

**Board of Trustees Committee Meeting  
Tuesday, March 05, 2019 6:00 PM  
District Office, Board Room, 3801 Market Street  
Riverside CA 92501**

**ORDER OF BUSINESS****Pledge of Allegiance**

Anyone who wishes to make a presentation to the Board on an agenda item is requested to please fill out a "REQUEST TO ADDRESS THE BOARD OF TRUSTEES" card, available from the Public Affairs Officer. However, the Board Chairperson will invite comments on specific agenda items during the meeting before final votes are taken. Please make sure that the Secretary of the Board has the correct spelling of your name and address to maintain proper records. Comments should be limited to five (5) minutes or less. (This time limit will be doubled for members of the public utilizing a translator to ensure the non-English speaker receives the same opportunity to directly address the Board, unless simultaneous translation equipment is used.)

Anyone who requires a disability-related modification or accommodation in order to participate in any meeting should contact the Chancellor's Office at (951) 222-8801 and speak to an Executive Administrative Assistant as far in advance of the meeting as possible.

Any public records relating to an open session agenda item that is distributed within 72 hours prior to the meeting is available for public inspection at the Riverside Community College District Chancellor's Office, 3rd Floor, 3801 Market Street, Riverside, California, 92501 or online at [www.rccd.edu/administration/board](http://www.rccd.edu/administration/board).

**I. COMMENTS FROM THE PUBLIC****II. PUBLIC HEARING****III. CHANCELLOR'S REPORT****III.A. [Chancellor's Communications](#)  
*Information Only*****III.B. [Special Board Meeting and Board of Trustees Retreat](#)  
*Information Only*****IV. BOARD COMMITTEE REPORTS**

IV.A. [Teaching & Learning - 2018 Student Success Scorecard Information Only](#)  
[Scorecard Presentation 2019 BOT \(02.25.19 final\).pdf](#)

IV.B. [Resources - Agreement with the City of Riverside for Dispatch Services through the Riverside Police Department](#)  
*The Committee to review the agreement between Riverside Community College District and the City of Riverside for dispatch services through the Riverside Police Department for the term July 1, 2019 through June 30, 2022.*  
[03052019\\_Presentation - Dispatch Services Agreement .pdf](#)  
[03052019\\_RPD RCCD Dispatch Services Agreement.pdf](#)

V. OTHER BUSINESS

VI. CLOSED SESSION

VI.A. [Conference with Legal Counsel - Anticipated Litigation](#)  
[Initiation of Litigation Pursuant to Paragraph \(4\) of Subdivision \(d\) of Government Code Section 54956.9 - One Potential Case](#)  
*Recommended Action to be Determined*

VII. ADJOURNMENT

## Board of Trustees Committee Meeting (III.A)

Meeting	March 5, 2019
Agenda Item	Other Items (III.A)
Subject	Chancellor's Communications
College/District	
Funding	N/A
Recommended Action	Information Only

---

### Background Narrative:

Chancellor will share general information to the Board of Trustees, including federal, state and local interests and District information.

Prepared By: Wolde-Ab Isaac, Chancellor

## Board of Trustees Committee Meeting (III.B)

Meeting	March 5, 2019
Agenda Item	Other Items (III.B)
Subject	Special Board Meeting and Board of Trustees Retreat
College/District	
Funding	N/A
Recommended Action	Information Only

---

### Background Narrative:

Announcement of a Special Board Meeting and Board of Trustee Retreat to be held on Saturday, March 9, 2019; 9:00 a.m.; at the District Office.

Prepared By: Wolde-Ab Isaac, Chancellor

## Board of Trustees Committee Meeting (IV.A)

Meeting	March 5, 2019
Agenda Item	Teaching and Learning (IV.A)
Subject	Teaching & Learning - 2018 Student Success Scorecard
College/District	
Funding	N/A
Recommended Action	Information Only

---

### Background Narrative:

Presented for the Board's review and consideration is the Student Success Scorecard (SSS) issued by the California Community Colleges Chancellor's Office in March 2018. The report's objective is to inform policymakers, local college officials, elected boards and the public about college-specific performance. This presentation will highlight Riverside Community College District's findings compared to the State of California, over the most recent five cohorts, and where available, present recent college-based comparable data.

Prepared By: Dr. Susan Mills, Vice Chancellor, Educational Services and Strategic Planning  
David Torres, Dean, Institutional Research and Strategic Planning

# 2018 Student Success Scorecard: Riverside Community College District

---

DAVID TORRES, DEAN INSTITUTIONAL RESEARCH & STRATEGIC PLANNING  
RCCD BOARD OF TRUSTEES - TEACHING AND LEARNING COMMITTEE  
MARCH 5, 2019



# Background

- Assembly Bill 1417 (2004) mandated the creation of the performance measurement system for the California Community Colleges.
  - Accountability Reporting for the Community Colleges (ARCC Report)
- In 2012, the Student Success Task Force (SSTF) recommended implementing a new accountability framework.
  - This framework provides stakeholders with “clear and concise information on key student progress and success metrics in order to improve performance.”
  - Using the ARCC report as a model, the SSTF created the Student Success Scorecard
- Available online at [scorecard.cccco.edu](https://scorecard.cccco.edu)

# Format of this presentation:

- State and district rates for the past five cohorts
- Two years' official college-based data available
  - Since the measures are cohort-based with a six-year time frame, the most recent Scorecard cohort started in 2011-12.
  - As the Chancellor's Office recognizes the three separate colleges beginning in 2010, there are only two years of official results available.



## Caveat 1: Scorecard performance indicators are based on student subgroups

- Students must meet criteria for group inclusion.

## Caveat 2: Scorecard performance indicators are based on older, long-term cohorts

- All Scorecard measures are cohort-based, with each cohort lasting 6 years.
- The most recent cohort began in AY 2011-12, ending in AY 2016-17.
- Many college initiatives started after 2010-11 and the effects of these efforts are not reflected in the present report.

# Organization of Online Scorecard

## Current College Profile

- Demographics

## Completion Metrics

- Degree/Transfer
- Persistence
- 30 Units

## CTE Metrics

- CTE Completions
- Skills Builders

## Math & English / ESL Metrics

- Remedial/ESL
- Transfer Level Achievement

# Completion Metrics...

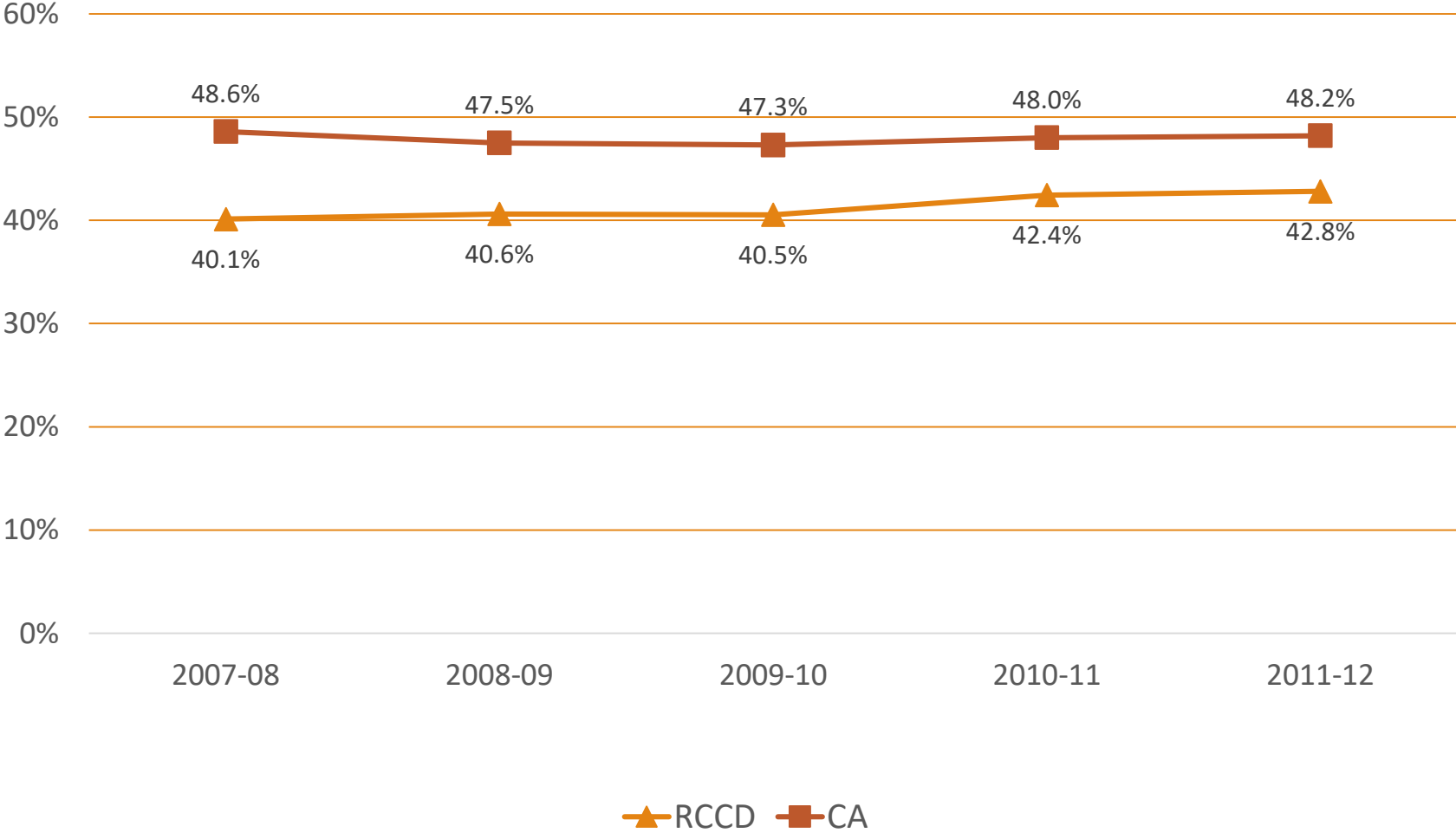
## Degree / Transfer:

Percentage of

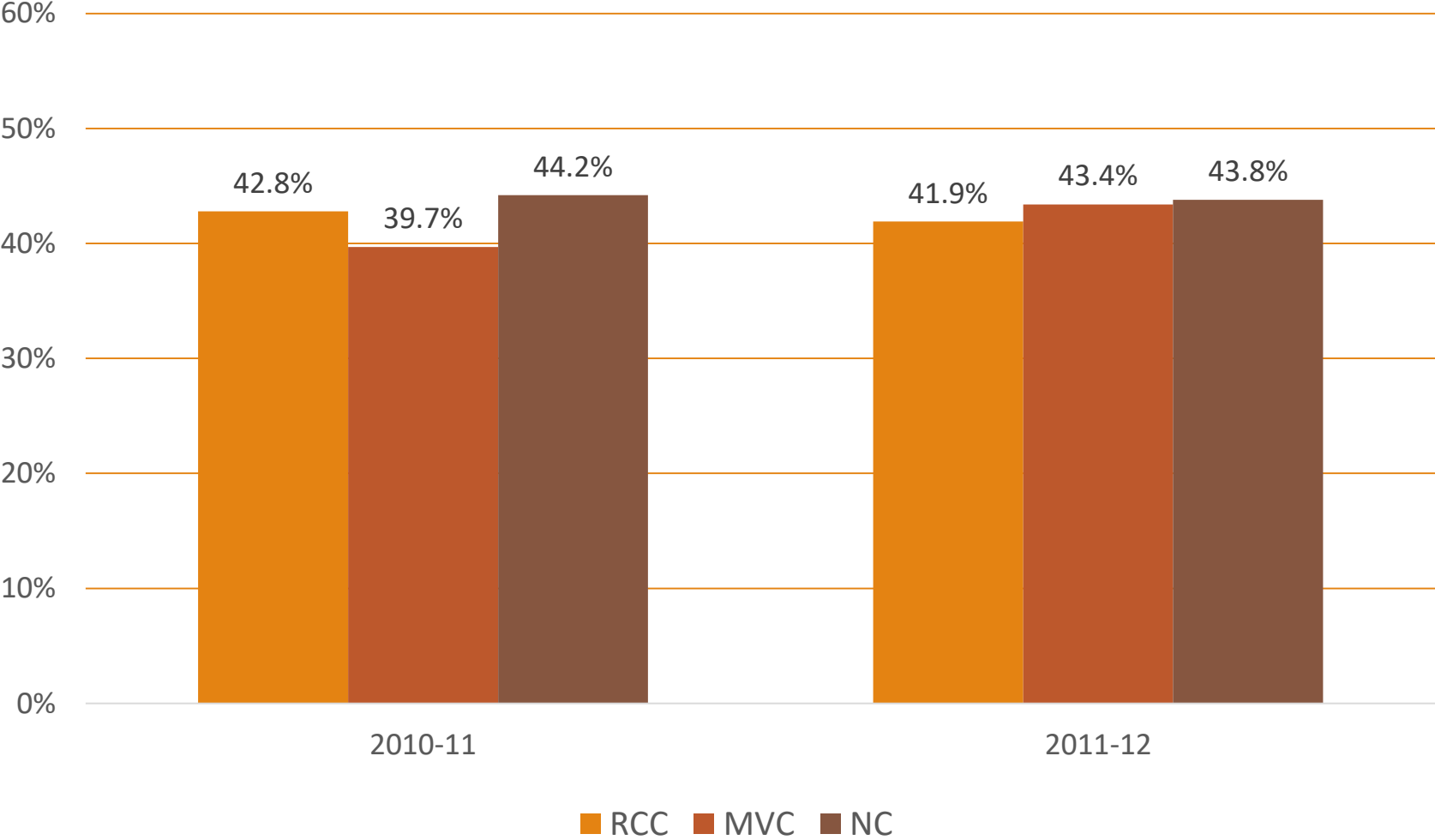
- degree, certificate and/or transfer-seeking students\* starting first time in the cohort year & tracked for six years
- completed a degree, certificate or transfer-related outcomes.

*\*Student attempted any level of Math or English in the first three years and earned 6 units.*

# Completion Metrics: State and District Rates



# Completion Metrics: RCCD College Rates

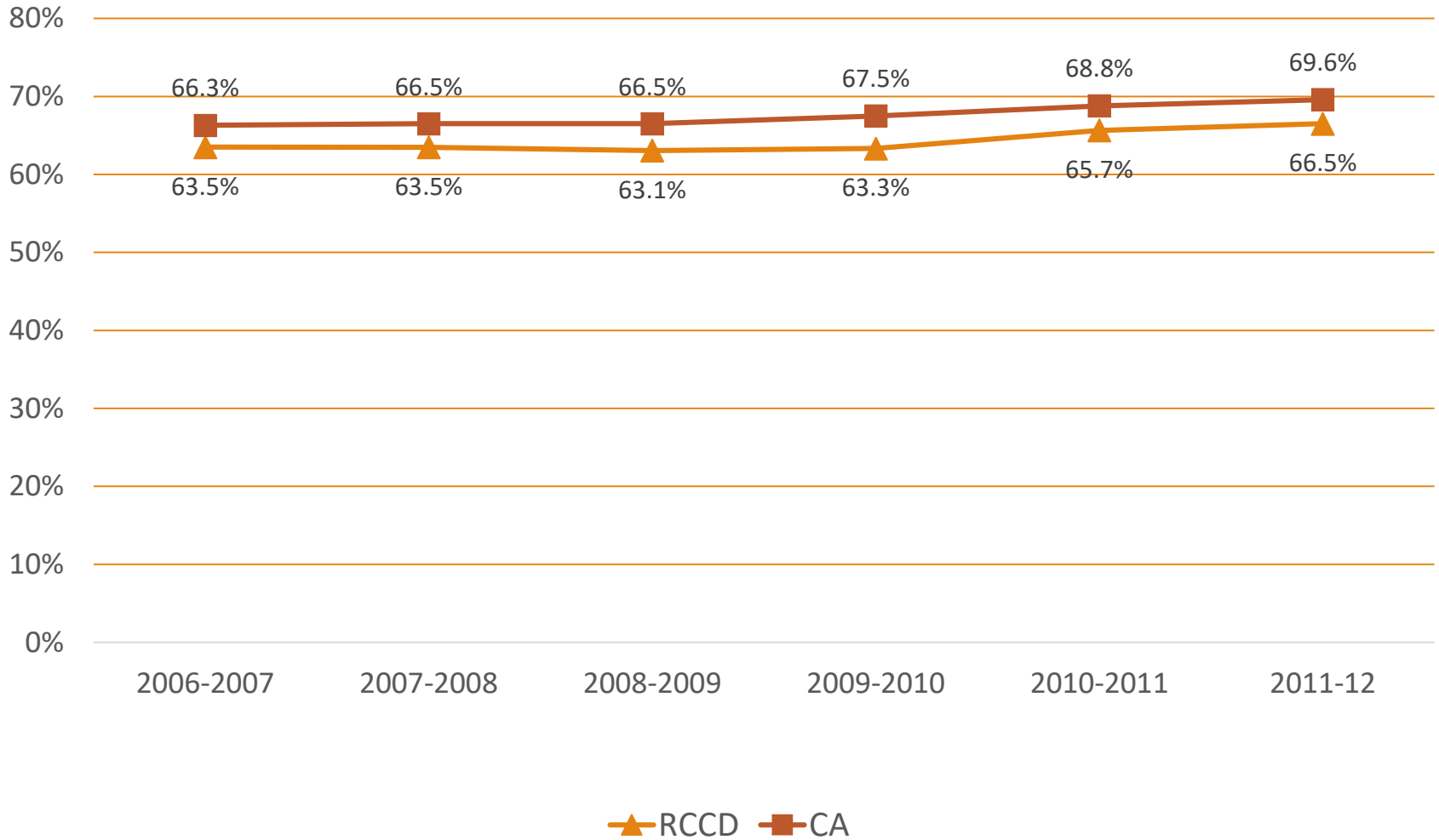


# Completion Metrics: 30 Units

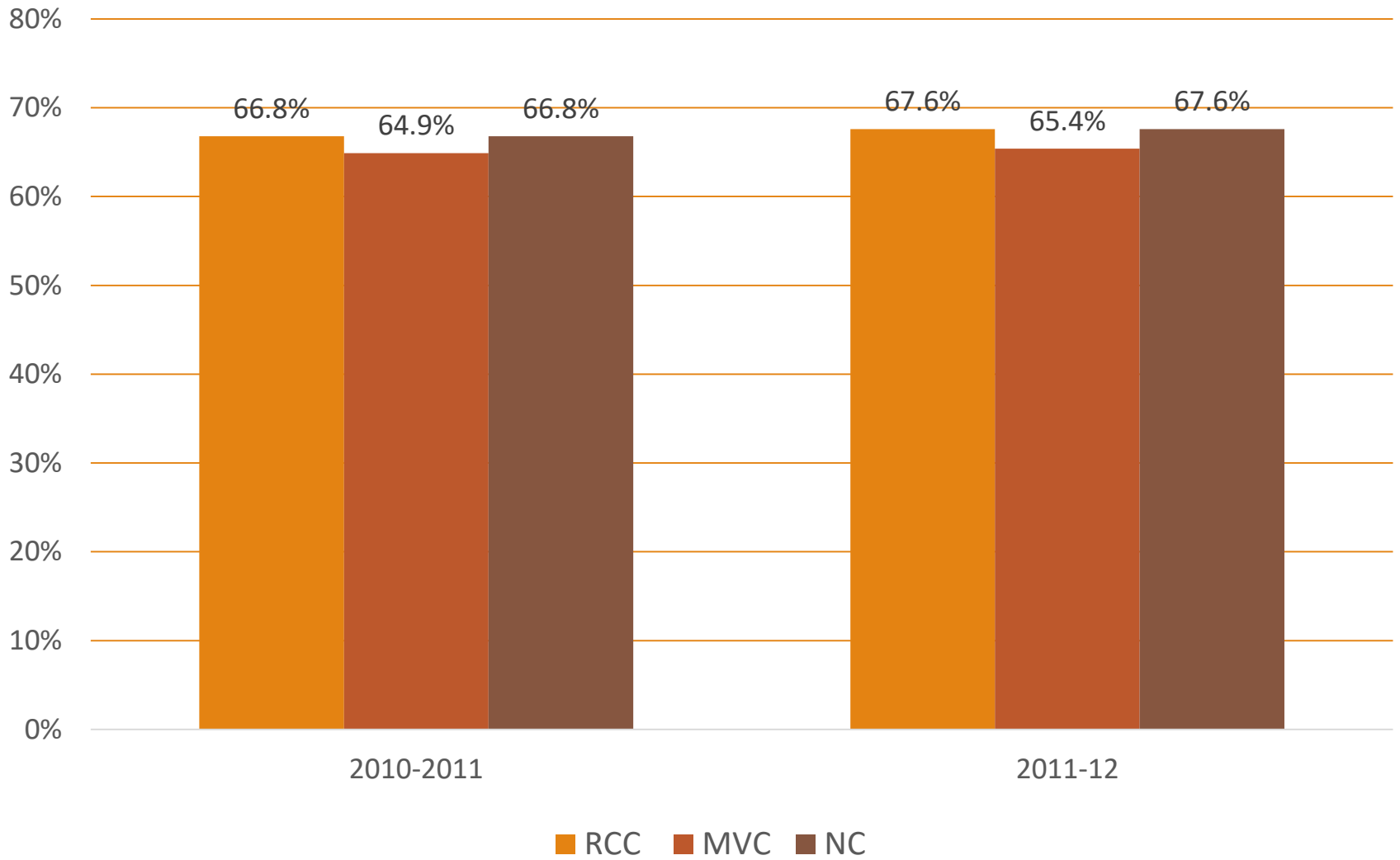
- Percentage of degree, certificate and/or transfer-seeking students\* tracked for six years
- who achieved at least 30 units.

*\*Student attempted any level of Math or English in the first three years and earned 6 units.*

# Completion Metrics: 30 Units State and District Rates



# Completion Metrics: 30 Units RCCD District Rates



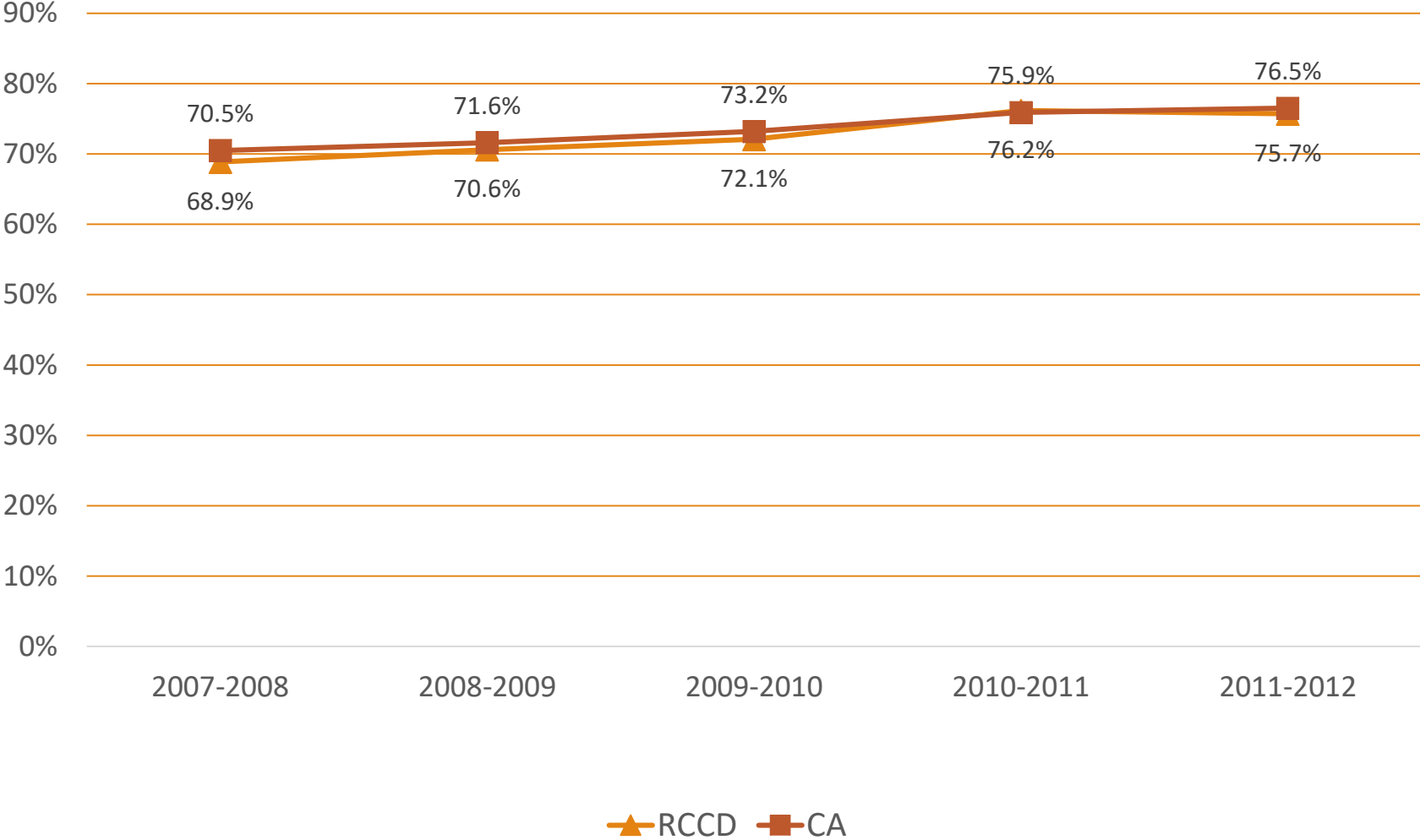


# Completion Metrics: Persistence

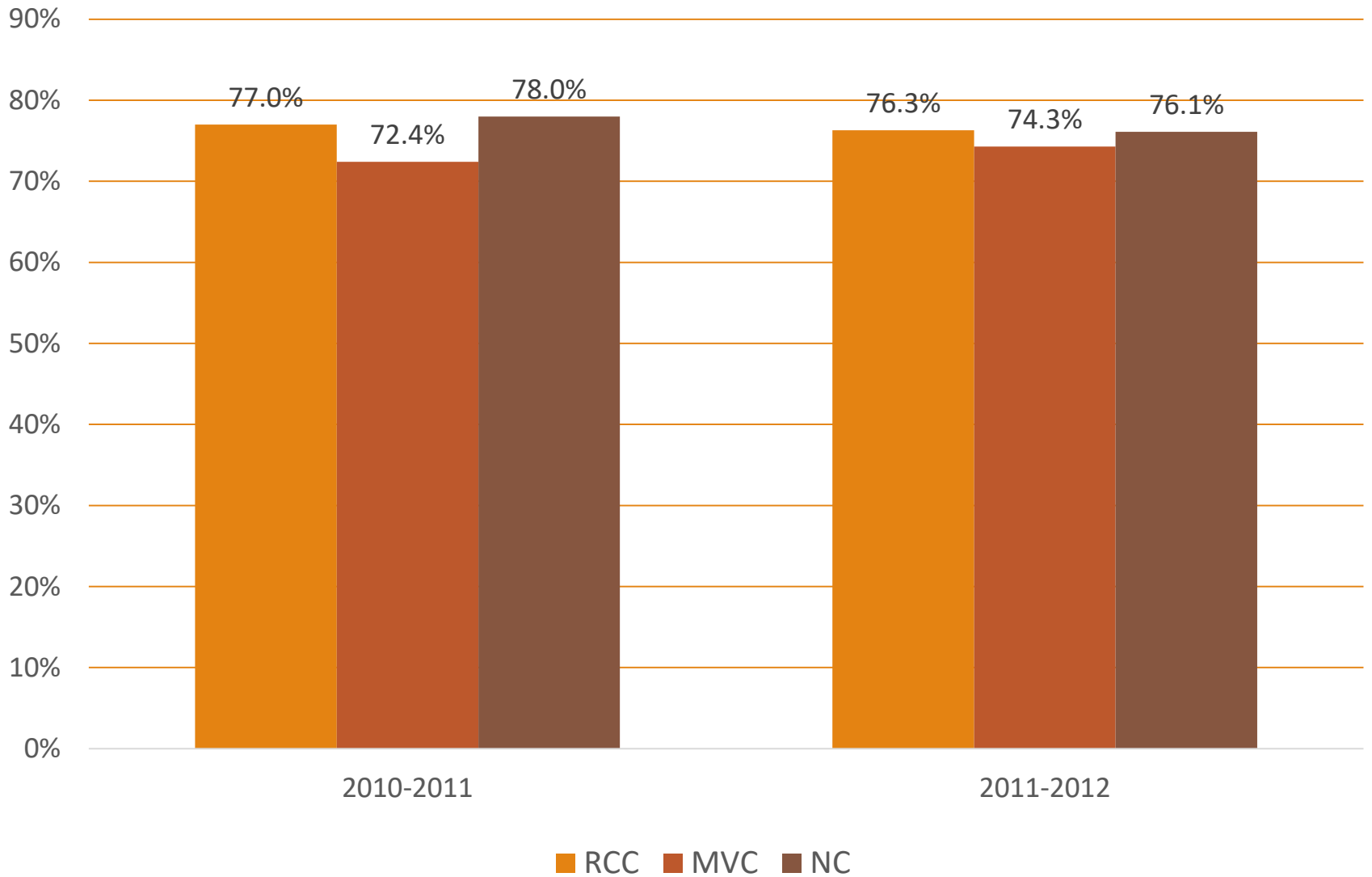
- Percentage of degree, certificate and/or transfer-seeking students tracked for six years
- enrolled in the first three consecutive terms.

*\*Student attempted any level of Math or English in the first three years and earned 6 units.*

# Completion Metrics: State and District Rates



## Completion Metrics: RCCD College Rates



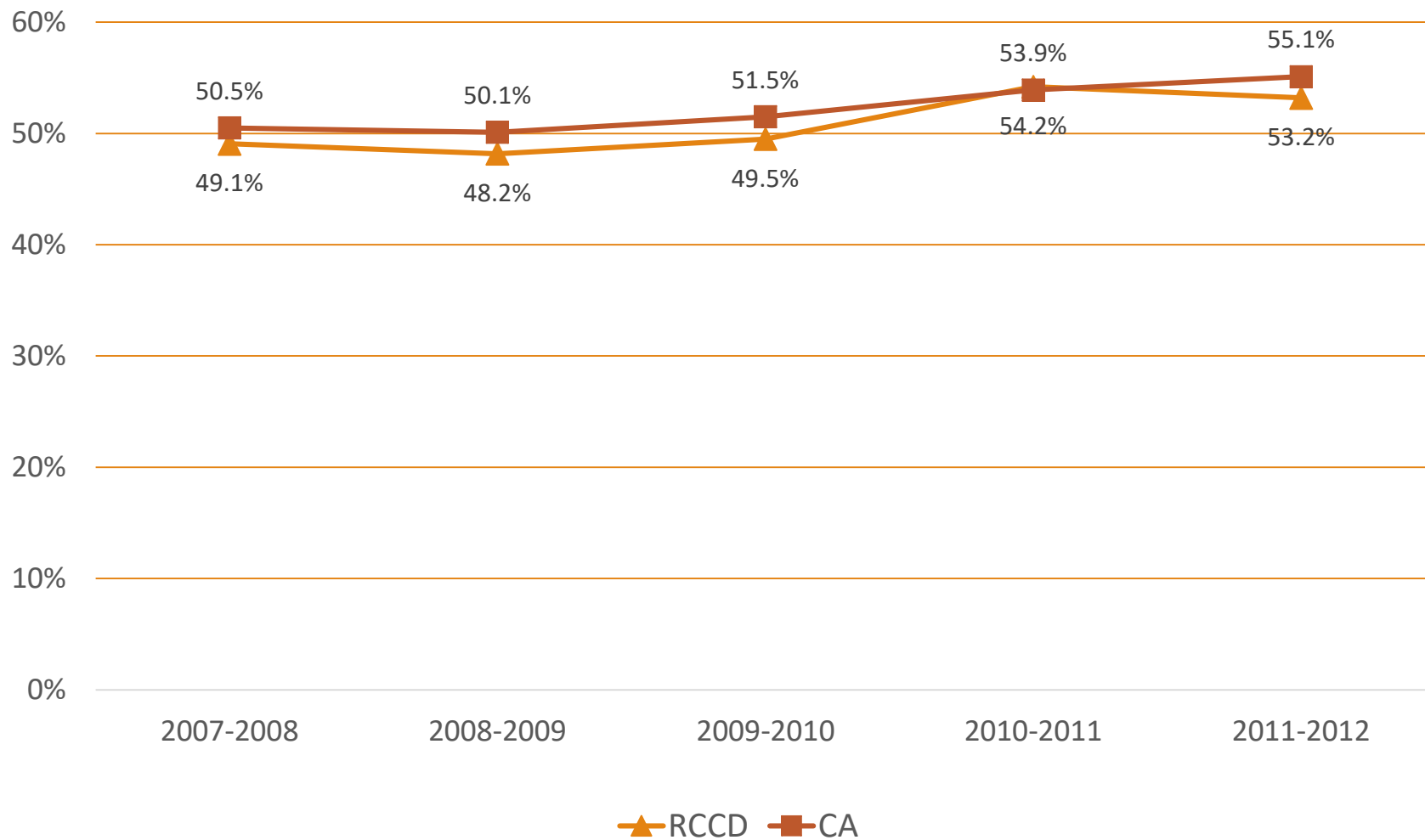
# CTE Metrics...

## Career Technical Education

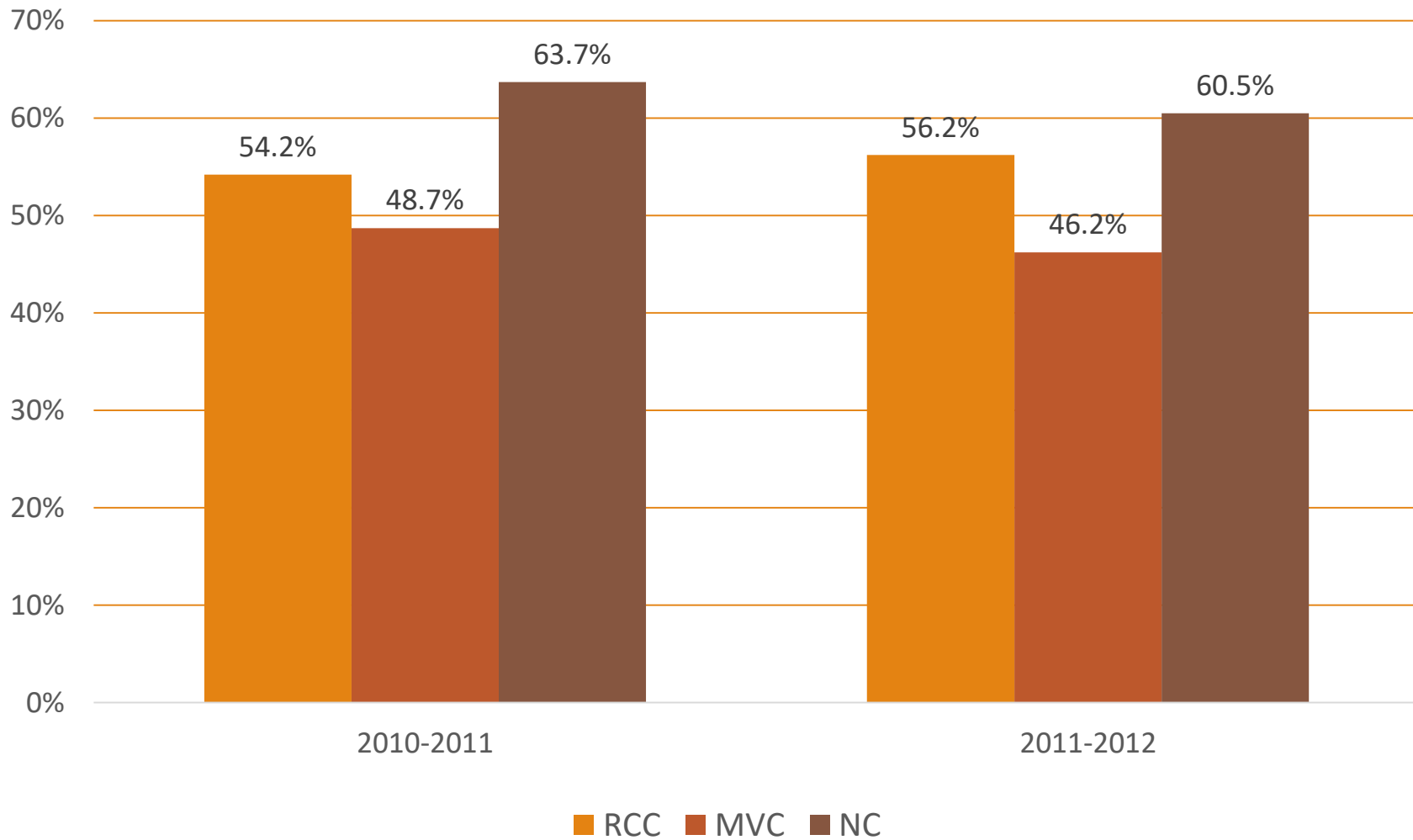
Percentage of

- students tracked for six years who started first time in the cohort year
- completing more than eight units in courses classified as career technical education (*coded as clearly or advanced occupational or apprentice*)
- in a single discipline (2 digit TOP code)
- and completed a degree, certificate or transferred.

## CTE Metrics: State and District College Rates



## CTE Metrics: RCCD College Rates



# CTE Metric: Skill Builders

**Metric: Increase in earnings from 1 year before to 1 year after college attendance for all students in the cohort.**

- Students must:
  - take least .5 higher-level CTE units during academic year, and
  - have a valid SSN for wage data match.
- Student must not for one year:
  - be enrolled anywhere in the system
  - earn an award / transfer during the year of enrollment
  - fail any CTE coursework during the year of enrollment.

## Caveats:

- Not all students earning wages will be found in the EDDUI\* wage data.
- No guarantee the student is actually employed in a related-field.

\*Employment Development Department Unemployment Insurance

# RCC "Skills Builder" Students: Median % Earnings Change

## Skills Builder

[Click here to view trend data](#)

The median percentage change in wages for students who completed higher level CTE coursework in 2014-2015 and left the system without receiving any type of traditional outcome such as transfer to a four year college or completion of a degree or certificate.

### Median Earnings Change

**+46.4%**

N=797

Disciplines with the highest enrollment	Median % Change	Total N
Computer Information Systems	34.5%	111
Business and Commerce, General	45.5%	108
Business Administration	31.2%	77
Automotive Technology	124.4%	59
Administration of Justice	47.1%	58
Accounting	18.9%	51
Office Technology/Office Computer Applications	26.2%	47
Child Development/Early Care and Education	56.4%	43
Applied Photography	57.6%	37
Welding Technology	43.1%	32

\*: Cohort fewer than 10 students



# MVC "Skills Builder" Students: Median % Earnings Change

## Skills Builder

[Click here to view trend data](#)

The median percentage change in wages for students who completed higher level CTE coursework in 2014-2015 and left the system without receiving any type of traditional outcome such as transfer to a four year college or completion of a degree or certificate.

### Median Earnings Change

**+42.6%**

N=732

Disciplines with the highest enrollment	Median % Change	Total N
Police Academy	60.4%	174
Probation and Parole	29.1%	113
Fire Technology	12.5%	97
Computer Information Systems	66.9%	64
Corrections	177.9%	60
Emergency Medical Services	81.5%	58
Fire Academy	25.4%	30
Business and Commerce, General	41.0%	26
Health Occupations, General	28.3%	26
Business Administration	-0.1%	19

\*: Cohort fewer than 10 students

# NC "Skills Builder" Students: Median % Earnings Change

## Skills Builder

[Click here to view trend data](#)

The median percentage change in wages for students who completed higher level CTE coursework in 2014-2015 and left the system without receiving any type of traditional outcome such as transfer to a four year college or completion of a degree or certificate.

### Median Earnings Change

**+34.0%**

N=344

Disciplines with the highest enrollment	Median % Change	Total N
Business Administration	29.5%	50
Accounting	42.1%	48
Computer Information Systems	36.5%	42
Real Estate	19.5%	40
Business and Commerce, General	38.0%	37
Drafting Technology	29.2%	28
Logistics and Materials Transportation	44.9%	23
Engineering Technology, General (requires Trigonometry)	11.3%	23
Computer Programming	35.5%	22
Electronic Game Design	74.1%	20

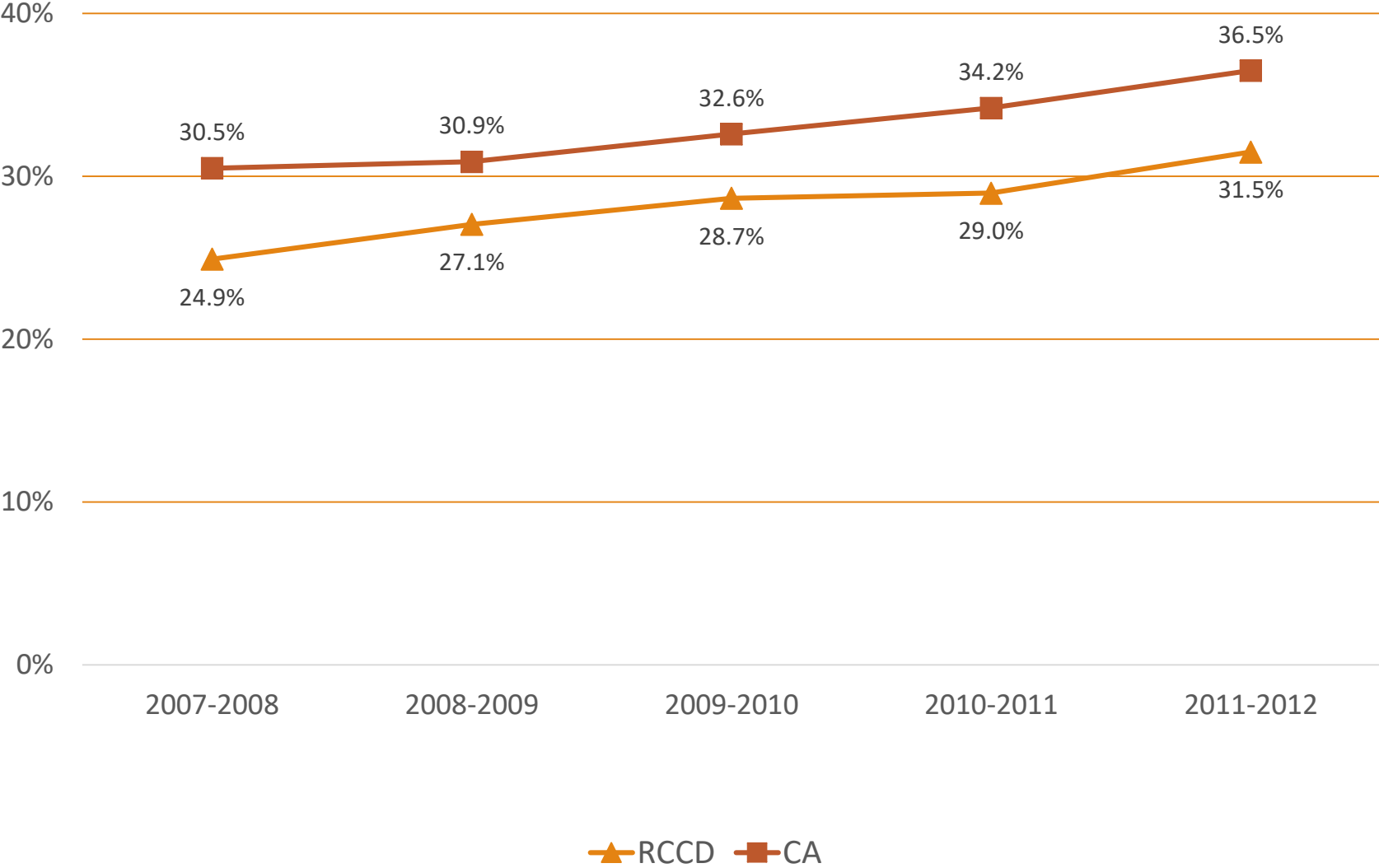
\*: Cohort fewer than 10 students

# Math & English/ESL Metrics

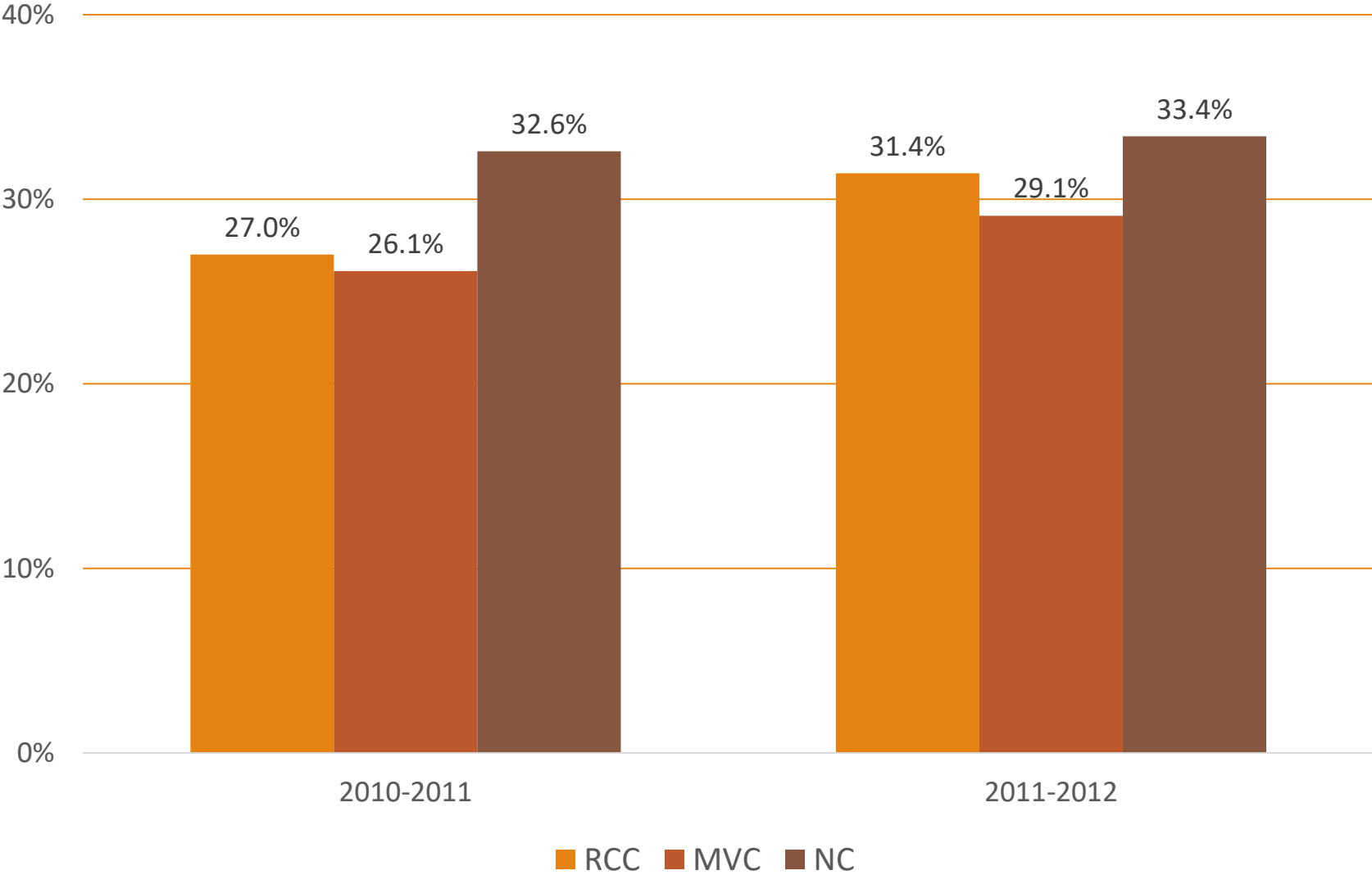
Percentage of first-time credit students

- tracked for six years
- below transfer level in English, mathematics, and/or ESL and
- completed a college-level course in the same discipline.

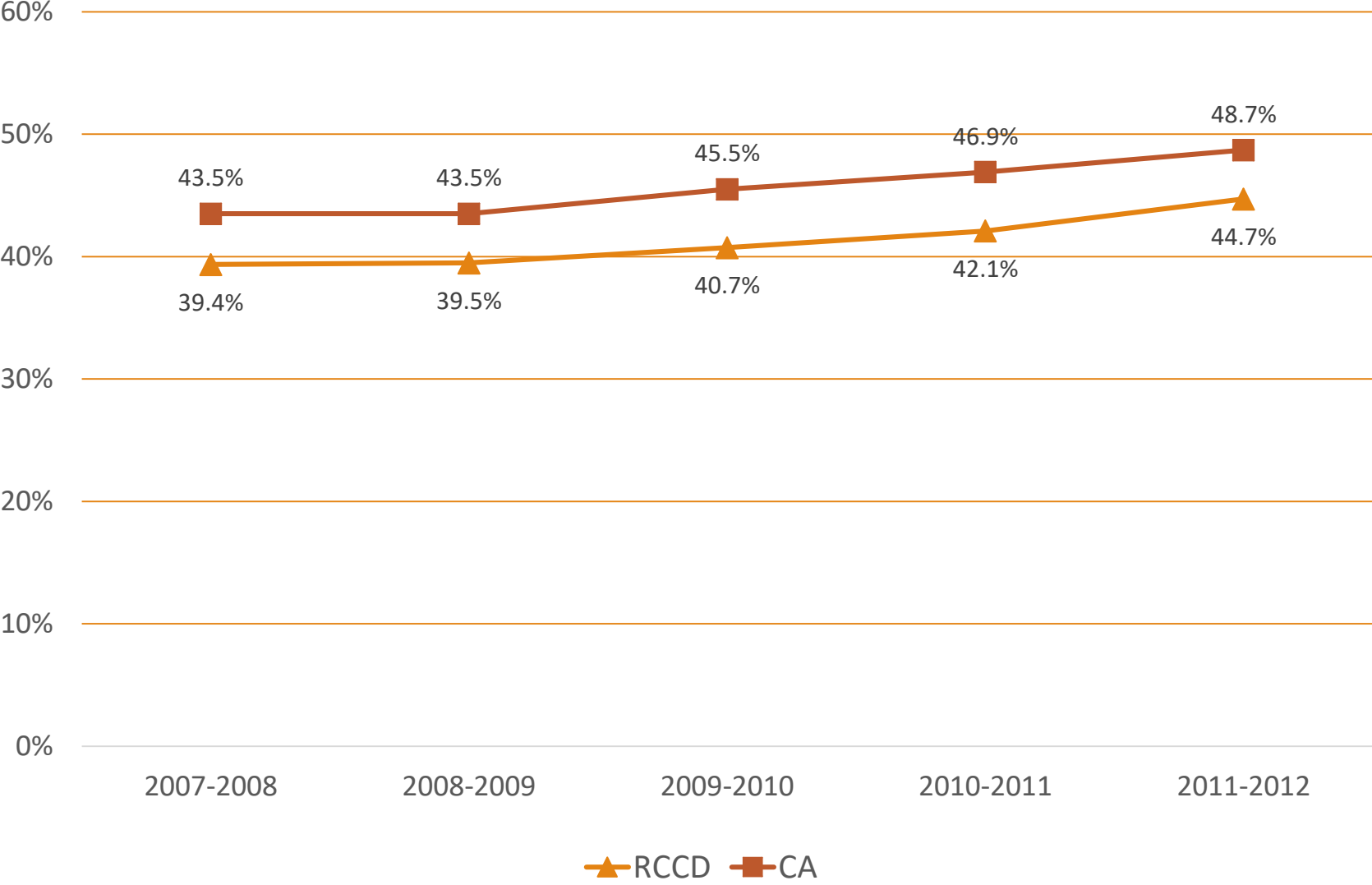
# Remedial Math Momentum Point: State and District Rates



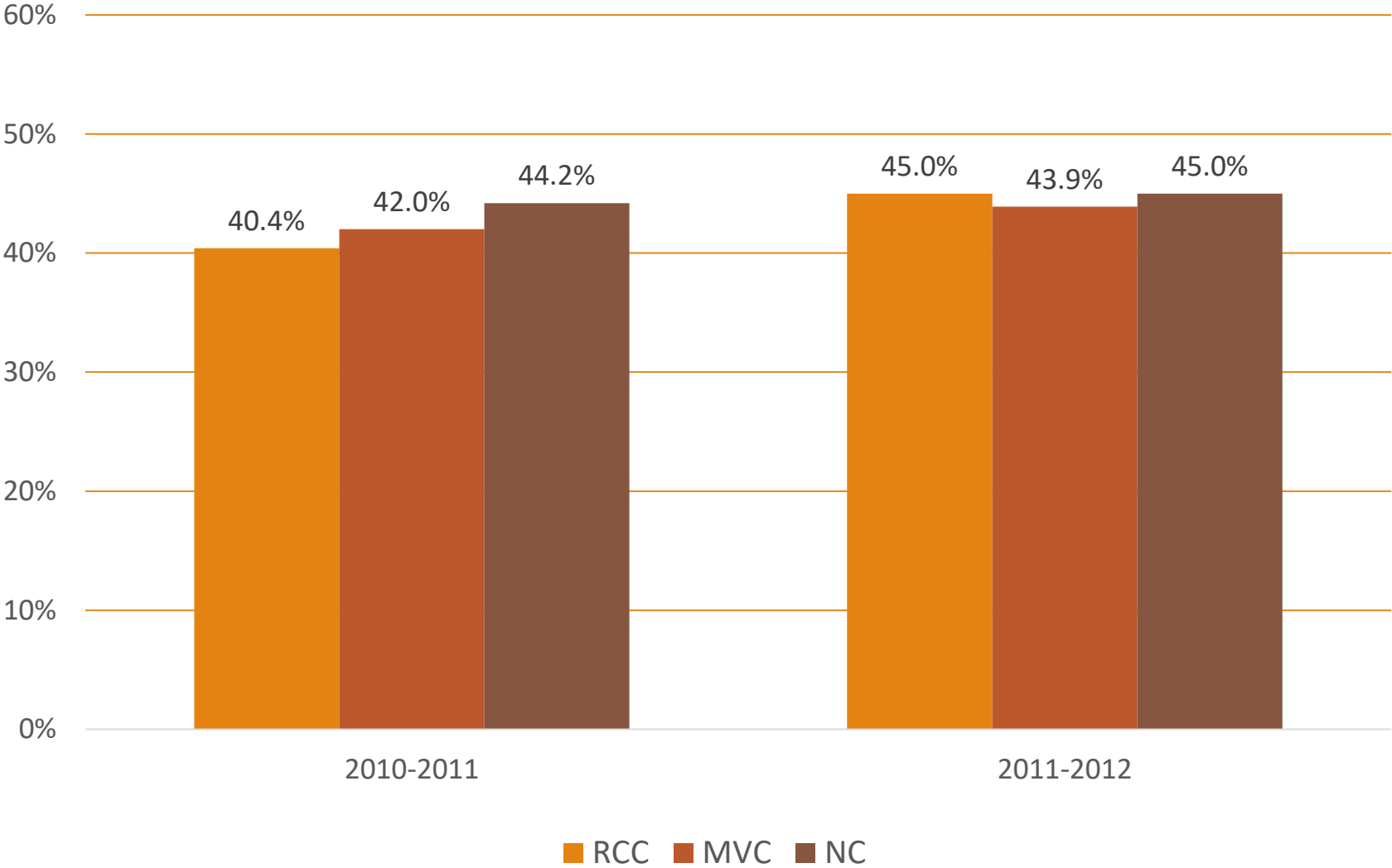
# Remedial Math Momentum Point: RCCD College Rates



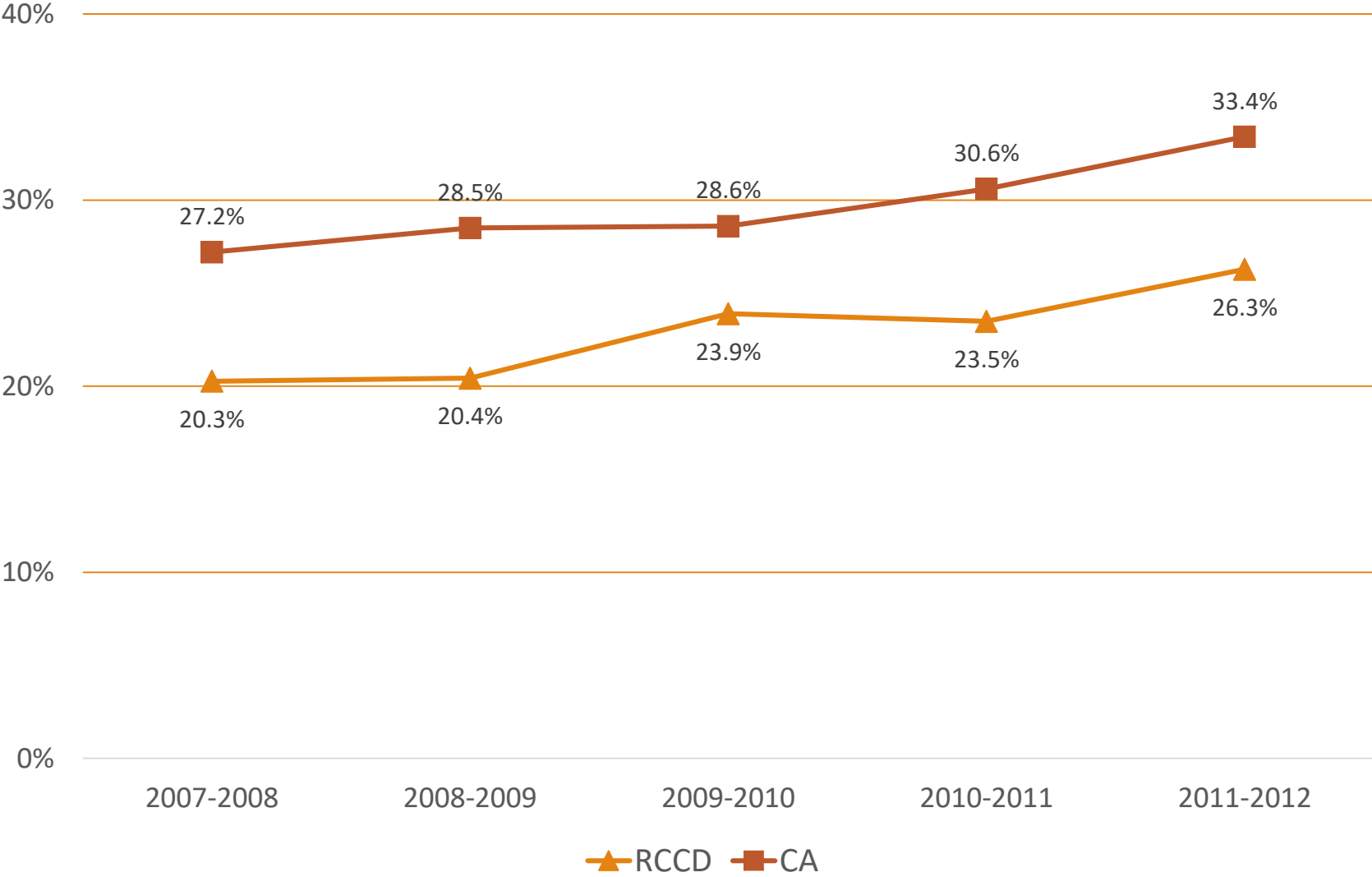
# Remedial English Momentum Point: State and District College Rates



# Remedial English Momentum Point: RCCD College Rates

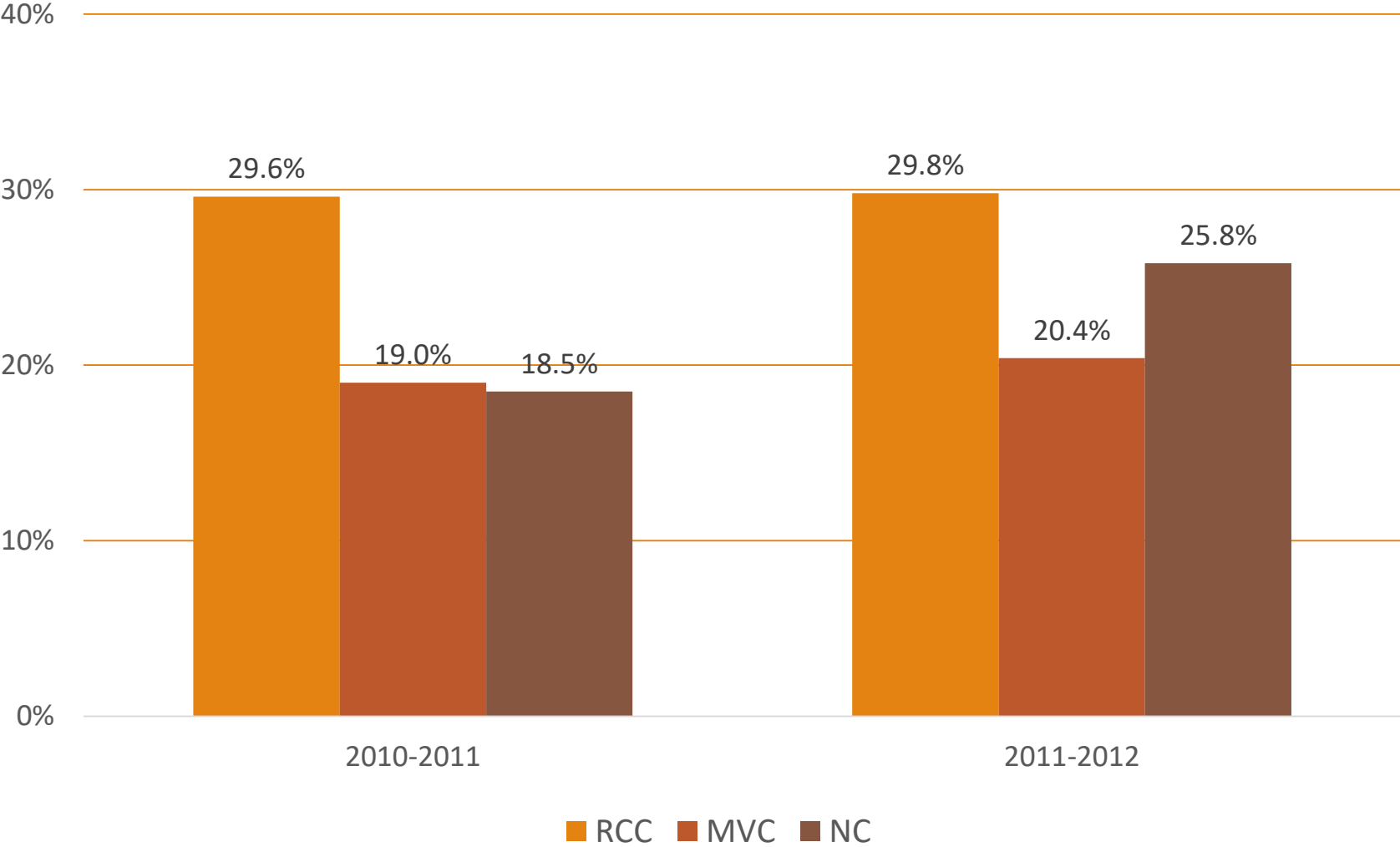


# Remedial ESL Momentum Point: State and District Rates





# Remedial ESL Momentum Point: RCCD College Rates

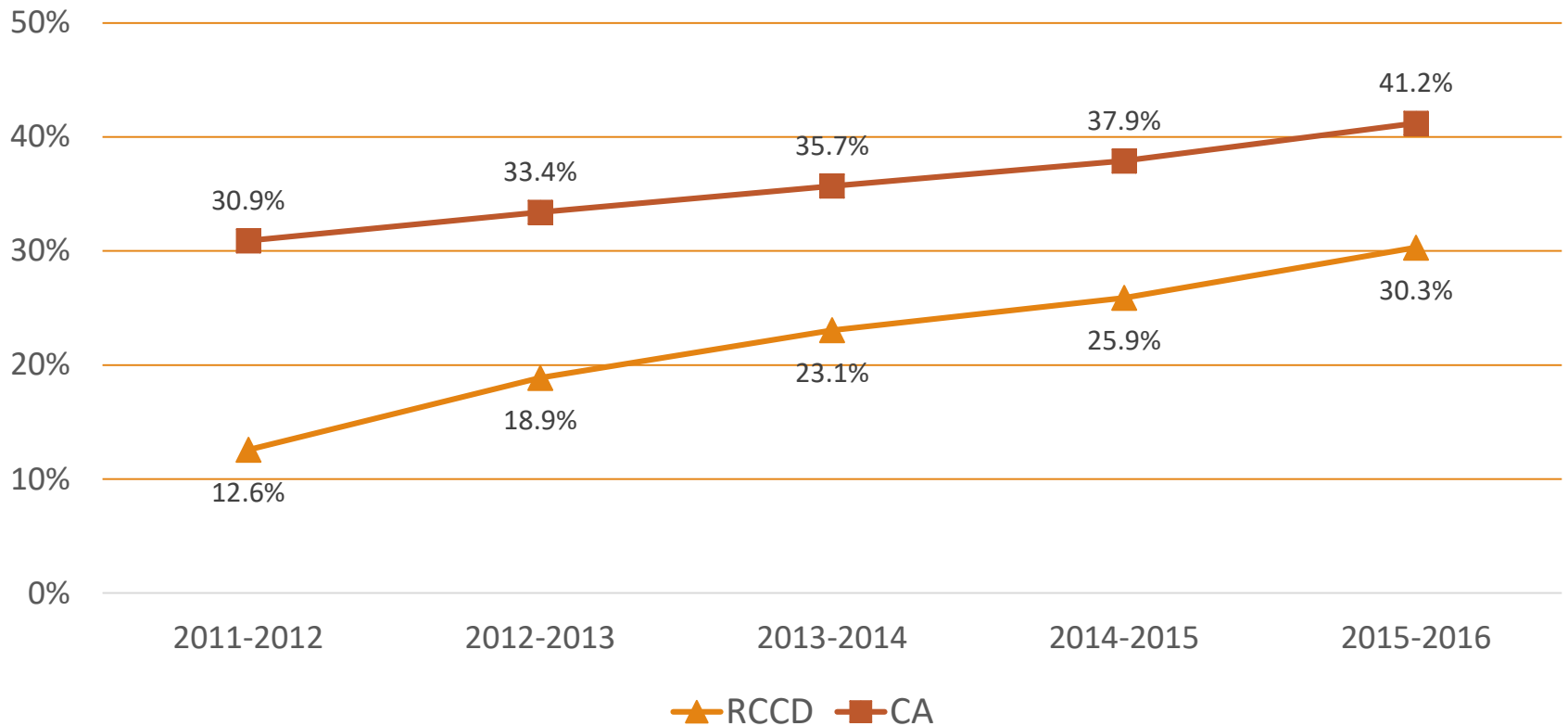


# Math & English/ESL Metrics Transfer Level Achievement:

The percent of first-time students in cohort year who

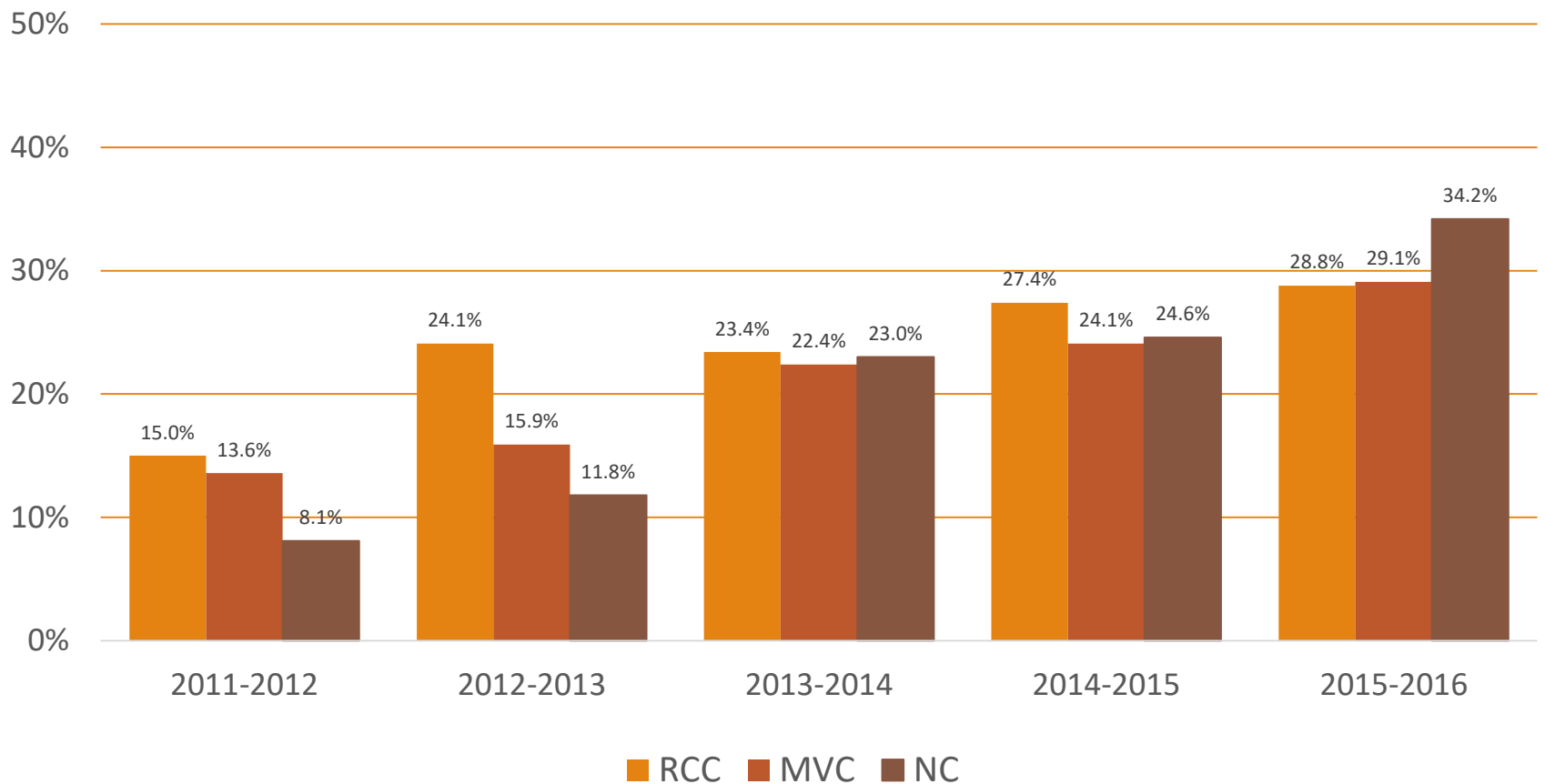
- complete 6 units and
- attempt any Math or English in their first year and
- complete a **transfer-level course** in Math or English in their first or second year.

# English 1 Yr. Momentum Point, State and District Rates



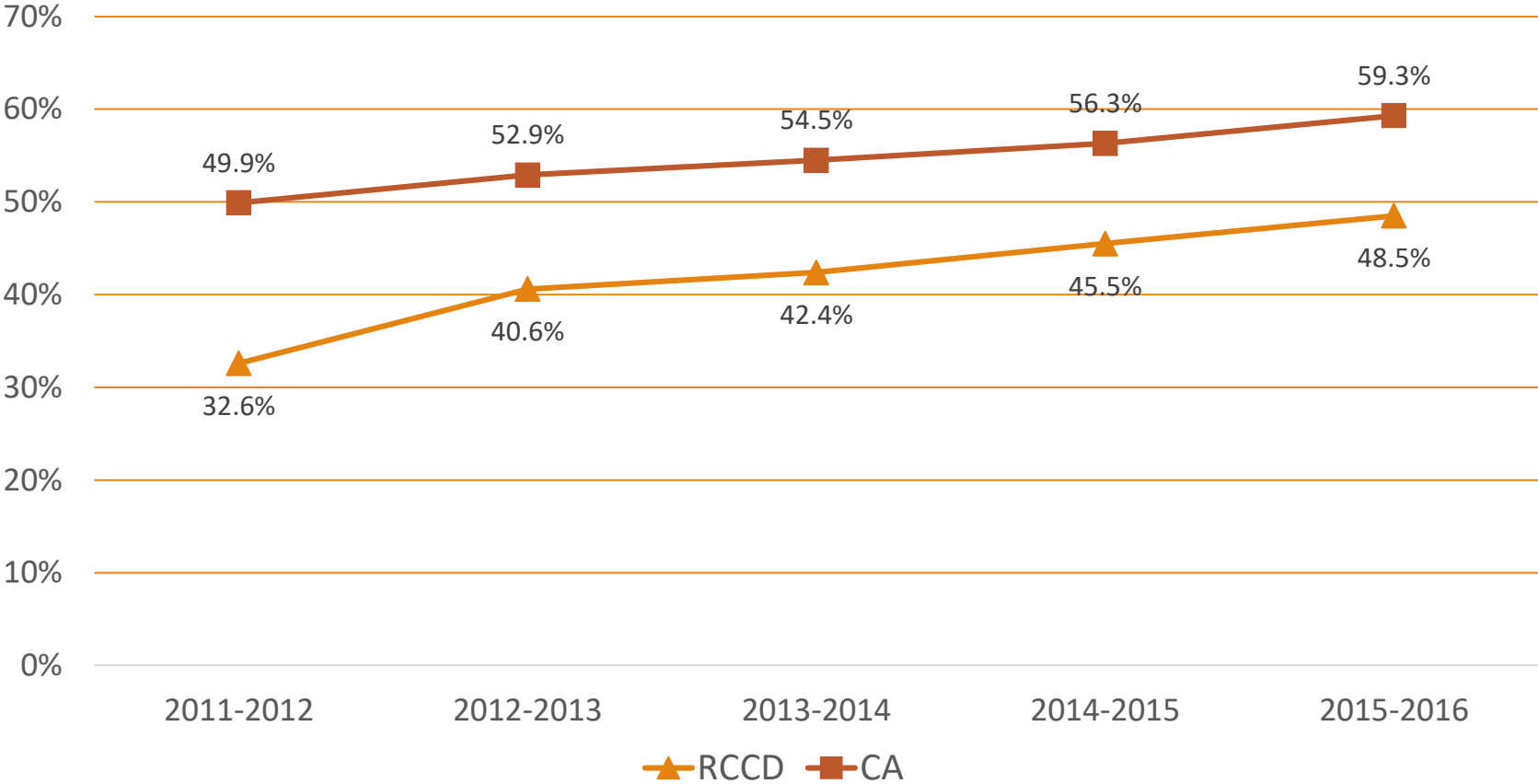
The percent of completion cohort students who complete a transfer-level course in English during their first year.

## English 1 Yr. Momentum Point, RCCD College Rates



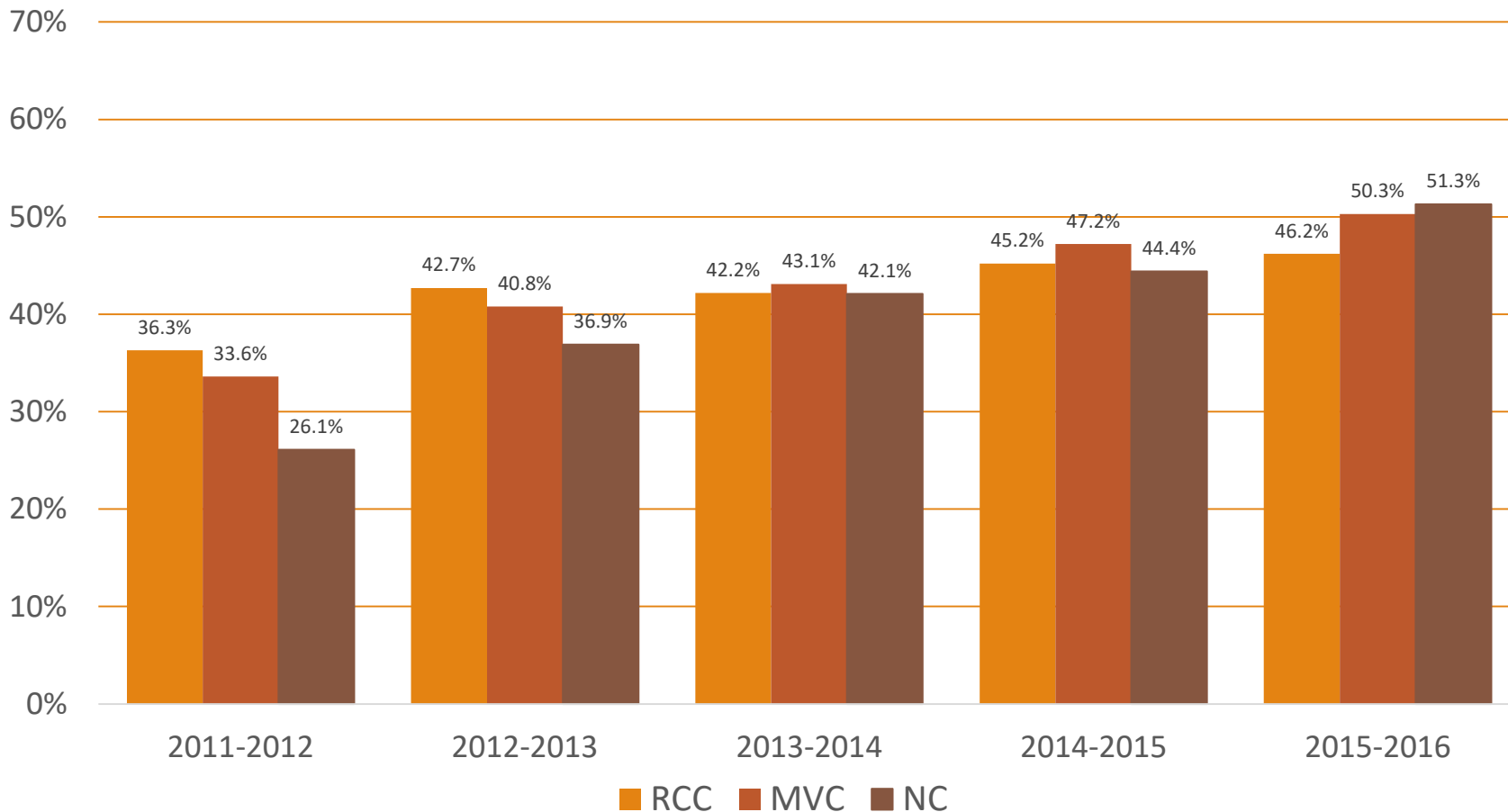
The percent of cohort students who complete a transfer-level course in English during their first year.

# English 2 Yr. Momentum Point, State and District Rates



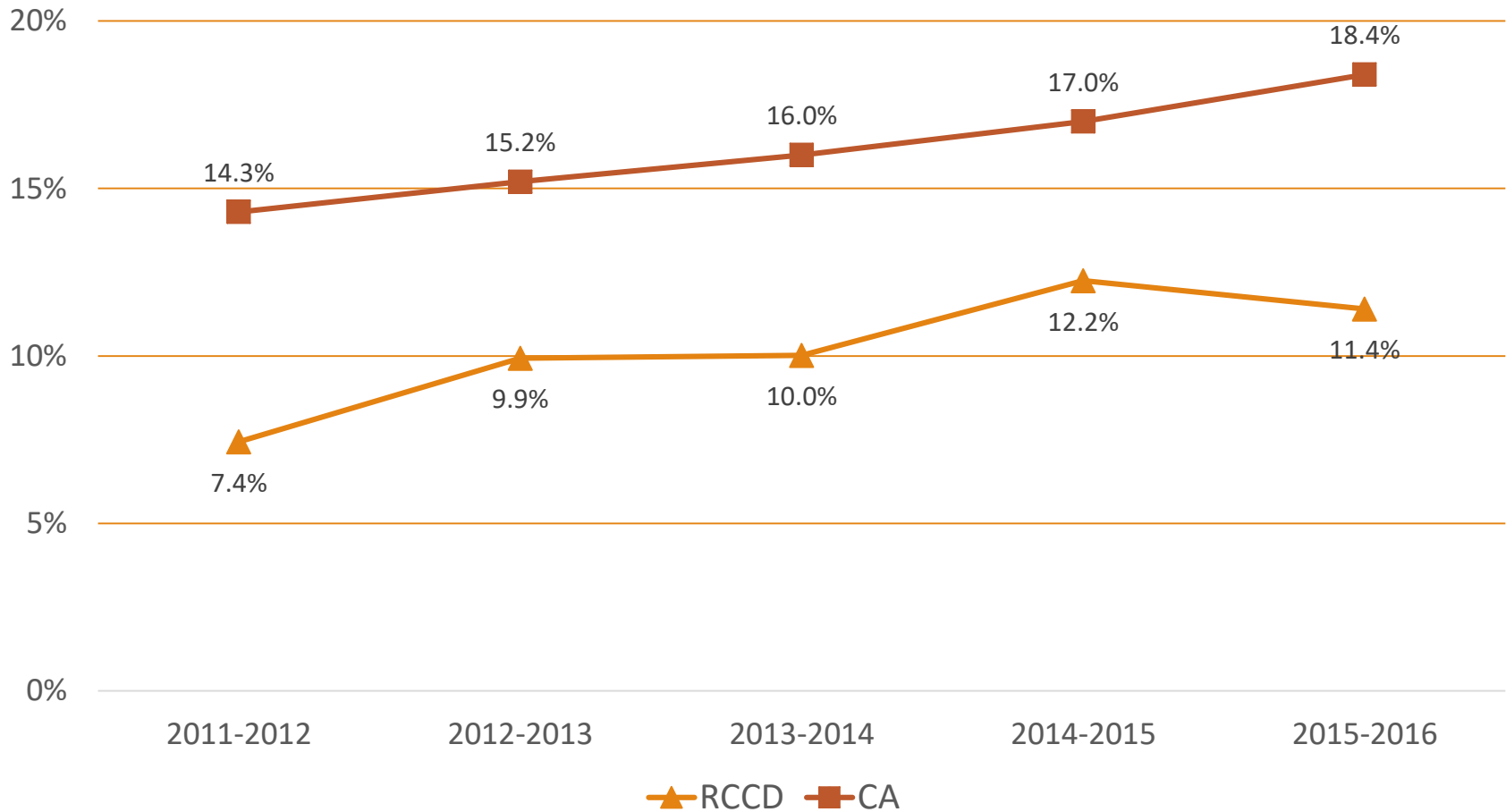
The percent of cohort students who complete a transfer-level course in English during their first 2 years (includes first year completions).

## English 2 Yr. Momentum Point, RCCD College Rates



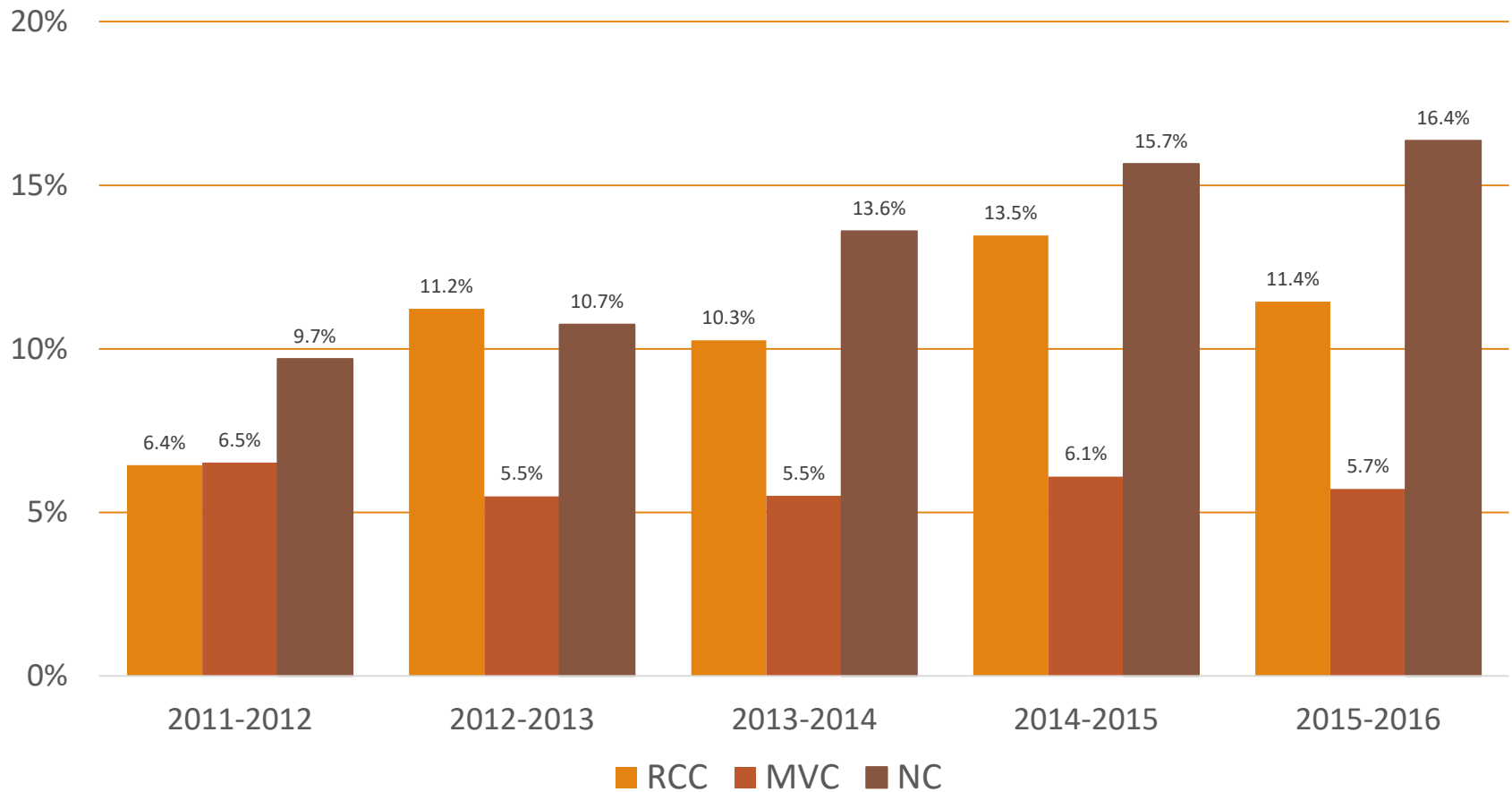
The percent of completion cohort students who complete a transfer-level course in English during their first 2 years.

## Math 1 Yr. Momentum Point: State and District Rates



The percent of cohort students who complete a transfer-level course in math during their first year.

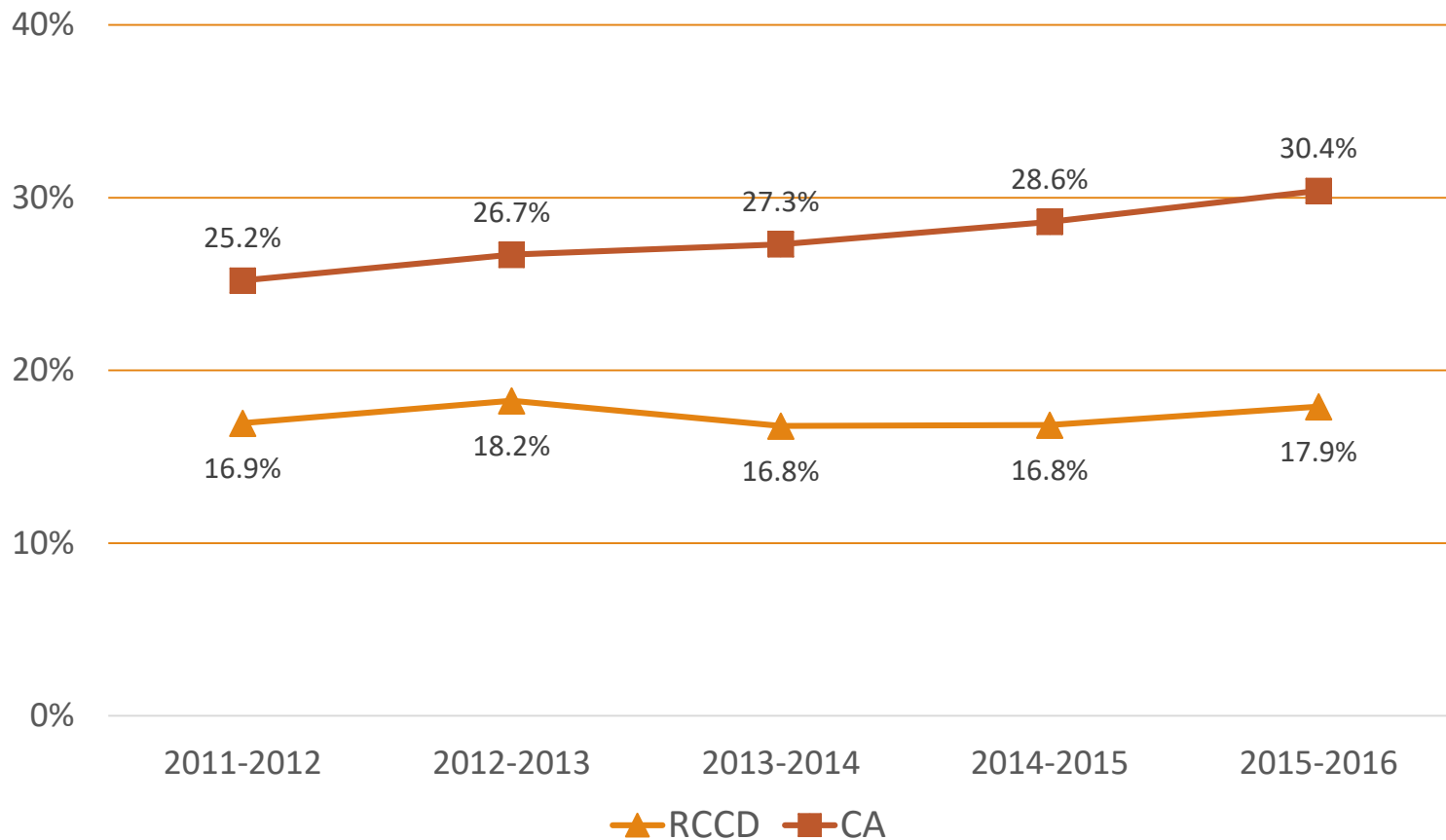
## Math 1 Yr. Momentum Point: RCCD College Rates



The percent of completion cohort students who complete a transfer-level course in math during their *first* year.

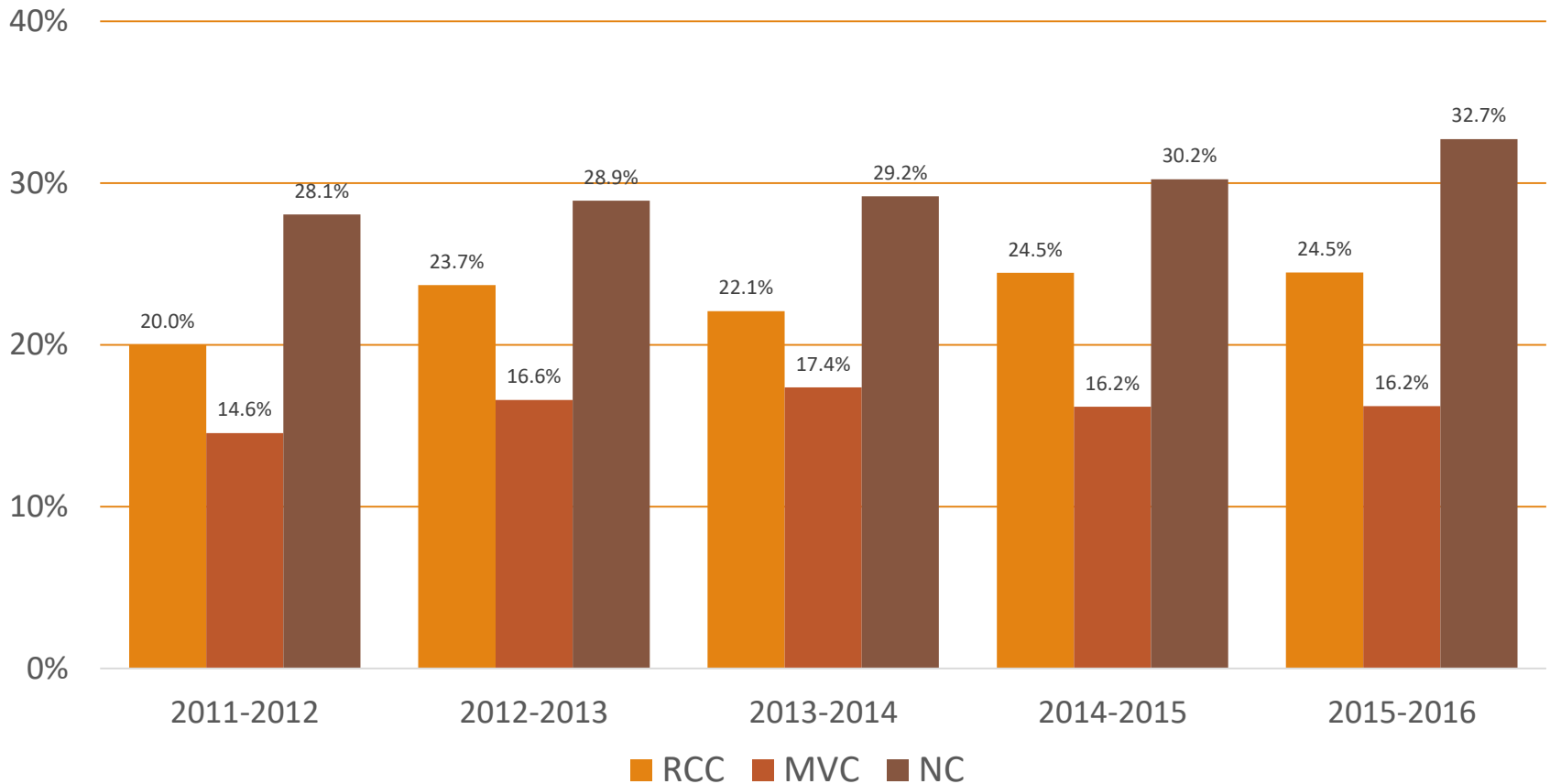


## Math 2 Yr. Momentum Point: State and District Rates



The percent of completion cohort students who complete a transfer-level course in math in their first two years (includes first year completions).

## Math 2 Yr. Momentum Point: RCCD College Rates



The percent of completion cohort students who complete a transfer-level course in math in their first two years.

# Scorecard Summary ...

- While RCCD had lower degree / transfer success rates, CTE completion metrics compared favorably to the state.
- Gaps were generally smaller for momentum point measures, like 30 Units Earned and Consecutive Term Persistence.
- Measures like Skills Builders demonstrate the value-added for CTE attendance.

# Future Steps...

- New Metrics development for District Strategic Plan:
- Based on Guided Pathways principles
  - Full-Time Student Attendance during both Primary Terms during First Year
  - Units Attempted and Earned During First Term/ First Year
  - Successful Completion of Gateway Math & English courses during First Year
- All measures will be disaggregated by college, student group identification indicators.

# 2018 Student Success Scorecard: Riverside Community College District

---

*END OF SLIDE SHOW*



## Board of Trustees Committee Meeting (IV.B)

Meeting	March 5, 2019
Agenda Item	Resources (IV.B)
Subject	Resources - Agreement with the City of Riverside for Dispatch Services through the Riverside Police Department
College/District	
Funding	General Fund and Parking Fund
Recommended Action	The Committee to review the agreement between Riverside Community College District and the City of Riverside for dispatch services through the Riverside Police Department for the term July 1, 2019 through June 30, 2022.

---

### Background Narrative:

The District was notified by California State University San Bernardino (CSUSB) in May 2018 that police dispatch service costs would increase by 300% for FY 2018/2019, despite the presence of a valid and current contract. The District determined the cost increases were unreasonable and inconsistent with Riverside Community College District's (RCCD) expected service levels. The District attempted to negotiate the increase to an acceptable level, but an agreement could not be reached.

The District reached out to other agencies to discuss providing dispatch services. Based on those discussions it was determined that the services and cost structure offered by Riverside Police Department (RPD) was consistent with District's needs related to service levels, equipment, proximity, and professional cooperation.

This agreement and the association with RPD will not only provide RCCD with enhanced dispatch services, but will provide for mutually beneficial interagency relations. Service level enhancements include RCCD's new connection to the Public Safety Enterprise Communication System (PSEC), which is managed by Riverside County.

The agreement will result in approximate cost savings of \$100,000 per year. RCCD will incur one-time equipment costs in the amount of \$175,000 for RCCD to join the PSEC and RPD dispatch systems. RCCD will be responsible for maintaining all equipment necessary for the functionality of the PSEC system within the RPD Communication Division.

The proposed agreement amount of \$302,865 for the first year of service is based on the estimated number of RPD staff hours and other resources that will be dedicated to service RCCD. Additionally, RCCD has agreed to provide assistance in dispatch personnel recruitment and testing locations for the dispatch hiring effort. Both agencies will annually evaluate call volume workload and radio traffic to determine estimated costs for fiscal years 2020/21 and 2021/22, limited to a minimum increase of 3% annually.

Attached for the Board's review and consideration is an agreement with the City of Riverside to provide dispatch services through the Riverside Police Department for the term of July 1, 2019 through June 30, 2022.

Prepared By: Aaron S. Brown, Vice Chancellor, Business & Financial Services  
Michael Simmons, Director, Risk Management, Safety & Police Services  
Colleen Walker, Interim Chief of Police

## **Dispatch Services Agreement With the Riverside Police Department**

Michael W. Simmons  
Director, Risk Management, Safety & Police

# RPD Dispatch Services Agreement

## Background

- CSUSB 300% Price Increase for 2018-2019
- RCCD Made Several Attempts to Negotiate with CSUSB
- Unable to Reach an Agreement with CSUSB
- Several Agencies Were Considered for New Relationship
- Chaffey College and Other CSUSB Clients Effected
- Riverside Police Department Considered Best Fit
- Months of Negotiations and Contract Discussions
- District Recommending Approval of RPD Contract



# RPD Dispatch Services Agreement

## Benefits to RCCD

- PSEC Digital Radio Access
- True “Fee for Service” Contract | Incremental Cost Structure
- Decreased Delays in Dispatch Communications with Officers
- Training and Collaboration with Local Police Department
- Interagency Cooperation for Emergency Response
- Predictable and Reliable Cost Increases
- Services Levels Consistent for ALL Colleges / District

# RPD Dispatch Services Agreement

## Cost Considerations – Annual Fees

- CSUSB Contract Annual Costs
  - Average \$427,509 Per Year
- RPD Contract Costs
  - Average \$321,841 Per Year

# RPD Dispatch Services Agreement

## Cost Considerations – Start-up Costs

- CSUSB Contract Costs
  - Year One Estimated Start-up Costs = \$525,000
- RPD Contract Costs
  - Year One Estimated Start-up Costs = \$175,000

# Questions?

**RIVERSIDE POLICE DEPARTMENT  
DISPATCH SERVICES AGREEMENT  
No. \_\_\_\_\_**

This Service Agreement (“Agreement”) is entered into by and between the **CITY OF RIVERSIDE, BY AND THROUGH ITS POLICE DEPARTMENT**, serving in its law enforcement and dispatch services capacity (hereinafter “**RPD**”) and the **RIVERSIDE COMMUNITY COLLEGE DISTRICT** (hereafter “**RCCD**”). RPD and RCCD shall be referred to herein singularly as “Party” or collectively as the “Parties.”

WHEREAS, RCCD operates a District/College Police Department (“Department”) in accordance with the provisions of California Education Code sections 72330 et seq.; and

WHEREAS, in the operation of the Department, RCCD has need of communication services including but not limited to dispatch services; and

WHEREAS, RPD has the ability to provide the communication services to RCCD as described and during the Term identified below (“Services”); and

WHEREAS, RPD is willing to provide Services to RCCD under a duly authorized agreement between the Parties (“Agreement”); and

WHEREAS, the Parties desire to enter into this Agreement for the provision of Services;

NOW, THEREFORE, THE PARTIES DO HEREBY AGREE AS FOLLOWS:

**I. TERM AND TERMINATION**

- A. The term (“Term”) of this Agreement shall commence on **July 1, 2019**, without interruption of Services, and shall remain valid for three (3) consecutive service years of one (1) year each, totaling three (3) service years and ending **June 30, 2022**.
- B. Except as otherwise specifically noted herein, either Party may terminate this Agreement upon provision of one-hundred eighty (180) days written notice to the other Party to allow for a transition to another dispatch service provider in a way that will not impair public safety. The parties agree that in the event of such termination, the Parties will work together to ensure, to the extent reasonably possible, that the transition of Services provided under this Agreement away from RPD will not cause or create any detrimental impact to either public safety or RCCD’s financial status.

**II. SCOPE OF WORK**

RPD agrees to provide the following services to RCCD, 24 hours a day, seven days a week, for every day of the year including Federal and State holidays (“Services”):

- A. Routine Police Dispatch Services consisting of accepting incoming 9-1-1 and 10 digit

telephone calls, and two way radio communication between field units and RPD dispatch via the Public Safety Enterprise Communication (PSEC) radio system talkgroups for tracking agency personnel, incidents, and activities.

- B. California Law Enforcement Telecommunications System (CLETS) inquiry functions as allowed and approved by the California Department of Justice.
- C. Monitoring, where possible, any emergency campus “blue phones” that are properly routed to RPD. Related routing, testing, functionality, and related financial costs of these devices shall be the sole responsibility of RCCD. For clarification, RPD shall not be responsible for the routing, testing, functionality, and/or related financial costs of RCCD blue phones. Proper routing of the blue phones to a Public Safety Answering Point (PSAP) will be determined and assured solely by RCCD.
- D. Dispatch support for special events, only upon a specific request by RCCD and based on predetermined special events procedures. RCCD may incur additional fees for such special events.

### III. NOTICES

- A. Any notice which is required or desired to be served by either Party upon the other shall be addressed to the respective Parties as set forth below:

**RPD**

Riverside Police Department  
Attention: Chief of Police  
4102 Orange Street  
Riverside, CA 92501  
(951) 826-5700

Riverside Police Department  
Attention: Deputy Chief Larry Gonzalez  
4102 Orange Street  
Riverside, CA 92501  
(951) 826-5571

**RCCD**

Riverside Community College District  
Attention: Chief of Police  
3801 Market Street  
Riverside, CA 92501  
(951) 222-8586

Riverside Community College District  
Attention: Risk Management Department  
3810 Market Street  
Riverside, CA 92501  
(951) 222-8128

### IV. RCCD RESPONSIBILITIES

RCCD agrees and shall be responsible for the following, including acquisition of any additional equipment, to permit provision of Services by RPD under this Agreement:

- A. All annual maintenance and/or repair costs related to records management (RMIS) under RPD’s service contract with the approved supplier, payable to RPD.
- B. Continued training of RCCD personnel on Radio procedures and CLETS requirements.
- C. Purchase, maintenance, and/or repair of all third party equipment and/or software

necessary for provision of Services including but not limited to computers, mobile computers, printers, radio equipment, etc.

- D. Assignment of a CLETS Automated Terminal Coordinator (ATC) to oversee CLETS required Policies, Practices, and Procedures (PPPs) as set forth by the California Department of Justice (DOJ).
- E. Establishment of a nexTEST account with DOJ and adherence to all CLETS training requirements and CLETS/DOJ and FBI guidelines.

NOTE: Any violation or misuse of CLETS could result in termination of CLETS via RPD. All training and usage shall be subject to examination and audit by RPD.

- F. Acquisition and/or maintenance of all mandatory equipment to meet technological needs and to permit provision of Services including but not limited to the following:
  - i. Mobile Data Computers (MDC)
  - ii. Modems and/or a connection for MDCs
  - iii. PC workstations on each RCCD campus to conduct routine daily business
  - iv. Dymo Label Writer 440 and Dymo Labels #30256 (Property Bar Coding), as recommended by CAD/RMS vendor
  - v. Equipment must meet or exceed minimum specifications/standards as set forth by suppliers and RPD
  - vi. Purchase and installation of equipment or retrofitting of vehicles for MDCs is the exclusive responsibility of RCCD
  - vii. Installation and configuration of 9-1-1 lines/trunks including modification needed to RPD's 9-1-1 system via AT&T to accept those lines/trunks
  - viii. Installation and configuration of 10-digit business line to receive RCCD non-emergency calls including modification needed to RPD's 9-1-1 system via AT&T to accept those lines/trunks

## V. PROVISION OF SUPERVISION, LABOR, AND EQUIPMENT

- A. Supervision and Security. Supervision of Services, the standards of performance, and other matters incident to the performance of Services, shall remain with RPD. Established security practices of the host dispatch system shall remain with RPD. RCCD agrees to comply with reasonable requests of RPD relating to maintenance of the security of the host dispatch system.
- B. Labor and Equipment. For the purpose of performing Services, RPD shall employ and supply personnel, labor, supervision, and Communications Center-required equipment (excluding Mandatory Equipment needs listed above) necessary to maintain the level of communications services to be rendered through the RPD Police department. Equipment which is to be used by employees of RCCD on any RCCD campus or in RCCD vehicles will always be the responsibility of the RCCD.

- C. Discipline. RPD will be responsible and hold accountable its personnel during all matters of discipline and/or training. RCCD will be responsible and hold accountable their personnel during all matters of discipline and/or training. Each Party agrees to work with the other Party to identify and resolve issues related to any respective staff member.

## VI. COSTS

- A. Invoicing and Payment. RCCD shall pay RPD **Three Hundred Two Thousand Nine Hundred Sixty-Four Dollars Ninety-Nine Cents (\$302,964.99)** for the first service year (i.e., July 1, 2019 through June 30, 2020) for the cost of rendering Services hereunder. RPD shall invoice RCCD on a quarterly basis. Payment is due within thirty (30) days upon receipt of invoice. Failure of RCCD to pay RPD in a timely fashion and/or frequent payment delays during the Term could result in the termination of this Agreement (also see TERM AND TERMINATION).
- B. Establishment of Costs. For the second and third service years, RPD shall calculate all costs incurred in the provision of Services and, in turn, invoice and collect payment for said costs. The cost calculation method used to identify both direct and indirect costs incurred by RPD for the provision of Services to RCCD under this Agreement is described herein and shall remain valid during the Term unless otherwise revised in a duly authorized amendment.
- i. Full Cost Recovery. The cost calculation method used to establish fees for Services provided hereunder identifies all expenses, both direct and indirect, required for RPD to successfully provide the Services and shares those costs among all active RPD dispatch service agreements, using an objective allocation method, during each Service Year. In no event shall the City of Riverside, acting through RPD, subsidize any portion of Services provided under this or any other RPD Agreement for Services; however, the Total Payment Due may vary.
  - ii. Service Year 1. Total Actual Fees payable to RPD for Service Year 1 have been calculated and the Total Payment Due has been adjusted as indicated above.
  - iii. Service Years 2-3. Estimated fees due for Service Years 2-3, listed in **Exhibit A**, have been provided as a guide for RCCD budgetary planning purposes only. Total Actual Fees for each Service Year 2-3 under this Agreement will be calculated annually by RPD and will be based on actual costs incurred in the previous calendar year using the applicable cost calculation methodology, and, hence, will vary from the estimated fees provided in **Exhibit A**. The Total Payment Due for Service Year 2 will be adjusted as indicated. Fee increases in service years 2-3 will be limited to a maximum increase of 3% annually from the previous year's total amount.
  - iv. Annual Fee Notice. Fee change notifications related to Services will be



presented once annually, at least sixty (60) days prior to the commencement of each Service year, as an amendment to this Agreement. The fees contained in the annual amendment shall apply to all invoices for Services provided by RPD during the subsequent Service Year (e.g. quarterly invoices for fiscal year 2019/20 will be issued in Oct. 2019, Jan. 2020, April 2020, and July 2020). Failure of RCCD to return a duly signed amendment prior to the commencement of any Service Year will not serve to either terminate this Agreement or prevent any required change in fees contained in the respective amendment.

- C. Additional Costs/Fees. Services requested and/or provided by RPD for pre-determined and mutually agreed upon special events, according to the special events procedures, requiring additional staffing levels which could result in overtime costs will be reviewed and invoiced quarterly. The costs of the event will be agreed to in advance by the parties. These events could include anything outside of the day-to-day operation such as, but not limited to, Sweeps, Protest, Concerts, Campus Sports events, etc. These fees would be invoiced at the applicable dispatcher overtime rate and compiled quarterly unless otherwise specified and agreed to in a duly authorized amendment or separate agreement.
- D. Service Period. This Agreement contains three (3) service periods consisting of one (1) year each. For the purposes of this Agreement, the billable year shall begin each July 1 and end each June 30.

## VII. SYSTEM SECURITY AND ACCESS, RADIO TRANSMISSIONS

- A. Confidentiality. RCCD shall ensure that its personnel utilize the same frequencies/talkgroups as assigned during routine operations or mutual aid assistance under this Agreement. Both Parties shall ensure that information heard over the air and/or obtained within any systems pertaining to Services shall be treated as Law Enforcement sensitive with strict confidentiality adhered to by personnel. No release of information shall be given by either Party without expressed consent obtained from the other Party to share records and/or information. Access by RCCD personnel to the Records Information and Management System (RIMS) may provide viewing access to confidential records and reports which do not belong to RCCD and, hence, shall not be shared. RCCD shall collect and retain a signed **Notice of Confidentiality of Department Information for Law Enforcement and Non-Law Enforcement Contractors** form (see **EXHIBIT B, totaling two (2) pages**) from each RCCD Police Department staff member. RCCD agrees to retain all signed and collected forms in the employee's file for audit purposes and/or a request for copy by RPD. A copy of any form noted herein may be requested by RPD for each RCCD employee requesting security within the system(s). **EXHIBIT C, Radio Communication Access Terms for Law Enforcement Contractors (totaling one (1) page)**, is RCCD's agreement to adhere to the items indicated by checkmark.
- B. System Database Access. RIMS software may provide direct connection, with proper

security, to the California Department of Justice, thus access to various databases such as Federal Bureau of Investigations (FBI), National Crime Information Center (NCIC), National Law Enforcement Telecommunications System (NLETS), Department of Motor Vehicles (DMV), California Law Enforcement Telecommunication System (CLETS), Super Name Search Network (SNS), etc. RCCD is responsible for adherence to all CLETS PPPs.

- i. RCCD shall assign an ATC to oversee PPPs, retain logs and records, conduct audits, training, etc.
  - ii. RCCD shall complete and sign a **Cal-DOJ Release of Information from the California Law Enforcement Telecommunication System (CLETS) Form** (see **EXHIBIT D totaling one page**) form and forward to RPD.
  - iii. RCCD shall collect and retain a signed **Cal-DOJ CLETS Employee/Volunteer Statement** (see **EXHIBIT E totaling one (1) page**) in the personnel file of every member of the RCCD Police Department, which shall be subject to audit by RPD.
- C. Whereas RCCD has non-Law Enforcement personnel accessing the systems and/or the radio, RCCD agrees to admonish all volunteers and obtain and retain all signed confidentiality forms noted herein.
- D. Non-Law Enforcement personnel assigned to any RCCD campus for specific functions shall be made aware of prohibited Law Enforcement duties as well as expectations. RCCD shall obtain and retain a signed **Non-Law Enforcement Radio Operators Prohibited Duties and Expectations** form (see **EXHIBIT F, totaling one (1) page**) for each operator.

## VIII. GENERAL PROVISIONS

- A. Indemnification. RPD shall defend, indemnify and hold RCCD, including its officers, agents, employees, and volunteers, harmless from and against any and all liability, loss, expense (including reasonable attorney's fees), or claims for injury or damages arising out of the performance of this Agreement but only in proportion to and to the extent such liability, loss, expense, attorney's fees, or claims for injury or damages are caused by or result from the negligent or intentional acts or omissions of RPD, including its officers, agents, employees, or volunteers.
- B. RCCD shall defend, indemnify and hold RPD, including its officers, agents, employees, and volunteers harmless from and against any and all liability, loss, expense (including reasonable attorney's fees), or claims for injury or damages arising out of the performance of this Agreement but only in proportion to and to the extent such liability, loss, expense, attorney's fees, or claims for injury or damages are caused by or result from the negligent or intentional acts or omissions of RCCD, including its officers, agents, employees, or volunteers.

- C. Dispute Resolution. The Parties agree that in the event of a dispute or claim related to this Agreement, prior to the initiation of a lawsuit or other legal action, they shall and must, in good faith, submit the claim or dispute to mediation with any mutually agreeable neutral entity. The costs of and related to the services of the neutral entity will be split equally between the Parties. In the event that legal action is pursued, the prevailing Party shall be entitled to recovery from the losing Party the prevailing Party's reasonable expenses (fees and costs) incurred in the lawsuit or legal action as permitted by law.
- D. Amendments. No addition, modification, or deletion of any term contained in this Agreement, whether by written or verbal understanding of the Parties, their officers, agents, or employees, shall be valid unless made in the form of a written amendment to this agreement which is formally approved and executed by both Parties.
- E. Assignment. Neither Party shall voluntarily or by operation of law, assign or otherwise transfer this Agreement without the other Party's prior written consent. Any purported assignment in violation of this paragraph shall be void.
- F. No Employment or Agency Relationship Created. The Parties hereto acknowledge that Services provided hereunder are provided solely under contract and that nothing in this Agreement shall be deemed or construed to create a joint venture, partnership, principal-agent, or employment relationship between the Parties, hence, neither party shall have the authority to bind the other Party for any purpose.
- G. Severability. **RCCD** and **RPD** agree that if any provision of this Agreement is found to be illegal or unenforceable, such term or provision shall be deemed stricken and the remainder of the Agreement shall remain in full force and effect. Either Party having knowledge of such term or provision shall promptly inform the other of its presumed non-applicability of such provision. Should the illegal or unenforceable provision be a material or essential term of the Agreement, the Agreement shall be terminated in a manner commensurate with the interests of both Parties, to the maximum extent reasonable.
- H. Standard of Care. In the performance of Services under this Agreement, RPD and RCCD agree to use that degree of care and skill ordinarily exercised under similar circumstances and/or as required by this Agreement.
- I. Jurisdiction and Venue. This Agreement shall be construed under the laws of the State of California. In the event that any action or proceeding is filed to interpret, enforce, challenge, or invalidate any term of this Agreement, venue shall lie only in the state or federal courts in or nearest to Riverside County.
- J. Entire Agreement. This Agreement is intended by the Parties hereto to serve as a final expression of their understanding with respect to the subject matter hereof and as a complete and exclusive statement of the governing terms and conditions and supersedes

any and all prior and contemporaneous agreements and understandings, oral or written, in connection herewith.

IN WITNESS WHEREOF, the **RCCD**, by minute order or resolution, duly adopted by its governing Board, if required, has caused this Agreement to be signed by its Chancellor, or designee, and attested and sealed by a qualified representative, and **RPD**, by order of its City Council, has caused this Agreement to be subscribed by its City Council, and sealed and attested by a qualified representative, on all the dates indicated below.

IN WITNESS WHEREOF, this document has been executed by the parties hereto, upon the dates written below.	
<b>City of Riverside</b>	<b>Riverside Community College District</b>
BY (AUTHORIZED SIGNATURE) DATE	BY (AUTHORIZED SIGNATURE) DATE
PRINTED NAME AND TITLE OF PERSON SIGNING	PRINTED NAME AND TITLE OF PERSON SIGNING
ADDRESS: 3900 Main Street Riverside CA 92522-0002	ADDRESS:

**EXHIBIT A** - Cost Calculation Methodology

**EXHIBIT B** - Notice of Confidentiality of Department Information for Law Enforcement and Non-Law Enforcement Contractors)

**EXHIBIT C** - Radio Communication Access Terms for Law Enforcement Contractors

**EXHIBIT D** - Cal-DOJ Release of Information from the California Law Enforcement Telecommunication System (CLETS) Form

**EXHIBIT E** - Cal-DOJ CLETS Employee/Volunteer Statement

**EXHIBIT F** - Non-Law Enforcement Radio Operators Prohibited Duties and Expectations

**Riverside Police Department  
Dispatch Services Agreement  
Riverside Community College District  
Cost Calculation Methodology**

Calls for Service			
Riverside		171848	
RCC		7500	4.19% CFS % for RCC
	TOTAL	179348	
Incidents			
Riverside		234428	
RCC		12272	4.97% Incident % for RCC
	TOTAL	246700	

FY 2019/20

	QTY	AMOUNT	PERCENT	TOTAL
Dispatcher ( 3 new)	6240	135000	100	\$405,000.00
Overtime at 1 1/2x	1790	59	100	\$105,610.00
Overtime at 2x	0	78.67	100	\$0.00 Amount removed
Total hours	8030			
Training expense	3	600	100	\$1,800.00
Uniforms	3	600	0	\$1,800.00
				\$514,210.00

2018-2019

Communication Budget	\$6,716,458.00	
Additional budget	\$514,210.00	
	\$7,230,668.00	\$302,964.99 Percent of total budget \$40.40 per call for service
		\$359,686.90 Percent of total budget \$24.69 per incident

2019-2020

Communication Budget	\$7,230,087.00	
Additional budget	\$514,210.00	
	\$7,744,297.00	\$324,486.04 Percent of total budget \$43.26 per call for service
		\$385,237.18 Percent of total budget \$26.44 per incident

**Riverside Police Department  
Dispatch Services Agreement**

***Notice of Confidentiality of Department Information for Law Enforcement and  
Non-Law Enforcement Contractors***

---

As a Contractor with the Riverside Police Department (**RPD**), personnel may be exposed to law enforcement sensitive information in several different media formats. Much of this information is completely confidential and cannot be disclosed except as provided by law or RPD policies and procedures. To ensure radio operators are compliant with the law and RPD policies and procedures they shall adhere to the following:

1. Contractors shall not disclose or allow access to information contained in or obtained from Local Summary Criminal History Information, records maintained by State Department of Justice, or material, documents and info received from the Federal Bureau of Investigation or any other agency of State or Federal government unless such disclosure or access is authorized by law.
2. Contractors shall not use any information derived from any RPD sources or records for personal gain or use, except as authorized by law or RPD policies and procedures.
3. Contractors shall not permit any person to receive information connected with the operation of the RPD without permission of the RPD or as otherwise provided by law or RPD policies and procedures.
4. Contractors shall not disclose to anyone the fact or the nature of any investigation, except as provided by law or RPD policies and procedures.
5. Contractors shall not give any unauthorized person any information concerning the location of records, weapons, ammunition, the number of deputies on duty, shift assignment or patrol beat areas.
6. Serving the public provides each of us with a great responsibility. Consequently, there can be no compromise in the requirement for all Contractors to follow the RPD policies and procedures on records and information and this "Notice of Confidentiality of Department Information."
7. Any violations of said requirements could result in termination of contract services.
8. **Penal Code Section 1142**, relating to State Summary Criminal History Information, provides as follows:

*Authorizing person furnishing record or information to unauthorized person, misdemeanor.*

Any person authorized by law to receive a record or information obtained from a record who knowingly furnished the record or information to person(s) who is not authorized by law to receive the record or information is guilty of a misdemeanor.

9. **Penal Code Section 13302**, relating to Local Summary Criminal History Information, provides as follows:

*Any person of the local criminal justice agency who knowingly furnishes a record or information obtained from a record to person who is not authorized by law to receive the record or information is guilty of a misdemeanor.*

***I have read and understand the Notice of Confidentiality of Department Information.***

Radio Operator Name (printed): \_\_\_\_\_

Radio Operator Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Coordinator Name (printed): \_\_\_\_\_

Coordinator Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Riverside Police Department  
Dispatch Services Agreement**

***Radio Communications Access Terms for Law Enforcement Contractors***

---

The following requirements selected (check marked below) shall be met by the contractor prior to radio communications equipment issuance to designated personnel under this agreement.

**In compliance with DOJ CLETS Policies, Practices, and Procedures (PPP's):**

- ✓ Livescan performed on personnel.
- ✓ Employee/volunteer signed "*CLETS Employee Volunteer Statement*" Form
- ✓ Certificate of completion of the mandated 4-hour CLETS Training for Practitioners
- ✓ Agency signed "*Release of Information from the California Law Enforcement Telecommunications System*" with supporting documentation

**In Compliance with Riverside Police Department recommendations:**

- ✓ Certificate of Completion for Radio Communications Training
- ✓ Employee Signed "*Notice of Confidentiality of Department Information*"
- ✓ Dispatch Orientation Completed
- ✓ 24-hour Emergency Contact Numbers Provided

Employee signed "*Expectations and Prohibited Duties Form*"

**The following requirements must be met in accordance with DOJ CLETS PPP's and the Riverside Police Department recommendations to maintain ongoing access:**

- ✓ Biennial CLETS Recertification
- ✓ "*Release of Information from the California Law Enforcement Telecommunications System*" to be updated triennially or in the event of any change of agency head.





**RELEASE OF INFORMATION FROM THE  
CALIFORNIA LAW ENFORCEMENT TELECOMMUNICATIONS SYSTEM (CLETS)**

*(This form is used when information from the CLETS is released to an agency other than a CLETS subscribing agency.)*

This agreement is between \_\_\_\_\_  
(CLETS Subscribing Agency)

and \_\_\_\_\_. This agreement pertains to  
the release of any information (verbal or written) from the CLETS.

The release of information from the CLETS by a CLETS subscribing agency is authorized on a need-to-know, right-to-know basis. In accordance with the *CLETS Policies, Practices and Procedures (PPP)* section 1.5.3, and prior to the release of information from the CLETS, the following must be completed, agreed to by both agencies, and approved by the California Department of Justice (CA DOJ):

1. A statute, ordinance, or regulation must exist that requires the governmental agency to perform a law enforcement-related function, which necessitates receiving information from the CLETS.
  - A. Check one:  Statute  Ordinance  Regulation
  - B. Specify code or section # \_\_\_\_\_
  - C. A copy of the code or section must be attached. Is a copy attached?  Yes  No
2. All the criminal offender record information, regulations and CA DOJ policies will be adhered to by all parties involved.
3. All persons having access to information from the CLETS must comply with Background and Fingerprint Requirements, CLETS PPP section 1.9.2, which includes a signed CLETS Employee/Volunteer Statement form (HDC 0009).
4. All persons having access to information from the CLETS must be trained in the operation, policies and procedures of each file that may be accessed or updated. Training shall be provided only by a certified CLETS/Federal Bureau of Investigation National Crime Information Center trainer, and must meet all the CLETS training requirements per the CLETS PPP section 1.8.2.
5. From which databases will the information being released be obtained? \_\_\_\_\_
6. What type of information is being released? \_\_\_\_\_
7. Purpose for releasing information: \_\_\_\_\_

All subsequent requests for information by an agency with this form on file will be covered. A signed copy of this Release of Information from the California Law Enforcement Telecommunications System (CLETS) form (HDC 0006) must be submitted to:

California Department of Justice  
CLETS Administration Section  
P.O. Box 903387  
Sacramento, CA 94203-3870

It is understood by all parties that the CA DOJ reserves the right to overturn approval of this agreement when the CLETS/NCIC policies, procedures, security or dissemination requirements are violated. This agreement is renewable when the agency head of either agency changes or immediately upon request from the CA DOJ. The CLETS Subscribing Agency is liable for releasing information to a non-authorized agency.

\_\_\_\_\_  
Signature (CLETS Subscribing Agency Head)

\_\_\_\_\_  
Signature (Agency Head)

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
ORI Number

\_\_\_\_\_  
Date



**CLETS EMPLOYEE/VOLUNTEER STATEMENT**

**Use of information from the California Law Enforcement Telecommunications System (CLETS) and the Department of Motor Vehicles record information**

As an employee/volunteer of \_\_\_\_\_, you may have access to confidential criminal records, the Department of Motor Vehicle records or other criminal justice information, much of which is controlled by statute. All information from the CLETS is based on the "need-to-know" and the "right-to-know" basis. The misuse of such information may adversely affect an individual's civil rights and violates the law and/or CLETS policies.

Penal Code (PC) section 502 prescribes the penalties relating to computer crimes. PC sections 11105 and 13300 identify who has access to state and local summary criminal history information and under which circumstances it may be released. PC sections 11141-11143 and 13302-13304 prescribe penalties for misuse of state and local summary criminal history information. Government Code section 6200 prescribes the felony penalties for misuse of public records and information from the CLETS. California Vehicle Code section 1808.45 prescribes the penalties relating to misuse of the Department of Motor Vehicle record information.

Penal Code sections 11142 and 13303 state:

**"Any person authorized by law to receive a record or information obtained from a record who knowingly furnishes the record or information to a person not authorized by law to receive the record or information is guilty of a misdemeanor."**

Any employee/volunteer who is responsible for the CLETS misuse is subject to immediate dismissal from employment. Violations of the law may result in criminal and/or civil action.

***I HAVE READ THE ABOVE AND UNDERSTAND THE POLICY REGARDING MISUSE OF ALL INFORMATION FROM THE CLETS.***

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date

**Riverside Police Department  
Dispatch Services Agreement**

***Non-Law Enforcement Radio Operators Prohibited Duties and Expectations***

---

I understand and agree to the following expectations upon issuance of radio communications equipment:

**Complete the following training and forms:**

- Submission to Livescan
- CLETS Training**
- CLETS Employee Volunteer Statement Form
- Notice of Confidentiality of Department Information
- Radio Training - Including etiquette and proper codes

**Upon completing the training, I will maintain the following as a regular radio operator:**

- Biennial CLETS Recertification
- Compliance with Riverside Police Department Radio Communication Standards

*I understand and agree that as a non-Law Enforcement employee of a Law-Enforcement agency I am prohibited from performing any function requiring general law enforcement. In addition, I understand that enforcement of the Riverside Police Department rules and municipal ordinances are not specifically Law Enforcement related.*

**Prohibited duties include, but are not limited to the following:**

- Perform Criminal Investigations
- Conduct 911 Follow Up
- Crime Scene Protection
- Searches for Criminal Suspects
- Prisoner Transports
- Use of Automated Systems or Databases for Criminal Investigation or Personal Use or Gain

***I have read and understand the Notice of Confidentiality of Department Information.***

Radio Operator Name (printed): \_\_\_\_\_

Radio Operator Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Board of Trustees Committee Meeting (VI.A)

Meeting	March 5, 2019
Agenda Item	Other Items (VI.A)
Subject	Conference with Legal Counsel - Anticipated Litigation Initiation of Litigation Pursuant to Paragraph (4) of Subdivision (d) of Government Code Section 54956.9 - One Potential Case
College/District	
Funding	N/A
Recommended Action	Recommended Action to be Determined

---

### Background Narrative:

To Be Determined

Prepared By: Wolde-Ab Isaac, Chancellor