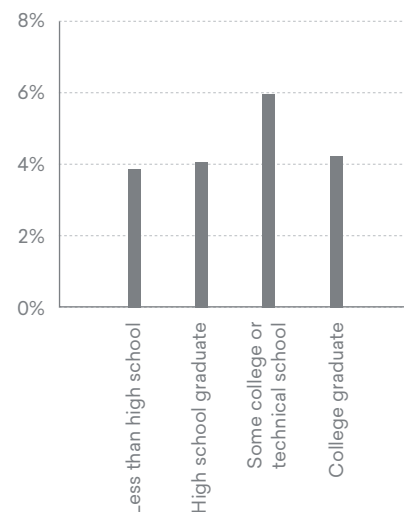
DRUG ABUSE

The burden and cost of illicit drug abuse is enormous in the U.S., but little is known about the magnitude of costs and effects at a national level. What is known is that the rate of people abusing drugs is inversely proportional to their education level. The higher the education level, the less likely a person is to abuse or depend on illicit drugs. The probability that a person with less than a high school diploma will abuse drugs is 3.9%, twice as large as the probability of drug abuse for college graduates (1.7%). This relationship is presented in Figure A10.5 based on data supplied by SAMHSA.⁶⁰ Similar to alcohol abuse, prevalence does not strictly decline at every education level. Health costs associated with illegal drug use are also available from SAMSHA, with costs to state and local government representing 40% of the total cost related to illegal drug use.⁶¹

Crime

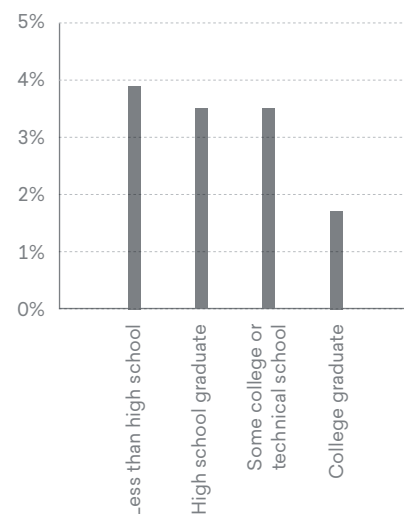
As people achieve higher education levels, they are statistically less likely to commit crimes. The analysis identifies the following three types of crime-related expenses: 1) criminal justice expenditures, including police protection, judicial

Figure A10.4: PREVALENCE OF MAJOR DEPRESSIVE EPISODE BY EDUCATION LEVEL



Source: National Survey on Drug Use and Health.

Figure A10.5: PREVALENCE OF ILLICIT DRUG DEPENDENCE OR ABUSE BY EDUCATION LEVEL



Source: Substance Abuse and Mental Health Services Administration.

58 Greenberg, Paul, Andree-Anne Fournier, Tammy Sisitsky, Crystal Pike, and Ronald Kessler. "The Economic Burden of Adults with Major Depressive Disorder in the United States (2005 and 2010)" *Journal of Clinical Psychiatry* 76:2, 2015.

59 National Survey on Drug Use and Health. "Table 8.40B: Major Depressive Episode (MDE) or MDE with Severe Impairment in Past Year among Persons Aged 18 or Older, and Receipt of Treatment for Depression in Past Year among Persons Aged 18 or Older with MDE or MDE with Severe Impairment in Past Year, by Geographic, Socioeconomic, and Health Characteristics: Numbers in Thousands, 2017 and 2018."

60 Substance Abuse and Mental Health Services Administration. "Table 5.3B—Illicit Drug Use Disorder in Past Year among Persons Aged 12 or Older, by Age Group and Demographic Characteristics: Percentages, 2017 and 2018." SAMHSA, Center for Behavioral Health Statistics and Quality, National Survey on Drug Use and Health, 2017 and 2018.

61 Substance Abuse and Mental Health Services Administration. "Table A.2. Spending by Payer: Levels and Percent Distribution for Mental Health and Substance Abuse (MHSA), Mental Health (MH), Substance Abuse (SA), Alcohol Abuse (AA), Drug Abuse (DA), and All-Health, 2014." *Behavioral Health Spending & Use Accounts, 1986–2014*. HHS Publication No. SMA-16-4975, 2016.

and legal, and corrections, 2) victim costs, and 3) productivity lost as a result of time spent in jail or prison rather than working.

Figure A10.6 displays the educational attainment of the incarcerated population in the U.S. Data are derived from the breakdown of the inmate population by education level in federal, state, and local prisons as provided by the U.S. Census Bureau.⁶²

Victim costs comprise material, medical, physical, and emotional losses suffered by crime victims. Some of these costs are hidden, while others are available in various databases. Estimates of victim costs vary widely, attributable to differences in how the costs are measured. The lower end of the scale includes only tangible out-of-pocket costs, while the higher end includes intangible costs related to pain and suffering.⁶³

Yet another measurable cost is the economic productivity of people who are incarcerated and are thus not employed. The measurable productivity cost is simply the number of additional incarcerated people, who could have been in the labor force, multiplied by the average income of their corresponding education levels.

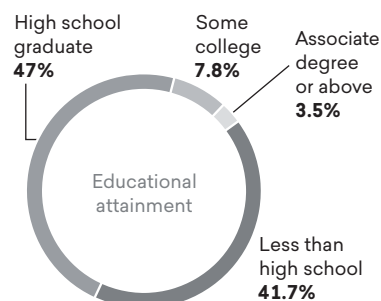
Income assistance

Statistics show that as education levels increase, the number of applicants for government-funded income assistance such as welfare and unemployment benefits declines. Welfare and unemployment claimants can receive assistance from a variety of different sources, including Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Supplemental Security Income (SSI), and unemployment insurance.⁶⁴

Figure A10.7 relates the breakdown of TANF recipients by education level, derived from data provided by the U.S. Department of Health and Human Services.⁶⁵ As shown, the demographic characteristics of TANF recipients are weighted heavily towards the less than high school and high school categories, with a much smaller representation of individuals with greater than a high school education.

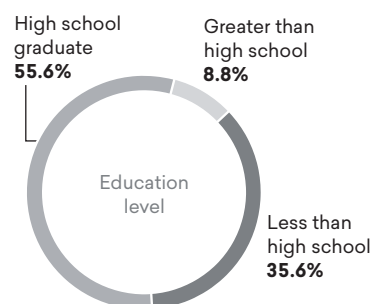
Unemployment rates also decline with increasing levels of education, as illustrated in Figure A10.8. These data are provided by the Bureau of Labor Statistics.⁶⁶ As shown, unemployment rates range from 5.4% for those with less than a high school diploma to 1.9% for those at the graduate degree level or higher.

Figure A10.6:
EDUCATIONAL ATTAINMENT OF
THE INCARCERATED POPULATION



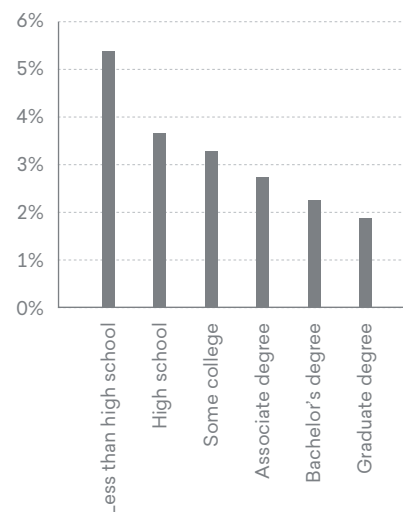
Source: Derived from data provided by the U.S. Census Bureau.

Figure A10.7:
BREAKDOWN OF TANF RECIPIENTS
BY EDUCATION LEVEL



Source: U.S. Department of Health and Human Services, Office of Family Assistance.

Figure A10.8: UNEMPLOYMENT BY
EDUCATION LEVEL



Source: Bureau of Labor Statistics.

62 U.S. Census Bureau. "Educational Characteristics of Prisoners: Data from the ACS." 2011.

63 McCollister, Kathryn E., Michael T. French, and Hai Fang. "The Cost of Crime to Society: New Crime-Specific Estimates for Policy and Program Evaluation." *Drug and Alcohol Dependence* 108, no. 1-2 (April 2010): 98-109.

64 Medicaid is not considered in this analysis because it overlaps with the medical expenses in the analyses for smoking, alcohol dependence, obesity, depression, and drug abuse. We also exclude any welfare benefits associated with disability and age.

65 U.S. Department of Health and Human Services, Office of Family Assistance. "Characteristics and Financial Circumstances of TANF Recipients, Fiscal Year 2018."

66 Bureau of Labor Statistics. "Table 7. Employment status of the civilian noninstitutional population 25 years and over by educational attainment, sex, race, and Hispanic or Latino ethnicity." Current Population Survey, Labor Force Statistics, Household Data Annual Averages, 2019.